



EASTERN LOS ANGELES
REGIONAL CENTER

2024/2025 Draft Performance Contract

Panelists:

- Gloria Wong, Executive Director
- Edith Hernandez, Chief of Consumer Services
- Judy Perez, Associate Chief of Consumer Services
- Roxy Ortiz, Supervisor– Community Development & Training
- George De La Loza, Local Partnership Agreement (LPA) Employment Officer
- Carmen Luna, Supervisor– Enhanced Services & Community Engagement
- Veronica Valenzuela, Supervisor– Training & Supports

April 22, 2024

AGENDA

- 1 Welcome & Introductions
- 2 Budget Update
- 3 Performance Contract Overview
- 4 Draft 2024/2025 Performance Contract
- 5 Panel Presenters
- 6 Questions & Answers (Q&A)/Comments
- 7 Close

Fiscal Year 2024 - 25'

State Budget Update

- I. Governor's Preliminary Budget: January 10
 - 1) Budget Highlights
 - \$15.3 billion
 - Net Increase \$1.6 billion = 11.7%
 - 2) Budget Shortfall
 - Governor's Projection = \$38 billion
 - Legislative Analyst's Office (LAO) = \$53 billion
 - 3) Proposed Cuts to Regional Centers
 - \$1 billion delay in implementation of service provider rate increases from July 1, 2024 to July 1, 2025
 - \$10 million delay to Fiscal Year (FY) 2026 - 27'
 - “Pre-School Inclusion” grant programs
 - \$9.8 million one-time fund reduction to UFSM/CERMS assessment

Budget Highlights

- \$7.2 million expiration of one-time funded positions: Participant Choice Specialists
- \$36 million reduction of the one-time funding for “Coordinated Family Support Services”

4) Master Plan for Developmental Services

- Developing Roadmap to modernize the developmental service system with a focus on:
 - Person Centered Practices
 - Equity
 - Data Driven System
- Stakeholder Committee appointed by:
 - ❖ Dr. Mark Ghaly,
Secretary of the California Health & Human Services Agency (CHHS)
- To be completed by March 2025

Budget Highlights

- II. Next steps in the budget process
 - 1) Governor's May Budget Revise: May 14
 - 2) Role of Legislature
 - Senate Budget Subcommittee #3
Chair, Senator Caroline Menjivar
 - Assembly Committee on Budget Subcommittee #2
Chair, Assembly Member Dr. Corey A. Jackson

- III. June 30. Governor signs the budget into law

Performance Contract Overview

1993 Lanterman Act Revised

Outcomes for
Consumers

Collaborate with
Community

Assess Performance to
Improve Performance



2001- Pilot Performance Contract

System Reform

Focus on Measurable
Outcomes

Effective Use of
Existing Data



2018- Additional Performance Measures

Employment

POS Disparity

Performance Contract Timelines

In 2022...

- Department of Developmental Services (DDS) changed guidelines for the timeline for the Performance Contract to align with Fiscal Year

Which resulted in...

- 18- month 23/24 Performance Contract (January 2023- June 2024)
- 12-month calendar Year Year-End Report (2022)

This means..

- Having a public meeting for the 2022 Year-End Report (September 2023) and a public meeting for the draft 2024/'25 Performance Contract (today)

Eventually...

- Both timelines for the Year-End Report & Performance Contract will align

Performance Contract Overview

What is the Performance Contract?

Outcome based performance plan developed through meaningful participation with each regional center's local community.

Performance Contract Overview

1

Public Policy
Performance
Measures

2

Compliance
Performance
Measures

Performance Contract Overview

The Department reviews baselines and year-end information to evaluate performance.

Success The outcome has improved over the prior year's baseline, or

The performance exceeds the statewide average, or

The performance equals the standard that has been defined by the Department

Performance Contract Overview

The Performance Contract Public Policy Measures


 Developmental Center (DC) Population

 Children Living with Families

 Adults Living in Home Settings

 Children Living in Facilities with Seven or More Beds

 Adults Living in Facilities with Seven or More Beds

 Duration in Intakes for Individuals Ages 3 and Over

 Percentage of Adults in Employment

 POS Expenditures and Disparity

Progress on Performance Contract

Progress Report



EASTERN LOS ANGELES
REGIONAL CENTER

Spring 2023

Performance Report for Eastern Los Angeles Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Eastern Los Angeles Regional Center (ELARC) we served about 14,020 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ELARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in areas including Fewer consumers live in developmental centers, More children live with families, Fewer adults live in large facilities and did exceptionally well in Fewer adults live in large facilities, ELARC has no children residing in large facilities. But, we still need to improve in [meeting the compliance standards particularly with Client Development Evaluation Reports and the Early Start Reports. We continue to work on increasing access to competitive integrated employment and reducing disparities and improving equity for the individuals that we serve.

