



EASTERN LOS ANGELES
REGIONAL CENTER

환영합니다

서비스 구매 (POS) 데이터 공개 회의

2022년-2023년

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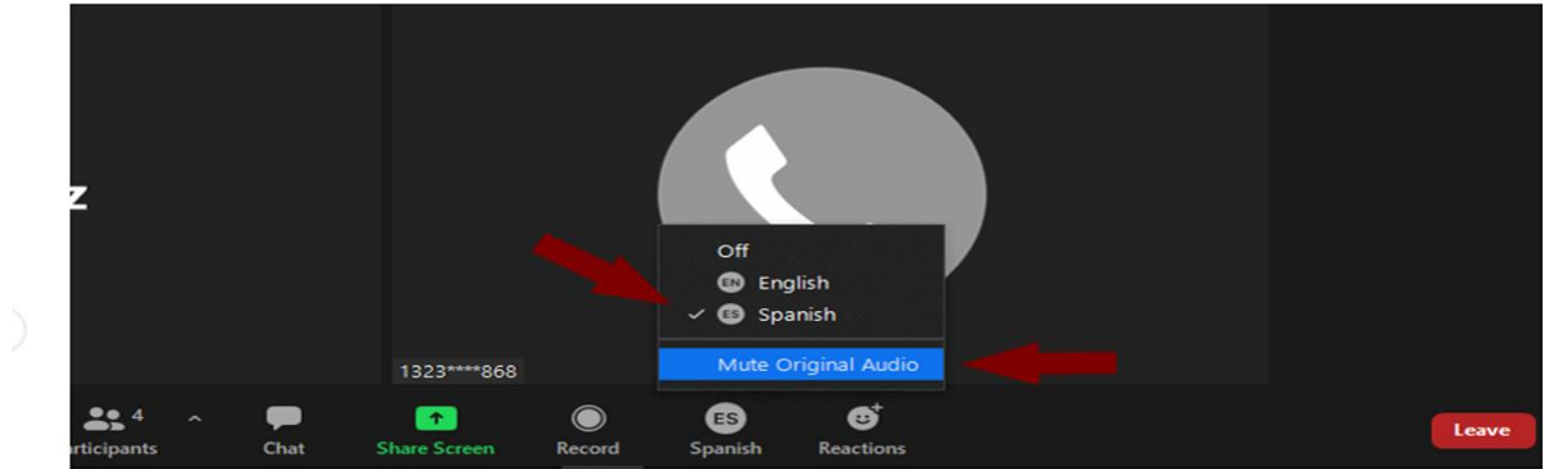
Veronica Valenzuela, 교육 관리자

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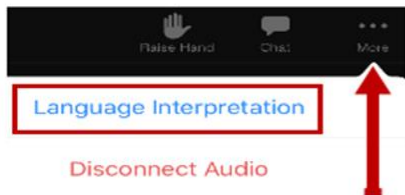
2024년 03월 13일



Desktop computer, laptop, or tablet



Smartphone:



회의 목적

(우리가 모인 이유)

- 2022년-2023년 POS 데이터 보고서 검토
 - 연령
 - 진단
 - 인종
 - 언어
 - 거주 형태
- POS 이용 및 형평성을 위한 ELARC의 지속적인 노력 공유
- 여러분의 의견을 듣고자 합니다!

POS 데이터는 다음을 통해 확인할 수 있습니다:

www.elarc.org

The screenshot shows the homepage of the Eastern Los Angeles Regional Center. At the top left is the logo and name 'EASTERN LOS ANGELES REGIONAL CENTER'. To the right are links for 'E-NOTIFICATION | CALENDAR | NOTICES | FAQ | CONTACT US | TRANSLATE |' and a 'FONT SIZE' selector. Social media icons for Facebook, Twitter, and Instagram are also present. A search bar is located on the right side of the header.

The main navigation menu includes: home, about us, consumers & families, service providers, governance, budget & legislation, and resources & publications.

A central image shows a woman, a child, and a man sitting at a table, looking at documents. To the right of this image is a 'NEED TO KNOW' section with the following items:

- TRANSPARENCY
 - Purchase of Service (POS) Data
 - Purchase of Service (POS) Guidelines
 - Electronic Visit Verification (EVV)
 - Possible Data Security Breach
- APPLY FOR SERVICES
- WE ARE HIRING!

Below the 'NEED TO KNOW' section is a row of utility links: Ensure Your Emails are Getting to ELARC, Laws & Regulations, ELARC Staff Phone List, Board of Directors, Gallagher Verify Advising, Consumer Advisory Committee, and E-Billing.

At the bottom, there are sections for 'NOTICES' (with a 'see all news' link) and 'EVENTS' (with a 'full calendar' link).



home



about us



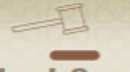
consumers & families



service providers



governance



budget & legislation



resources & publications

Calendar

▼ Career Opportunities

Commitment to Safe and Productive Meetings

▼ Contact Us

FAQ

Map of Service Area

▼ Mission Statement

National Core Indicators

▼ Notices

Organizational Chart

Our Community Report

Our History

Performance Contract

Person Centered Practices

► POS Data

The Lanterman Act

What is the Regional Center?

▼ Who We Serve

[About Us](#)

Purchase of Service Data

Print Feedback Share & Bookmark Font Size: + -

Purchase of Service Data Relating to Age, Race, Language, Disability, Residence Type, and Insurance Related

The Department of Developmental Services (DDS) is required to compile data relating to purchase of service (POS) authorization, utilization, and expenditure by each regional center with respect to consumer age, race or ethnicity, primary language, and disability detail. The data, includes residence type as well as number and percent of consumers who are eligible for regional center services. [View the DDS POS Data page.](#)

In reviewing the data it is important to note that the expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to: Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services. Further, the data reveals that the primary contributing factor to the significant cost differential is attributable to the utilization of residential services. The most costly of all Regional Center funded services is reflected in the section of the report entitled "Total Annual Expenditures and Services by Residence (for all ages)." This report contrasts consumers living at home with those residing outside of the family home. The distinction between these two categories is notable.

Links to the data reports by reporting year are listed below.

- [POS Data 2022/2023](#)
- [View the 2023 report to DDS on the 2021/2022 POS Data](#) (You may also view it in [Spanish](#), [Chinese](#), [Vietnamese](#), or [Korean](#))
- [POS Data 2021/2022](#)
- [View the 2022 report to DDS on the 2020/2021 POS Data](#)
- [POS Data 2020/2021-](#)



안건

(오늘 논의할 내용)

- I. 사명 선언
- II. 데이터 개요
- III. 구매한 서비스가 없는 개인들을 위한 프로젝트
- IV. ELARC의 서비스 코디네이터 & 미래 프로젝트
- V. 회의 참석자 토론/의견 수렴
- VI. 맺음말

사명 선언

(우리가 하는 일 및 대상)

Eastern Los Angeles Regional Center (ELARC)는
발달 장애인과 그 가족이 선택한 그들의 지역 사회에서 목적과
의미가 있는 삶을 경험할 수 있도록 장려하는 파트너십을 구축하여
서비스를 제공하기 위해
최선을 다하고 있습니다.

