



Parents, Let's Talk About Quality Services



As a parent, you play a crucial role in Quality Assurance.

If you have concerns...

- ✓ Note the date, time, occurrence, location, and the individuals involved
- ✓ Contact the vendor directly to express your concerns
- ✓ Contact your service coordinator regarding issues or concerns
- ✓ When necessary, contact a protective agency

It is just as important to share your positive feedback regarding your experiences and observations. Contact the vendor and/or your service coordinator to share this information as well.



You are the eyes and ears within the community. You can assist in keeping individuals safe and assist in ensuring vendors are providing appropriate services with public funds