Our pledge is to institute operational measures that will make our partnership of greater value to you, our community of families, individuals we serve, and service providers. The Performance Contract involves those outcome areas that reflect our commitment to public policies regarding services to individuals with developmental disabilities. We encourage you to be involved in the Performance Contract process with us by participating in our annual public meeting or sending us your ideas and comments via mail, email, or telephone. Specific information regarding when these public meetings take place will be made available at our website at www.elarc.org.

We hope this report helps you learn more about ELARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.elarc.org

Or contact Roxy Ortiz at (626) 299-4817

Gloria Wong
Executive Director, Eastern Los Angeles Regional Center

Basic Overview of
our status over time
and in comparison to
other Regional
Centers

2022 Year-End Report



Performance Contract Documents

- [2023/2024 Performance Contract](#)
- [PC 2022 Year End Report](#)
- [PC 2022 Mid-Year Data](#)
- [2022 Performance Contract](#)
- [PC 2021 Year End Report](#)
- [PC 2021 Mid Year Data](#)
- [2021 Performance Contract](#)

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- Based on the “Report Card” and mid year data, consider the activity plans for next year:
 - Sufficient to meet the outcome?
 - Any other approaches to these areas that have not been considered?
 - Resources: Time, manpower, pandemic impact, etc.

Draft Performance Contract 2024/2025

▶ Performance Contract	<u>Performance Contract Documents</u>
Person Centered Practices	• 2024/2025 Draft Performance Contract
POS Data	• 2023/2024 Performance Contract
The Lanterman Act	• PC 2022 Year End Report
What is the Regional Center?	• PC 2022 Mid-Year Data
▼ Who We Serve	• 2022 Performance Contract
	• PC 2021 Year End Report
	• PC 2021 Mid Year Data
	• 2021 Performance Contract
	• PC 2020 Year End Report
	• PC 2020 Mid Year Data
	• Performance Contract 2020



<https://www.elarc.org/home/showpublisheddocument/18810/638467227220400000>



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REGIONAL CENTER

Performance Contract 2024/2025

DRAFT
March 21, 2024

Draft Performance Contract 2024/2025

Public Policy
Performance
Measure

Activities Regional Center will Employ to Achieve Outcome

Number and
percentage
of minors
residing
with
families

Statement (North Star): ELARC is committed to keeping children in their home. ELARC will continue to place the highest priority on keeping families informed about supports and services and providing necessary supports and services. The vision for the upcoming year is ongoing staff training, ongoing collaboration with community partners, and ongoing development of support services and resources.

Baseline:

	Foster Home (Child) (Percentage)	Own Home-Parent/ Guardian (Percentage)	Total Children in Homes (Percentage)	Total Children (Status 1 and 2)
ELARC	146 (1.81%)	7,909 (97.97%)	8,055 (99.78%)	8,073
Statewide Average	5,780 (2.56%)	219,630 (97.11%)	225,410 (99.67%)	226,163

Activities:

- Connect families with appropriate services (ELARC and/or community resources) in order to support families with children with complex needs. Provide ongoing staff trainings to ensure that Service Coordinators are knowledgeable and have the skills to match families with supports and services to keep children in the home.
- Connect families who prefer a traditional service model with creative and innovative services (ELARC and/or community resources).

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System of Care (SOC):

- Assembly Bill 2083
- Children in out of home placement are inherently served by multiple systems and programs.
- The challenges of navigating these various systems leads to service gaps and placement instability
- A single, uniform System of Care, when well delivered, closes these gaps and improves outcomes.

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System of Care Specialist Position Description:

- The System of Care Specialist will carry a reduced caseload
- Provide expertise and guidance to regional center staff
- Participate in various resource groups to improve the quality of life for foster youth and their families
- Participate in the development and implementation of Memorandum of Understanding (MOUs)
- Collaborate and share information with counties, state agencies, and other specified entities

“Red Phone” Protocol (for direct communication between agency leadership):

- This Protocol will provide steps for a facilitated multi-agency call when an emergent/crisis situation has been identified
- Immediate and specific case recommendations will be made for appropriate services, interventions, and placement to meet the needs of the youth discussed.

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Optimist Grant

- We have received a grant from the **Eastern Los Angeles Regional Center (ELARC)** to provide:
 - Trainings
 - Consultations
 - Community partnerships
- Our aim is to empower:
 - Foster parents
 - Foster Family Agencies (FFAs)
 - Group home providers
 - Caregivers
- To feel more prepared to care for children with **disabilities**, resulting in **fewer displacements and disruptions** and an **increase in positive outcomes**.