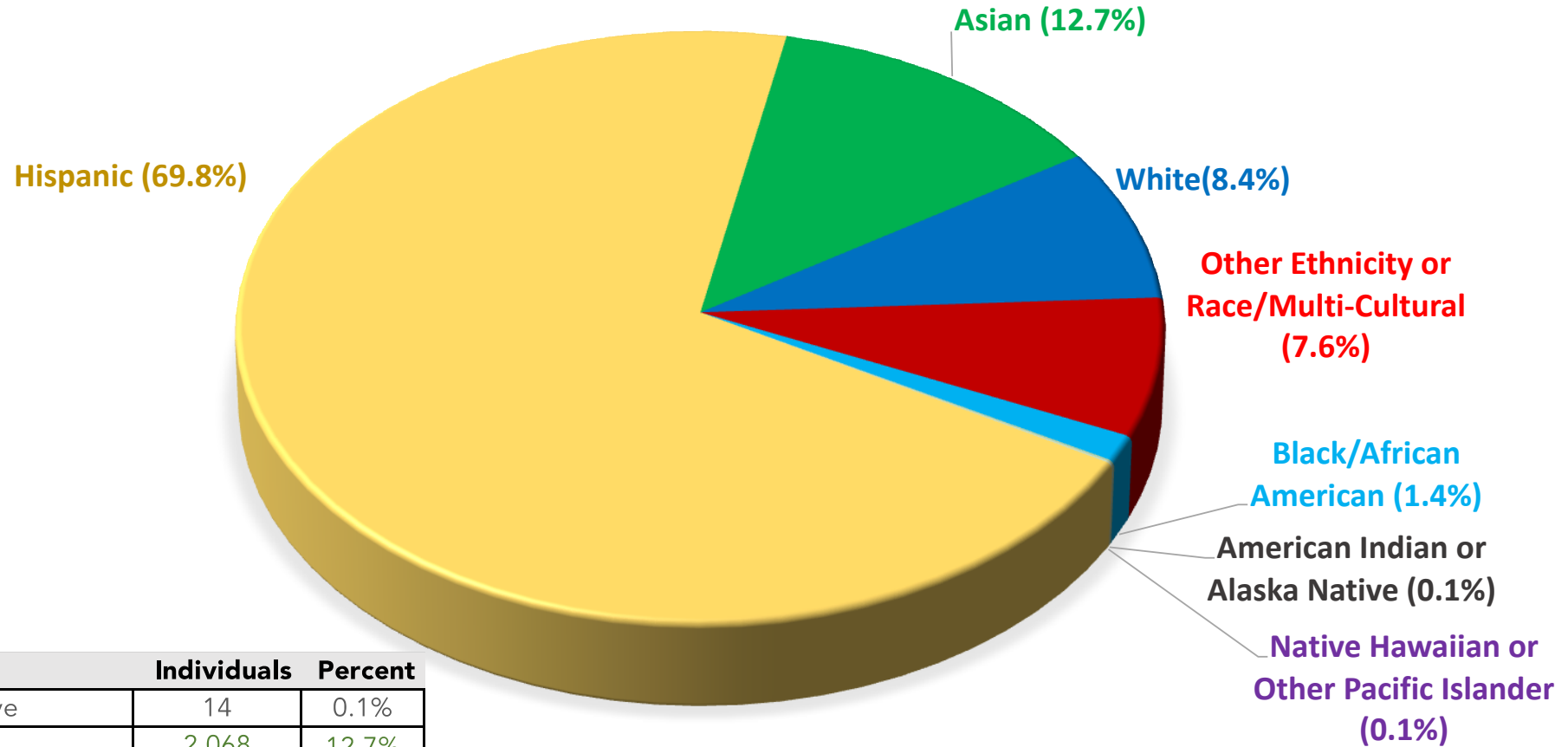


ELARC 인구 통계

(우리가 지원하는 개인)

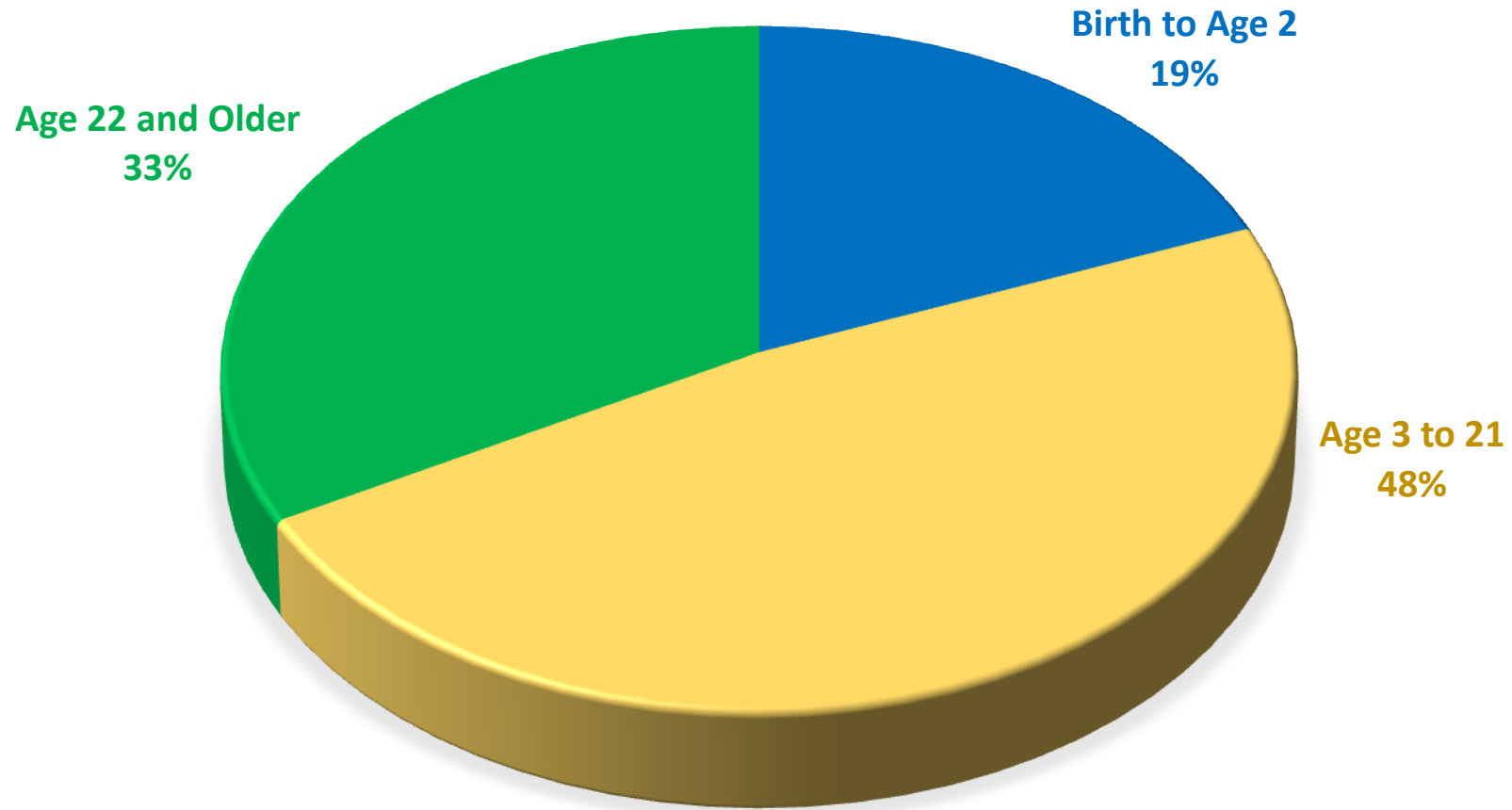


우리가 서비스를 제공하는 개인의 주요 인종



Ethnicity	Individuals	Percent
American Indian or Alaska Native	14	0.1%
Asian	2,068	12.7%
Black/African American	230	1.4%
Hispanic	11,359	69.8%
Native Hawaiian or Other Pacific Islander	12	0.1%
Other Ethnicity or Race/Multi-Cultural	1,232	7.6%
White	1,359	8.4%
Total	16,274	100%

