



# ELARC CONSUMER ADVISORY COMMITTEE NOTES

Date of Meeting: January 19, 2016

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## In Attendance

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**CAC Chair:** Virgilio Orlina

**CAC Vice Chair:** Deborah Gallardo

**Guests present:** Anthony Reyes, Miguel Lugo, Michelle Ortega, Hiroshi Nagota, Catalina Aguilar, and George Gonzales

**ELARC Staff:** Jesse Padilla, Liz Harrell, and Blanca Rodriguez

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## Consumer Advocate Report – Jesse Padilla

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- Jesse attended the ARCA CAC in Sacramento and ARCA is doing a three-year strategic plan representing all the Regional Centers so the attendees gave input on how to help with their plan.
- Jesse also attended the Access Services meeting where the following topics were discussed:
  - The fare will not change; it will stay as it is.
  - They are still having issues with the bus stop signs at large facilities but are currently working to rectify the problem.
  - They updated everyone on the free fare program and the short comings.
  - There will be a new change to the way Access is providing customer service and have hired a company called “ALTA” to handle those matters.

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## Systems Update – Elizabeth Harrell

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- In the budget update, Governor Jerry Brown is proposing a new tax called the Managed Care Organization tax or MCO tax. The governor is hoping the Republicans will pass this tax which will provide more funds for our regional center system. He is proposing an estimated \$80 million back into our system such as hiring approximately 200 service coordinator positions for all 21 regional centers and more funds for service providers.

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- An update on the Self-Determination program is that we have submitted the application to the government and they have replied with some questions for us. We will be working on answering those questions and resubmitting that but we may not hear a response for months. If you are interested in knowing more about the Self-Determination program, visit our ELARC website at <http://www.elarc.org/consumers-families/self-determination>

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## **Access Services Transportation Presentation**

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- Representatives from Access Services gave a very informative presentation on their transportation services. Here is a summary of what was discussed:
  - Access fares
  - Operations
  - Stand signs
  - Mobility management program
  - Non-emergency transportation

For a copy of the PowerPoint presentation or for further information please contact Jesse Padilla at [jpadilla@elarc.org](mailto:jpadilla@elarc.org)

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## **Announcements/ Burning Issues**

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No announcements or burning issues.

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## **Next Meeting**

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The next meeting will be on Tuesday, March 15, 2016 at 4:00pm held in our Alhambra and Whittier via videoconferencing. The topic will be on grief and loss.

## OTHER ELARC COMMITTEES and UPCOMING MEETINGS

CAC	March 15, 2016	4:00pm - 6:00pm	Video Conference: Both Alhambra and Whittier Boardrooms
Family Information Sessions	April 21, 2016	2pm – 5pm	Video Conference: Both Alhambra and Whittier Boardrooms
ELARC Board	February 9, 2016	6 pm	Alhambra Boardroom
VAC	February 25, 2016	10:00am - 11:30am	Video Conference: Both Alhambra and Whittier Boardrooms

### GLOSSARY OF ABBREVIATIONS

ARCA:	Association of Regional Center Agencies
ASA:	Autism Society of America
BOD:	Board of Directors
CAC:	Consumer Advisory Committee
CPAD:	Chinese Parents Association for the Disabled
CMSD:	ELARC Community Services Department (Resource Development and Quality Assurance)
CSD:	ELARC Consumer Services Department (Service Coordination)
DDS:	Department of Developmental Services
ELARC:	Eastern Los Angeles Regional Center
FAC:	Family Advisory Committee
FRC:	Family Resource Center
GHL:	Guide to Healthy Living
I & T:	ELARC Information and Training Unit
OPS:	Regional Center Operating Budget
PICI:	Partners in Community Inclusion
POS:	Regional Center Purchase of Service Budget
SD:	Self-Determination
TASK:	Team of Special Advocates for Kids
VAC:	Vendor Advisory Committee
VLF:	Vendor Leadership Forum