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Optimist Trainings

2023

Compassion Fatigue and
Caregiver Burnout

Sexual Exploitation of People
with Developmental Disabilities

Identifying Potential
Development Disabilities

~~What to do After the Diagnosis:~~

Navigating the Available Services
for Children with Developmental
Disabilities

Occupational Therapy: Fun and
Function

How to Access Regional Center
Services: IPP Process

2024

- Autism Spectrum Disorder 101: Diagnosis Criteria and Common Presentations
- ADHD presentations in children and helpful adaptations
- Knowing Your Rights: Advocating for Medical and Educational Support
- For Caregivers: Coping with Secondary Trauma and Building Resilience
- How Trauma Effects the Brain and Everyday Functioning

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Public Policy Performance Measure

Activities Regional Center will Employ to Achieve Outcome

Employment

Statement (North Star): Opportunities for integrated, competitive employment shall be given the highest priority for working age individuals with developmental disabilities regardless of the severity of their disabilities.(Employment First Policy: WIC Sect. 4869(a)[1])

Baseline: Adult individuals between the age of 16-64 who have competitive integrated (CIE) paid employment (minimum wage or above) 745 earning an income; 364 (48%) earning at or above minimum wage and considered CIE.

Activities:

- ELARC Employment Team (ET) will continue to support ELARC Service Coordinators (SC) and supervisors by participating in SC consultations and IPP meetings, aimed at providing individuals and family members with comprehensive and updated information on the myriad of programs and practices designed prepare individuals for competitive and integrated ICIE) employment that include paid internship and supported employment work opportunities including micro-enterprise development.
- ELARC ET will continue to make public presentations, to both stake-holder and self advocate/family groups on employment legislation, trends in CIE, ELARC & partner agency sponsored paid internship, supported employment (SE), and customized employment (CE) opportunities, along with job-training opportunities.

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EMPLOYMENT @ ELARC

Employment activities at ELARC are focused on the following six (6) career/employment development pathways as outlined in the California Blueprint for Competitive and Integrated Employment as follows:

1
Transition
Services

2
Adult
Pathways to
Employment

3
Post - Secondary
Education
(PSE)
Activities

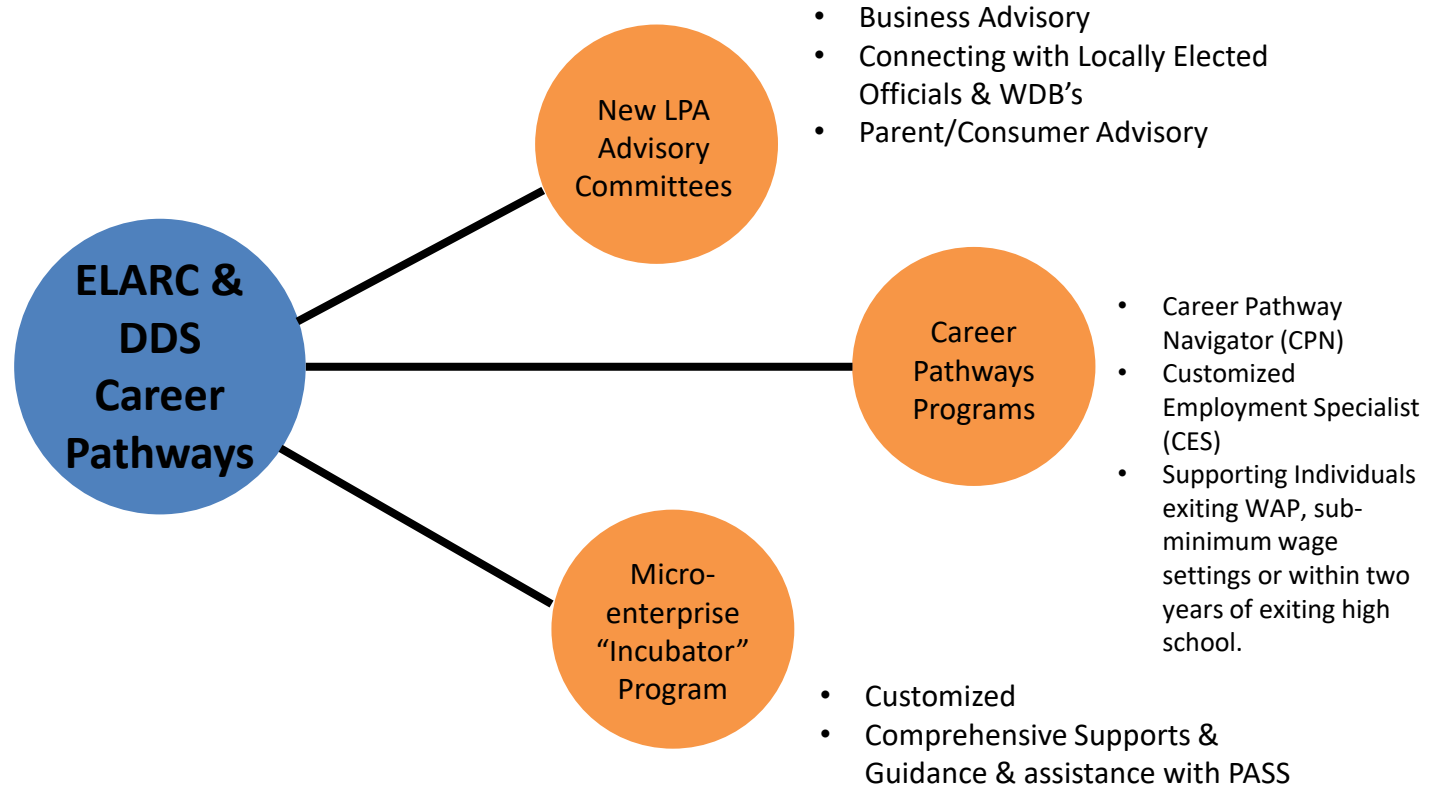
4
Supported
Employment
Services, Customized
Employment, and
Other Employment
Support Options