우리가 서비스를 제공하는 개인의 연령



총 개인 수: 16274

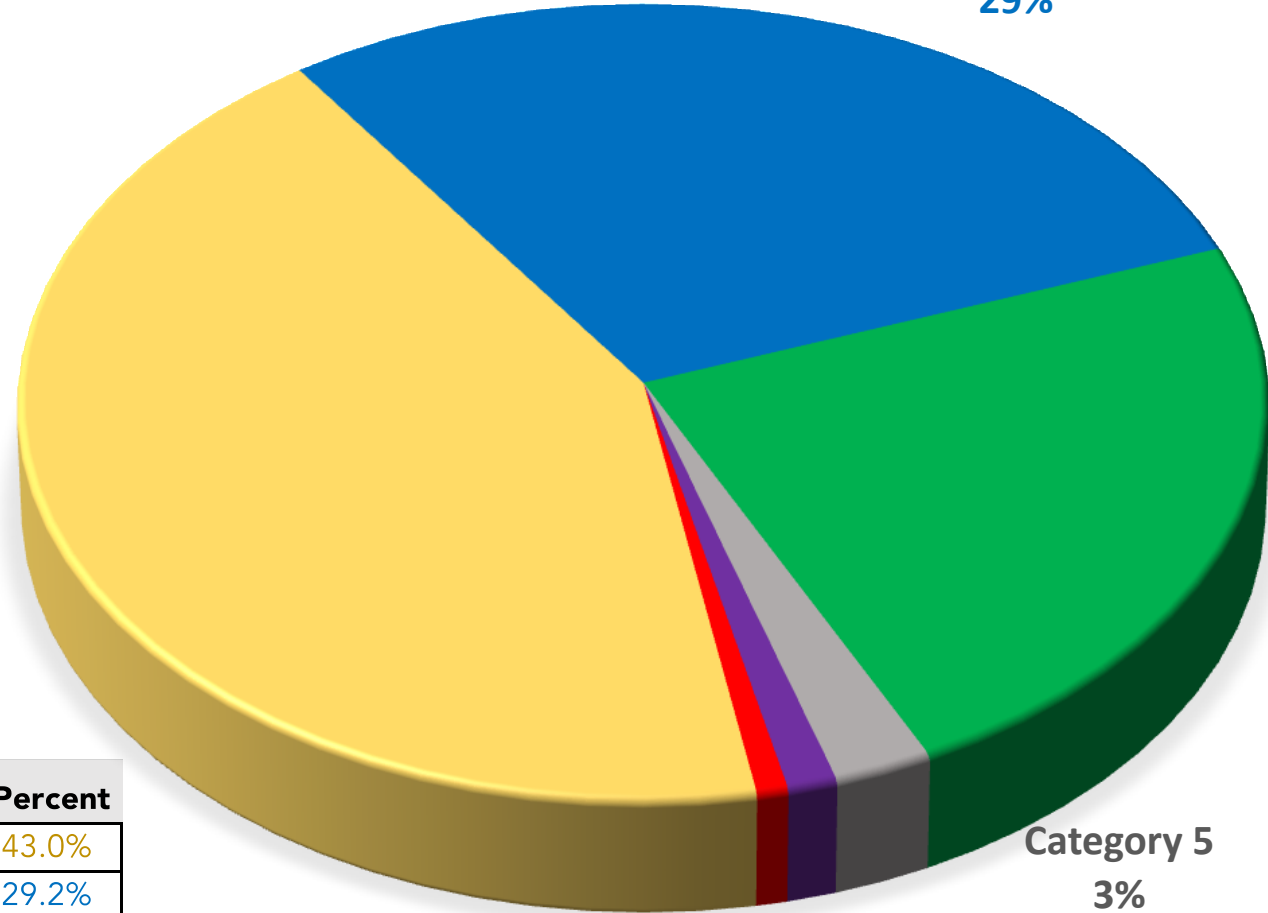
우리가 서비스를 제공하는 개인의 진단

Intellectual Disability

29%

Autism Spectrum Disorder
43%

Other
23%



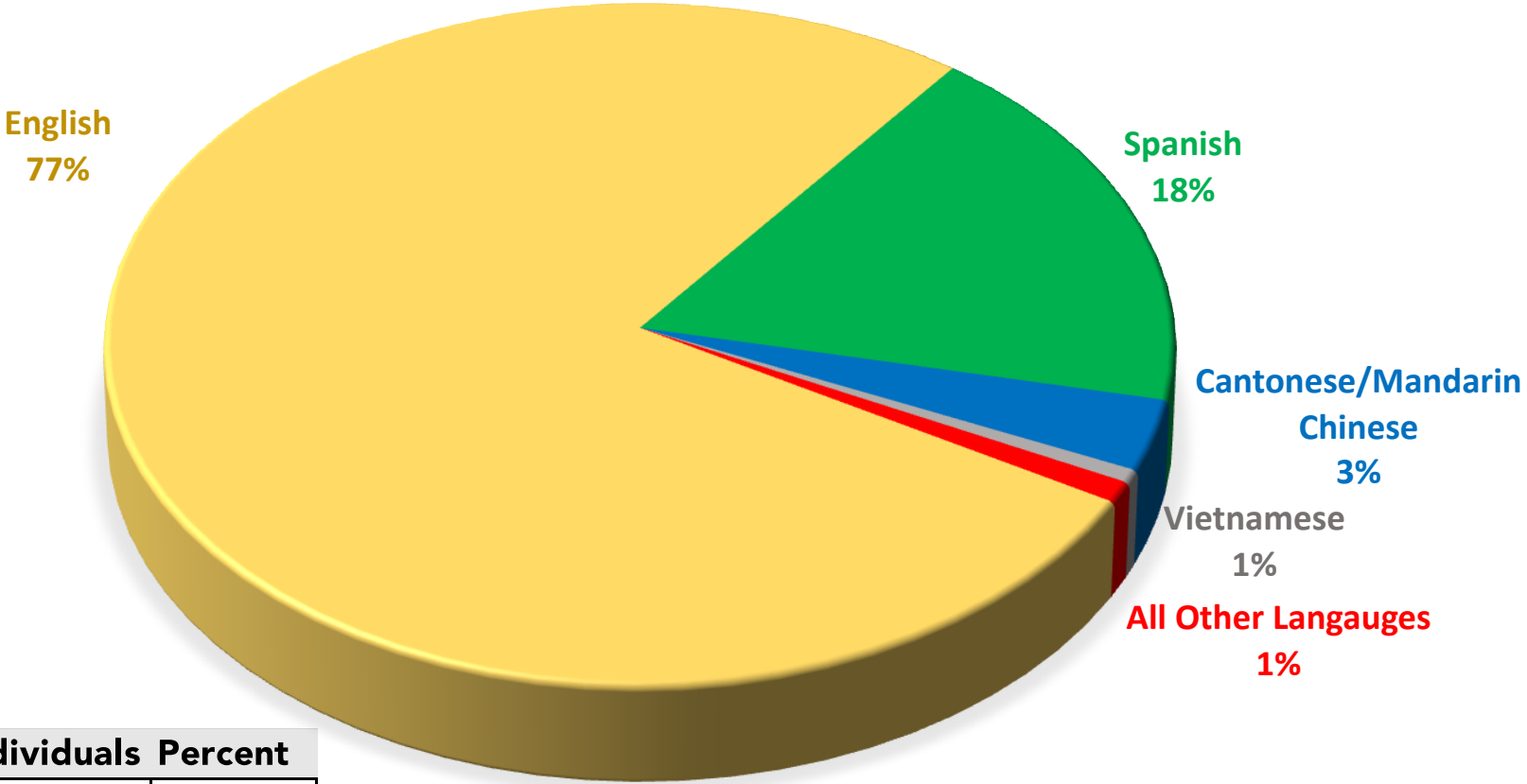
Epilepsy
1%

Cerebral Palsy
1%

Category 5
3%

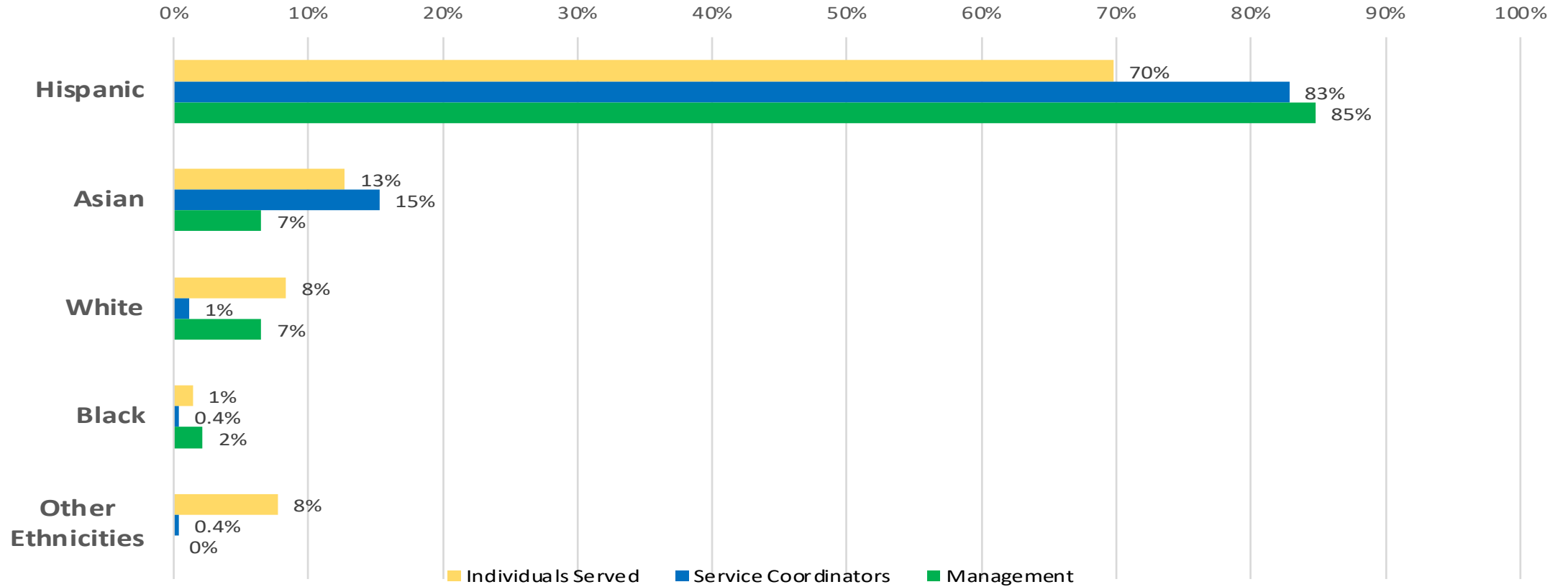
Diagnosis	Individuals	Percent
Autism Spectrum Disorder	7,004	43.0%
Intellectual Disability	4,744	29.2%
Cerebral Palsy	201	1.2%
Epilepsy	127	0.8%
Category 5	399	2.5%
Other	3,799	23.3%
Total	16,274	100%

우리가 서비스를 제공하는 개인의 모국어



Lanauge	Individuals	Percent
English	12,546	77.1%
Spanish	2,921	17.9%
Cantonese/Mandarin Chinese	547	3.4%
Vietnamese	100	0.6%
All Other Langauges	160	1.0%