5
Employer/
Industry
Engagement

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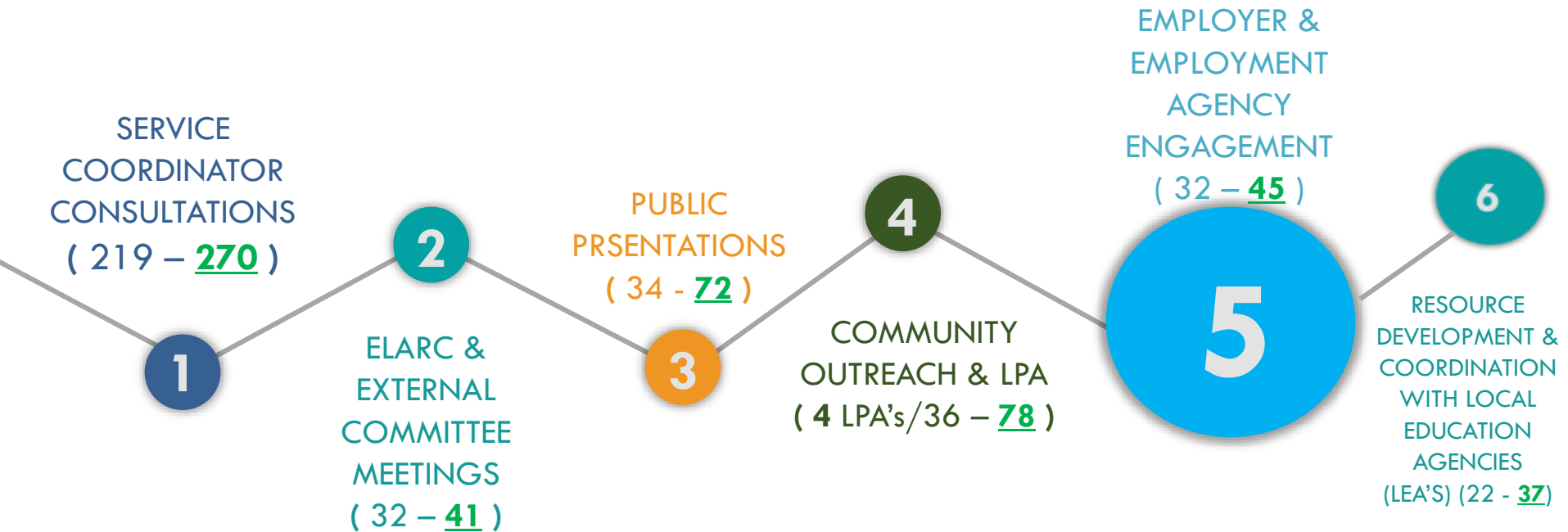
New Programs

ELARC's Career & Micro-enterprise Incubator Pathways & DDS's Coordinated Career Pathways.



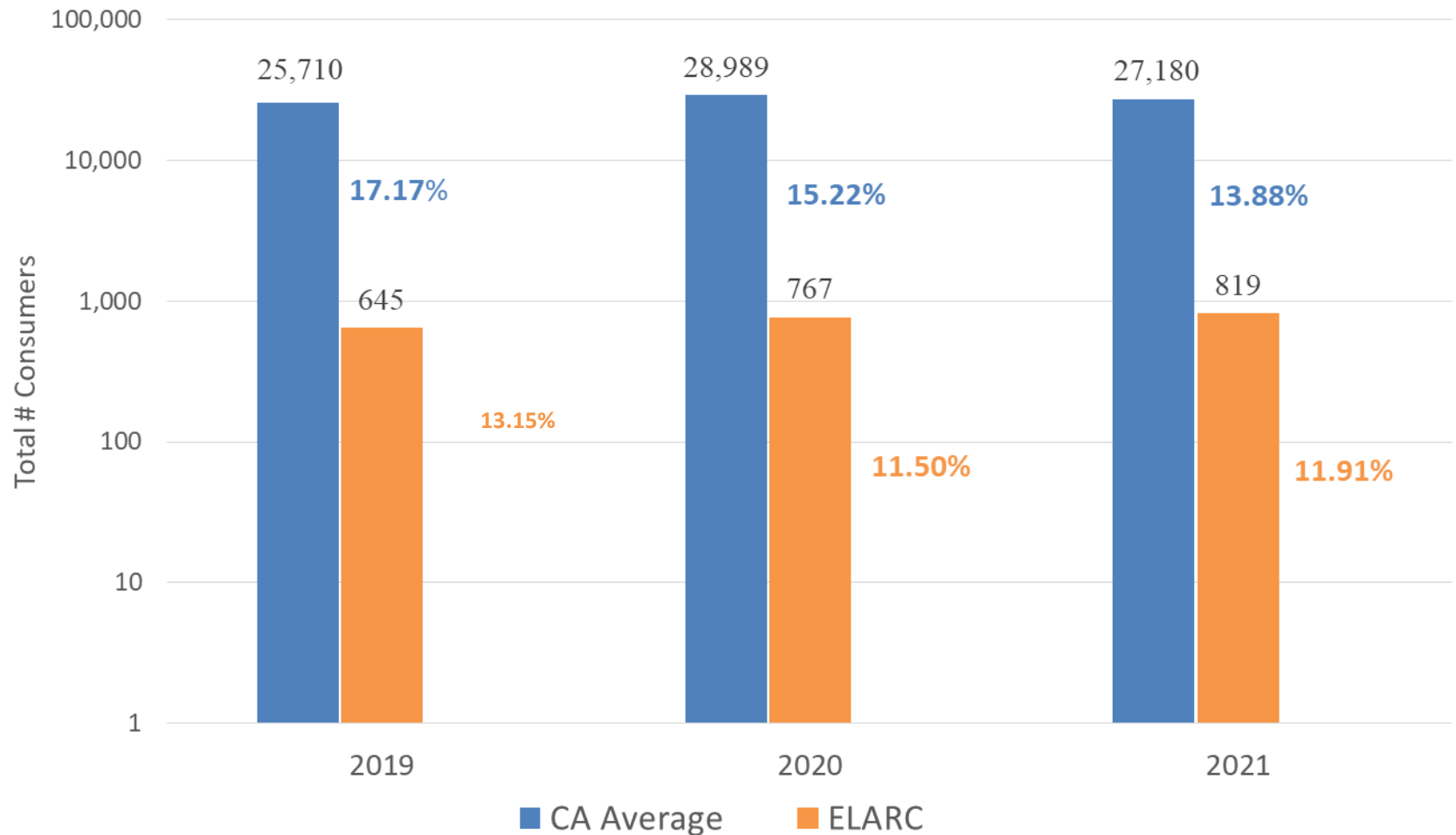
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ACTIVITIES