Total	16,274	100%

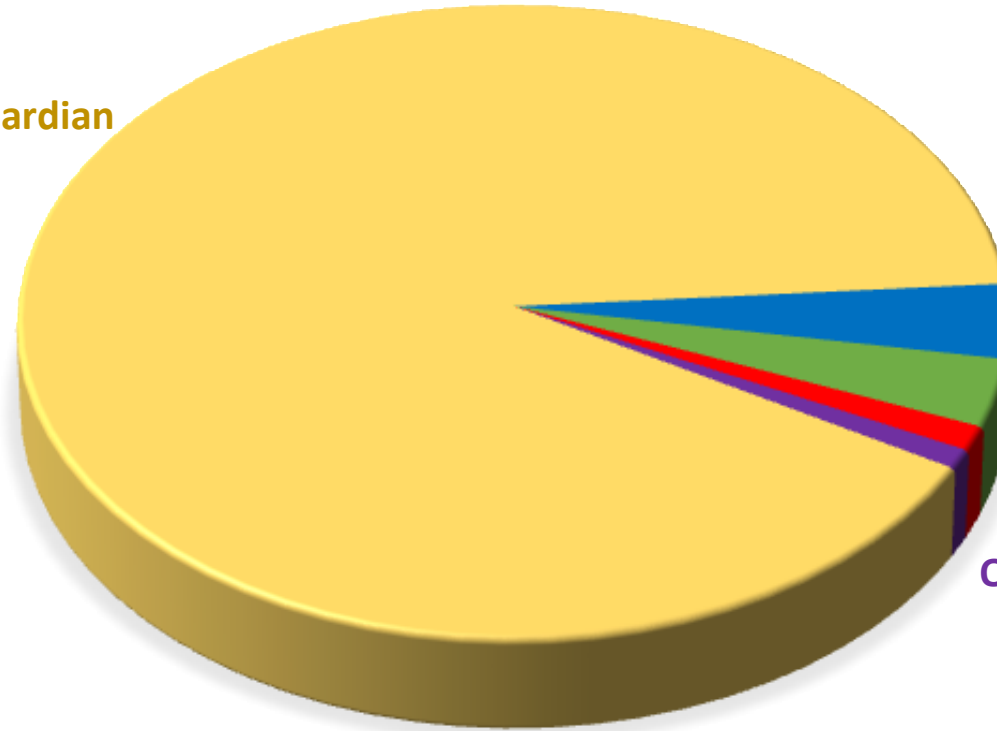
우리가 서비스를 제공하는 개인과 ELARC 직원 사이의 인종 비교



	Hispanic	Asian	White	Black	Other Ethnicities	Total People
Individuals Served	70%	13%	8%	1%	8%	16274
Service Coordinators	83%	15%	1%	0.4%	0.4%	262
Management	85%	7%	7%	2%	0%	46

우리가 서비스를 제공하는 개인의 거주지

Home, Parent or Guardian
91%



Group Home (CCF, ICF)
4%

ILS/SLS
3%

Foster Home, Children
1%

Other
1%

Residential Type	Individuals	Percent
Home, Parent or Guardian	14730	90.5%
Group Home (CCF, ICF)	619	3.8%
Independent/Supported Living (ILS/SLS)	562	3.5%
Foster Home, Children	202	1.2%
Other	161	1.0%
Total	16,274	100%



ELARC

서비스 구매 (POS) 보고서

(우리가 서비스를 제공하는 사람들을 위해 구매한 서비스)