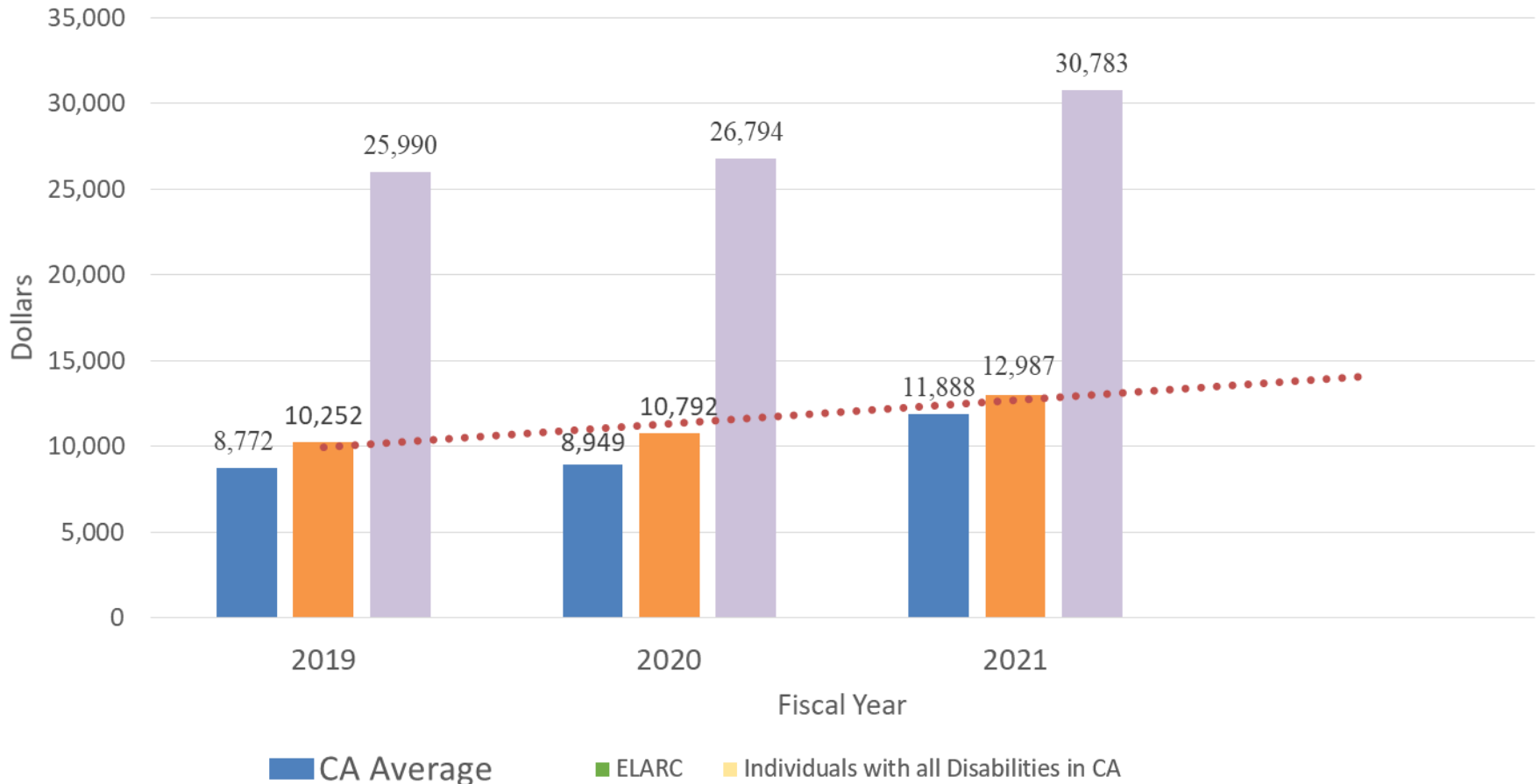
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Total & Percentage of Consumers with Earned Income



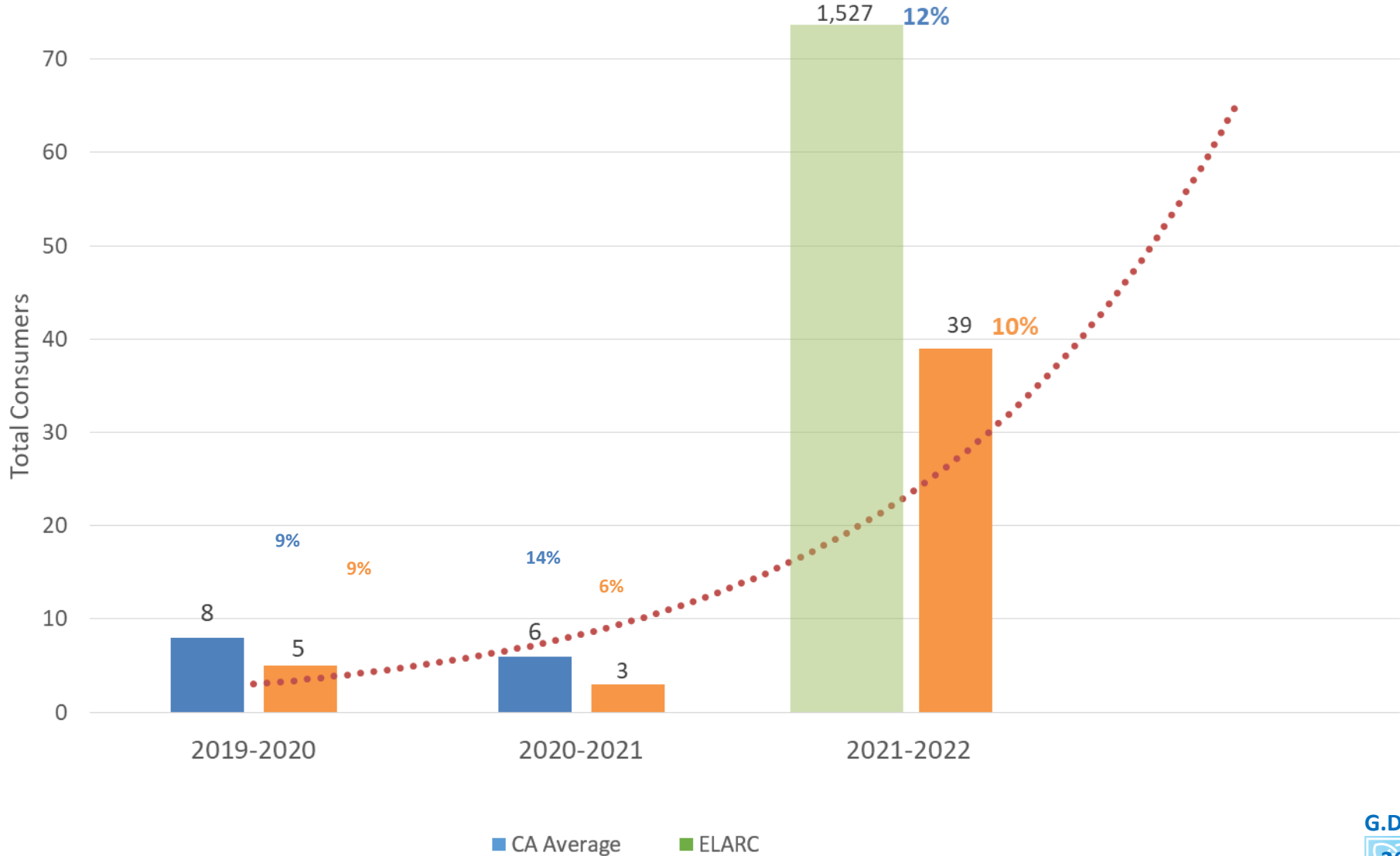
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Consumer Annual Earnings Compared to Individuals with all Disabilities in California