**Total Annual Expenditures and Authorized Services
by Ethnicity or Race**

Fiscal Year 2022-2023

Eastern Los Angeles Regional Center

All Ages

1

2

3

4

5

6

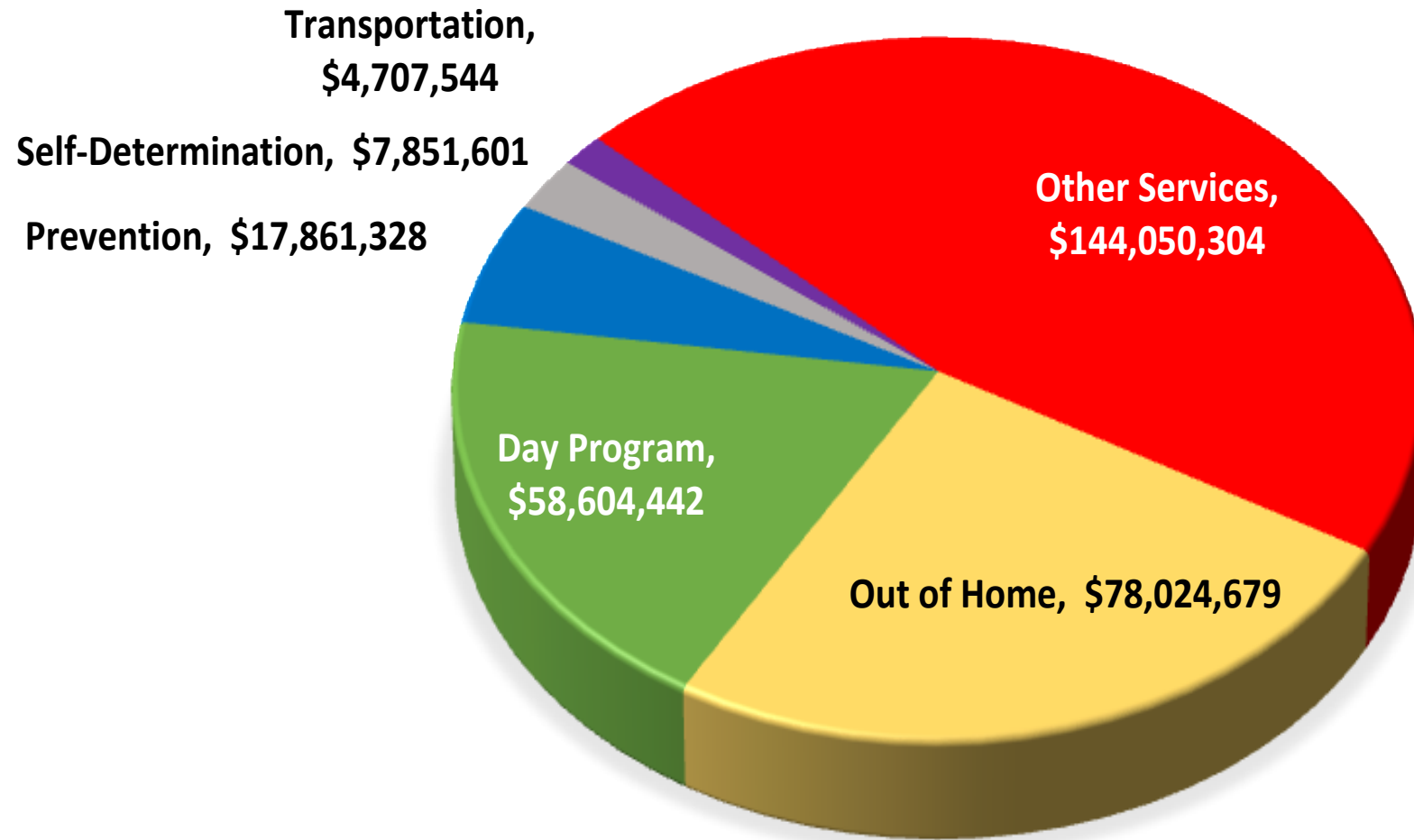
	Consumers Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
American Indian or Alaska Native	14	\$504,577	\$596,213	\$36,041	\$42,587	84.6%
Asian	2,068	\$35,628,120	\$52,190,187	\$17,228	\$25,237	68.3%
Black/African American	230	\$8,382,317	\$10,894,023	\$36,445	\$47,365	76.9%
Hispanic	11,359	\$183,596,616	\$250,427,903	\$16,163	\$22,047	73.3%
Native Hawaiian or Other Pacific Islander	12	\$439,005	\$517,335	\$36,584	\$43,111	84.9%
Other Ethnicity or Race/Multi-Cultural	1,232	\$13,159,628	\$19,394,038	\$10,682	\$15,742	67.9%
White	1,359	\$64,442,745	\$81,396,091	\$47,419	\$59,894	79.2%
Totals	16,274	\$306,153,006	\$415,415,789	\$18,812	\$25,526	73.7%

출처: 2022-2023년 데이터 보고서

정의:

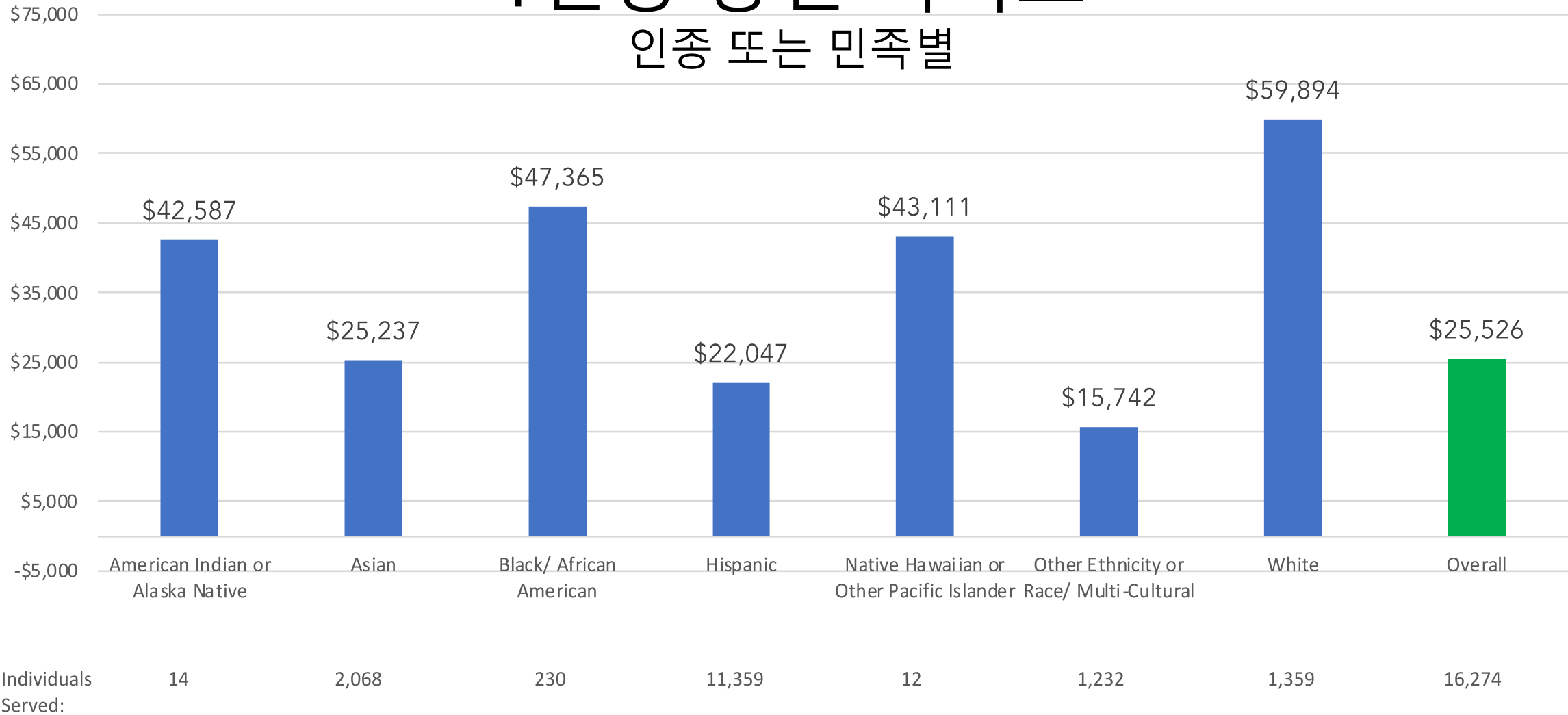
1. 고객 수: 2022년-2023년에 서비스를 받은 개인의 수.
2. 총 지출액: 2022년-2023년에 모든 개인들을 위해 지출한 **실제** 서비스 구매 (POS) 비용
3. 총 승인 서비스: 2022년-2023년에 모든 고객들을 위해 **승인된** POS 서비스
4. 1인당 지출액:
총 지출액 ÷ 고객 수 = 각 그룹을 위해 **실제** 지출한 평균 서비스 금액
5. 1인당 승인 서비스:
총 승인 서비스 ÷ 고객 수 = 각 그룹을 위해 **승인된** 평균 금액
6. 이용률: 총 지출액 ÷ 총 승인 서비스 = 이용률