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Number & Percentage of Adults Placed in CIE Following Participation in PIP



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Public Policy Performance Measure	Activities Regional Center will Employ to Achieve Outcome
Reducing Disparity and Improving Equity in Purchase of Services Expenditures	<p>Statement (North Star): ELARC will ensure that language and cultural competency inform the delivery of services and supports for individuals and families served. Facilitating consistent access to information and services, promoting equitable outcomes and reducing disparities in Purchase of Service will be given the highest priority.</p> <p>Activities:</p> <ul style="list-style-type: none">• The Enhanced Service Coordination Program will continue to support individuals and families in underserved communities. Enhanced Service Coordination is intended to improve service access and delivery by providing case management services at a 1:40 ratio. The Enhanced Service Coordination Program will continue to serve the Spanish, Cantonese and Mandarin speaking communities. Based on the information in our Annual POS Data Report the communities served may change.• The Cultural Specialist will oversee our Agency’s efforts to ensure that the delivery of services and supports are culturally and linguistically informed and inclusive of all communities served.

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Related Activities

- Consumer Services Department Chart Day
 - Yearly Practice to review and update information.
 - Intended for Individuals receiving Low to No POS
 - Review of Individual Program Plan to review service needs.
- Enhanced Services Team Collaborative
 - Internal process to decrease the number of individuals receiving low to no POS
 - Intended to capture individuals not served in Enhanced Service Coordination/Reduced Caseloads.
 - Unmet needs are discussed and service recommendations are provided
- “Enséname El Camino” Workshop Series
 - Increase confidence and competence in navigating Regional Center system
 - Working with Individuals entering our system aged 6 and above
 - Monolingual Spanish, Cantonese, Mandarin and Vietnamese speaking

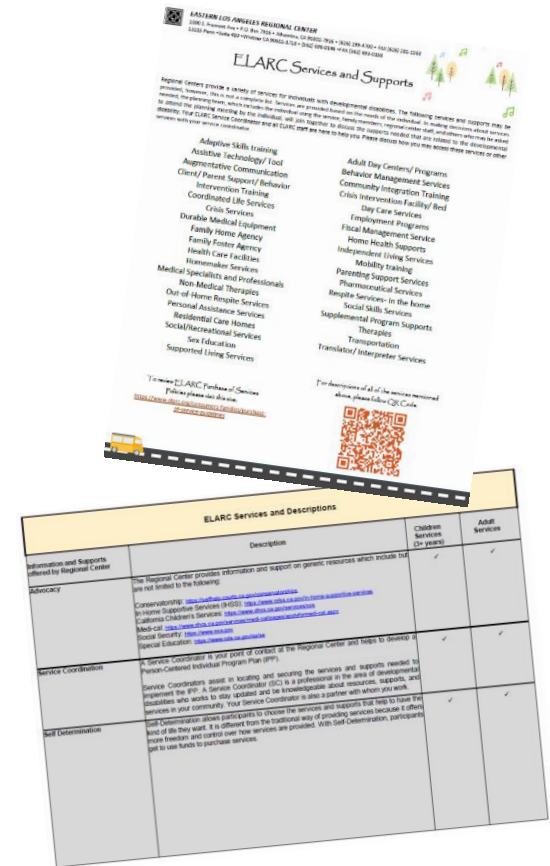
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Compliance Performance Measure	Activities Regional Center will Employ to Achieve Outcome
Individual Program Plan (IPP) Development (WIC requirements)	<p>Statement (North Star): All active cases will have a current IPP which is reflective of a person- centered approach and adheres to all WIC requirements.</p> <p>Activities:</p> <ul style="list-style-type: none">• Continue trainings at all Consumer Services meetings (quarterly) and new staff trainings for IPP development (monthly).• The implementation of hands on training by supervisors of new staff and providing peer mentors.• Increased emphasis on Person Centered Practices and planning for staff to further enhance IPP development.• Enhanced Person Centered Training to address cultural diversity & competence.• In an effort to improve and move toward a more Person Centered Agency, all departments and Management will receive tailored Person Centered Training by our PCP/Autism Specialist.• Person Centered Practices 2 Day Training provided by our PCP/ Autism Specialist to newly eligible individuals, families, new staff, vendors and the community to increase knowledge and understanding