총 ELARC POS 지출액



서비스를 제공하는 모든 개인들을 위한 1인당 승인 서비스

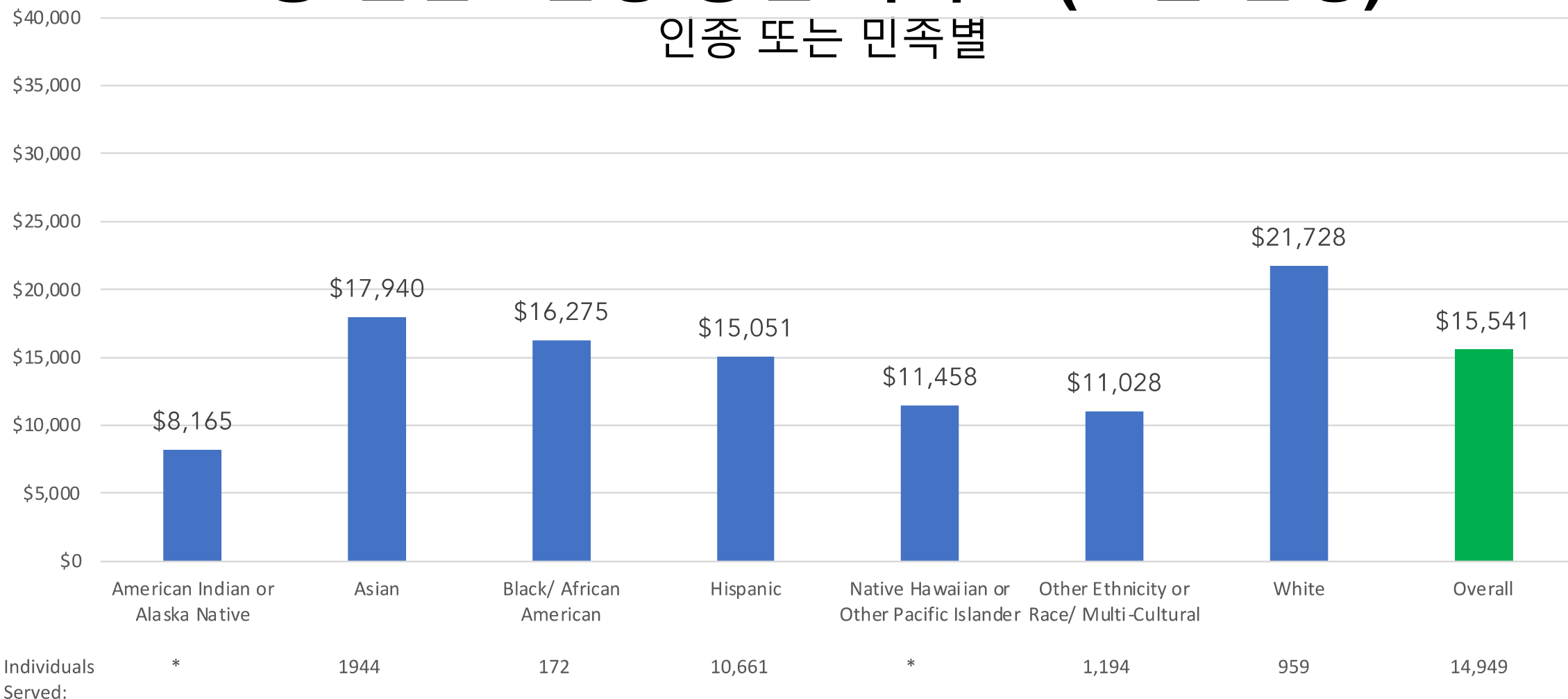
인종 또는 민족별



출처: 2022-2023년 데이터 보고서

집에서 거주하는 개인들을 위한 총 연간 1인당 승인 서비스 (모든 연령)

인종 또는 민족별



* DDS 데이터 비식별 가이드라인에 따라 1~10까지의 수는 표시되지 않습니다.

출처: 2022-2023년 데이터 보고서

**Total Annual Expenditures and Authorized Services
by Language for Residence Type: Home**

Fiscal Year 2022-2023

Eastern Los Angeles Regional Center

All Ages

	Consumers Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
All other languages	132	\$1,923,781	\$3,209,363	\$14,574	\$24,313	59.9%
Cantonese/Mandarin Chinese	503	\$4,134,133	\$6,966,537	\$8,219	\$13,850	59.3%
English	11,499	\$112,459,893	\$173,968,320	\$9,780	\$15,129	64.6%
Spanish	2,720	\$34,176,108	\$47,221,636	\$12,565	\$17,361	72.4%
Vietnamese	95	\$672,085	\$962,595	\$7,075	\$10,133	69.8%
Totals	14,949	\$153,366,000	\$232,328,453	\$10,259	\$15,541	66.0%



ELARC의 구매한 서비스가 없는 개인들을 위한 프로젝트

(사람들이 필요한 서비스를 받을 수 있도록 보장하기 위해 우리가 하는 일)



➤ 고객 서비스 부서 차트 데이

- 정보를 검토 및 업데이트하기 위한 연간 실무.
- POS를 적게 또는 전혀 받지 않는 개인 대상
- 서비스 필요성을 검토하기 위한 개별 프로그램 계획 검토.