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Individual Program Plan (IPP)

- Prioritizing every Individual has a Current Individual Program Plan
- System in place to help Service Coordinators ensure IPPs are current and meet requirements
- Monthly New Staff Training to new Service Coordinators on the IPP Process with continued support
- Presentations and Trainings provided to Service Coordinators always have the IPP and Person Centered Approach in mind
- Streamlining of the IPP Documents



Click here for: [Services and Supports by Age Range | Eastern Los Angeles Regional Center \(elarc.org\)](http://www.elarc.org)

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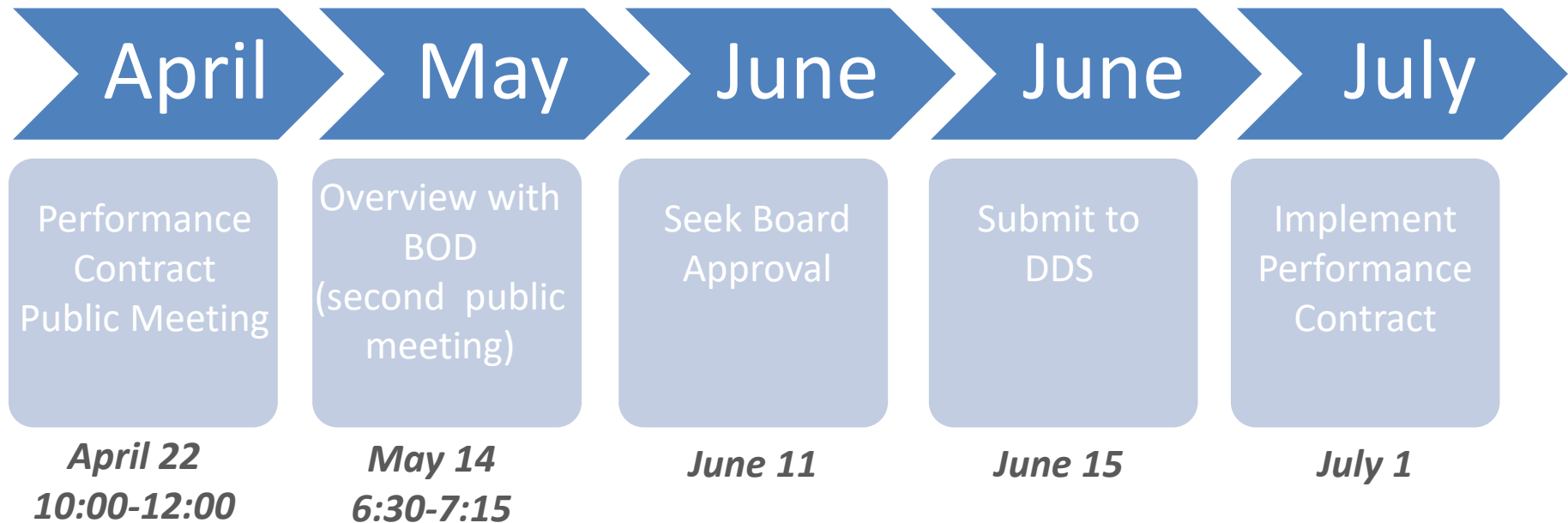
Person Centered Approaches

- Person Centered Thinking Service Coordinator Committee led by ELARC's Autism Specialist/ Certified PCT Mentor Trainer Liz Rodgers
- Person Centered 2 Day Training offered to Service Coordinators and the Community
- Both provide opportunities for everyone to learn PCT skills and learn from each other
- Person Centered Workshop offered Quarterly
- Updated Mission Statement and Core Values which reflects ELARC's Commitment to Person Centered Approaches



[Link to Person Centered Practices Information on ELARC Website:
https://www.elarc.org/about-us/person-centered-thinking](https://www.elarc.org/about-us/person-centered-thinking)

Next Steps...Performance Contract Timeline



Closing Remarks

Comments on Draft Performance Contract 2024/2025 must be submitted by May 17, 2024 to:



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Questions & Answers/Comments



**THANK
YOU!**