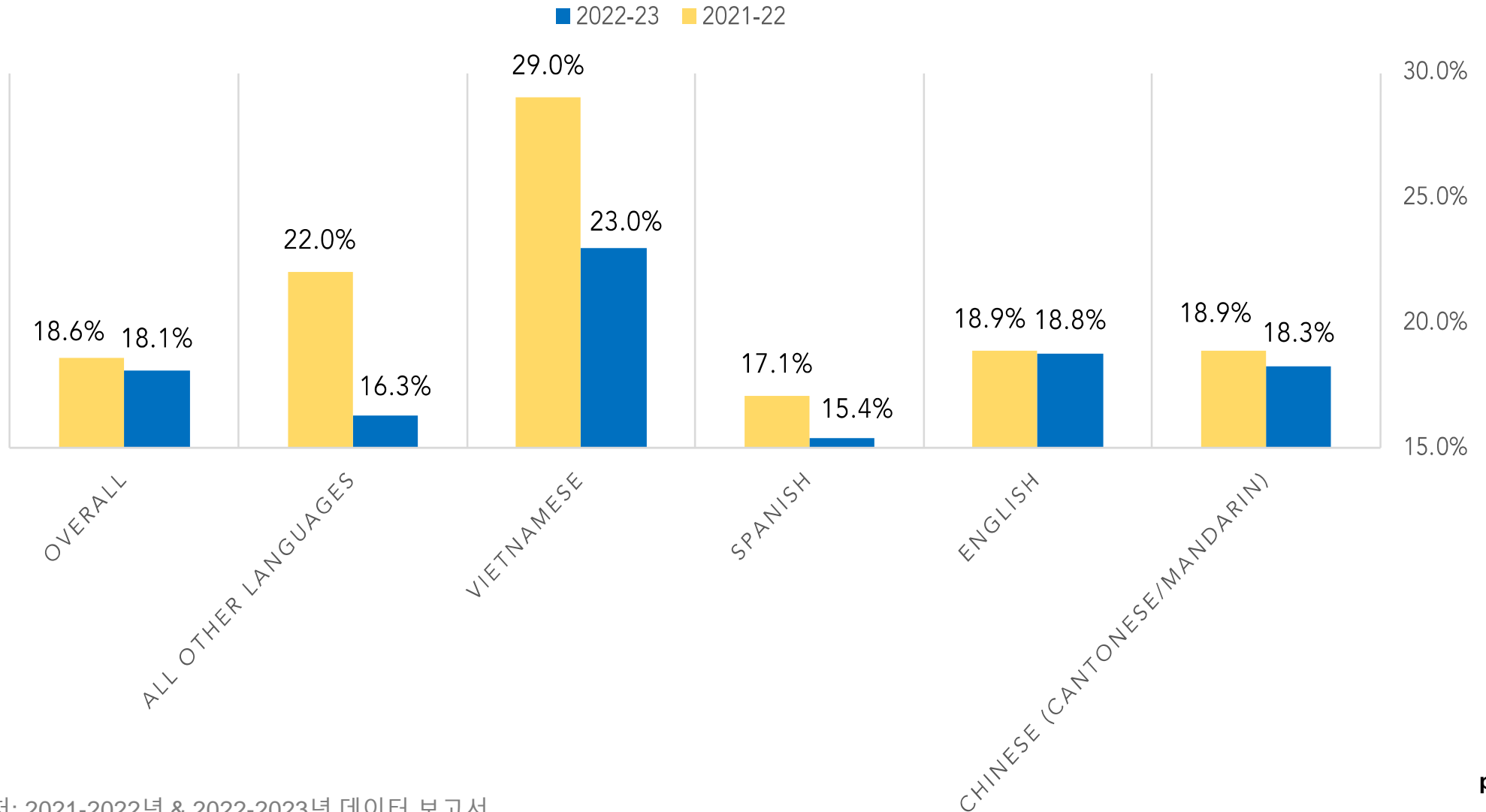
➤ 향상된 서비스 팀 협업

- POS를 적게 또는 전혀 받지 않는 개인의 수를 줄이기 위한 내부 절차
- 향상된 서비스 조정/담당 업무 감소 프로젝트를 통해 서비스를 제공받지 않은 개인을 확인하기 위한 의도.
- 충족되지 않은 요구사항을 논의하며, 서비스 권장 사항 제공

➤ “Enséname El Camino” 워크숍 시리즈

- 지역 센터 시스템을 탐색하는데 있어 자신감 및 역량 향상
- 6세 이상의 시스템에 참여하는 개인들을 대상
- 단일 언어인 스페인어, 광둥어, 표준 중국어 및 베트남어 사용자 대상

언어별 POS를 받지 않는 개인 – 2021년/2022년 대 2022년/2023년





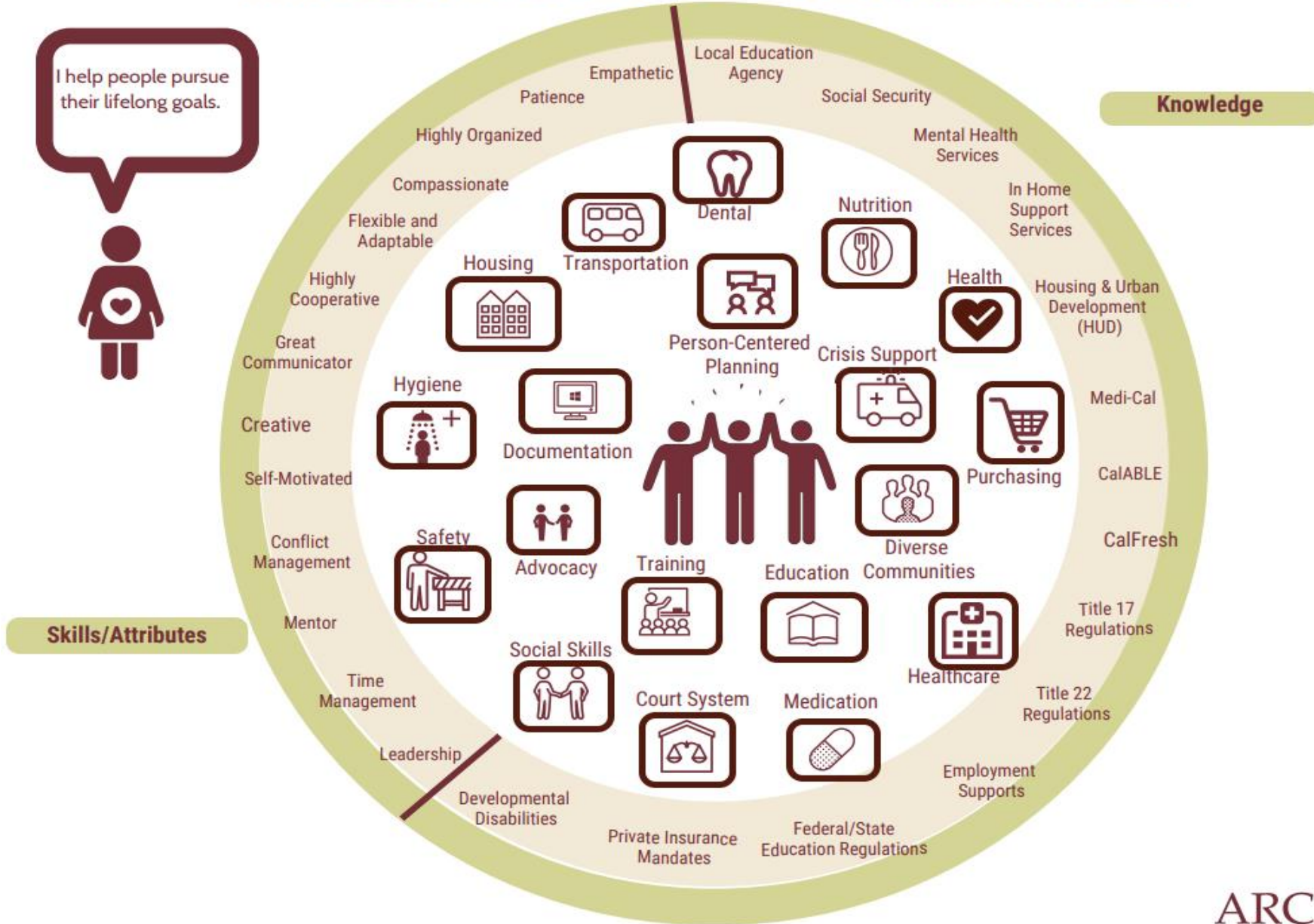
ELARC 서비스 코디네이터

(필요 사항 파악, 지원 계획 수립 및 개인과 가족들과 서비스 조정)



What Does A Service Coordinator Do?

I help people pursue their lifelong goals.



ELARC의 3세부터 6세 전문 부서

- 사례 관리는 40명의 개인으로 구성
- 가족이 자녀의 진단을 이해할 수 있도록 지원
- 분기별 점검 실시
- 가족이 부모 교육을 받을 수 있도록 연결하고, 일반 자원을 탐색할 수 있도록 교육 제공



향후 계획...



55세 이상을 위한 전문 부서



**Veronica Valenzuela , 교육 관리자
Eastern Los Angeles Regional Center**

지원 및 교육

- 모든 신규 서비스 코디네이터와의 만남
- 모든 분야에서 서비스 코디네이터에 대한 지속적인 지원
- 서비스, 지원 및 지원과 관련된 다양한 질문에 도움을 주기 위한 빠른 연락
- 서비스 코디네이터의 중요성 및 역할에 대한 검토
- 개인 및 가족의 의견을 경청하는데 초점을 둠



One of the most **sincere**
forms of **respect** is
actually listening to
what **another** has to say.
Bryant H. McGill

2023년 돌아보기!

- 조기 시작 서비스 코디네이터 및 신입 직원 교육에 집중
- 개별 프로그램 계획 꾸러미의 간소화
- 문서 수정 및 번역
- 서비스 코디네이터들의 피드백을 통한 교육 및 프리젠테이션
- 지원 고용 및 정신 건강 서비스 & 지원



EASTERN LOS ANGELES REGIONAL CENTER
 1000 S. Fremont Ave • P.O. Box 7916 • Alhambra, CA 91802-7916 • (626) 299-4700 • FAX (626) 281-1163
 13215 Penn • Suite 410 • Whittier CA 90602-1718 • (562) 698-0146 • FAX (562) 693-0158

ELARC Services and Supports



Regional Centers provide a variety of services for individuals with developmental disabilities. The following services and supports may be provided, however, this is not a complete list. Services are provided based on the needs of the individual. In making decisions about services needed, the planning team, which includes the individual using the service, family members, regional center staff, and others who may be asked to attend the planning meeting by the individual, will join together to discuss the supports needed that are related to the developmental disability. Your ELARC Service Coordinator and all ELARC staff are here to help you. Please discuss how you may access these services or other services with your service coordinator.

Adaptive Skills training
 Assistive Technology/ Tool
 Augmentative Communication
 Client/ Parent Support/ Behavior
 Intervention Training
 Coordinated Life Services
 Crisis Services
 Durable Medical Equipment
 Family Home Agency
 Family Foster Agency
 Health Care Facilities
 Homemaker Services
 Medical Specialists and Professionals
 Non-Medical Therapies
 Out-of-Home Respite Services
 Personal Assistance Services
 Residential Care Homes
 Social/Recreational Services
 Sex Education
 Supported Living Services

Adult Day Centers/ Programs
 Behavior Management Services
 Community Integration Training
 Crisis Intervention Facility/ Bed
 Day Care Services
 Employment Programs
 Fiscal Management Service
 Home Health Supports
 Independent Living Services
 Mobility training
 Parenting Support Services
 Pharmaceutical Services
 Respite Services- In the home
 Social Skills Services
 Supplemental Program Supports
 Therapies
 Transportation
 Translator/ Interpreter Services

To review ELARC Purchase of Services Policies please visit this site:
<https://www.elarc.org/consumers-families/purchase-of-service-guidelines>

For descriptions of all of the services mentioned above, please follow QR Code:



ELARC Services and Descriptions				
Information and Supports offered by Regional Center	Description	Children Services (3+ years)	Adult Services	
Advocacy	The Regional Center provides information and support on generic resources which include but are not limited to the following: Conservatorship: https://nsls.courts.ca.gov/conservatorship In Home Supportive Services (IHSS): https://www.cdhs.ca.gov/in-home-supportive-services California Children's Services: https://www.dhs.ca.gov/dhsservices Medi-Cal: https://www.dhs.ca.gov/dhsservices/med-cal Social Security: https://www.ssa.gov Special Education: https://www.cde.ca.gov/ed	✓	✓	
Service Coordination	A Service Coordinator is your point of contact at the Regional Center and helps to develop a Person-Centered Individual Program Plan (IPP). Service Coordinators assist in locating and securing the services and supports needed to implement the IPP. A Service Coordinator (SC) is a professional in the area of developmental disabilities who works to stay updated and be knowledgeable about resources, supports, and services in your community. Your Service Coordinator is also a partner with whom you work.	✓	✓	
Self Determination	Self-Determination allows participants to choose the services and supports that help to have the kind of life they want. It is different from the traditional way of providing services because it offers more freedom and control over how services are provided. With Self-Determination, participants get to use funds to purchase services.	✓	✓	

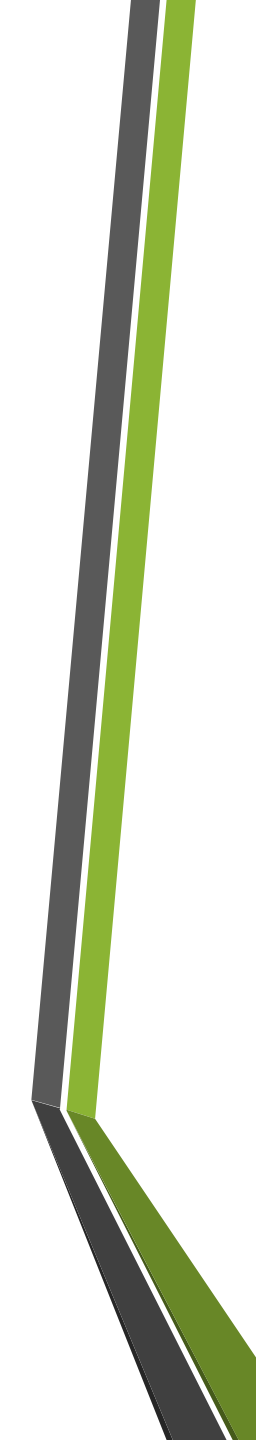
앞으로의 계획 살펴보기!

- 지속적인 서비스 코디네이터 지원
- 지역 사회와 지속적인 협력
- 서비스 제공자 커뮤니티와 협력해 짧은 서비스 제공자 영상 제작
- ELARC 고객 옹호자, Patrick Schattilly와 긴밀한 협력

here
to
help



Learning Knows No Bounds



영상-Melany의 이야기

토론

- 의견?
- 질문?
- 건의사항?





ELARC 커뮤니티를 위한 추가 POS 데이터 회의

1. 3월 28일 (목), 10:00 오전에 Zoom 회의 (광둥어/표준 중국어 세션)
2. 3월 28일 (목), 9:00 오전에 Centro Estrella 대면 회의 (스페인어 세션)
3. 4월 3일 (수), 11:00 오전에 YMCA West San Gabriel Valley Community Room 대면 회의 (베트남어 세션)
4. 4월 12일 (금), 10:00 오전에 Fiesta Educativa 대면 회의 (스페인어 세션)

문의사항은 다음을 통해 연락주십시오:
Guadalupe Hernández, 문화 전문가
이메일: gbernandez@elarc.org
전화: (626) 248-4928

POS 데이터는 다음을 통해 확인할 수 있습니다:

www.elarc.org

EASTERN LOS ANGELES REGIONAL CENTER

E-NOTIFICATION | CALENDAR | NOTICES | FAQ | CONTACT US | TRANSLATE |
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home about us consumers & families service providers governance budget & legislation resources & publications

NEED TO KNOW

- TRANSPARENCY
 - Purchase of Service (POS) Data
 - Purchase of Service (POS) Guidelines
 - Electronic Visit Verification (EVV)
 - Possible Data Security Breach
- APPLY FOR SERVICES
- WE ARE HIRING!

Ensure Your Emails are Getting to ELARC | Laws & Regulations | ELARC Staff Phone List | Board of Directors | Gallagher Verify Advising | Consumer Advisory Committee | E-Billing

NOTICES ----- see all news | EVENTS ----- full calendar




home


about us


consumers & families


service providers


governance







budget & legislation


resources & publications

- Calendar
- ▼ Career Opportunities
- Commitment to Safe and Productive Meetings
- ▼ Contact Us
- FAQ
- Map of Service Area
- ▼ Mission Statement
- National Core Indicators
- ▼ Notices
- Organizational Chart
- Our Community Report
- Our History
- Performance Contract
- Person Centered Practices
- ▶ POS Data
- The Lanterman Act
- What is the Regional Center?
- ▼ Who We Serve

[About Us](#)

Purchase of Service Data

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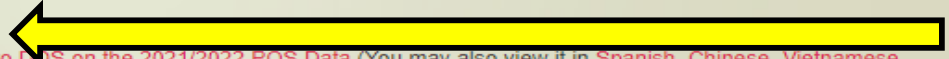
Purchase of Service Data Relating to Age, Race, Language, Disability, Residence Type, and Insurance Related

The Department of Developmental Services (DDS) is required to compile data relating to purchase of service (POS) authorization, utilization, and expenditure by each regional center with respect to consumer age, race or ethnicity, primary language, and disability detail. The data, includes residence type as well as number and percent of consumers who are eligible for regional center services. [View the DDS POS Data page.](#)

In reviewing the data it is important to note that the expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to: Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services. Further, the data reveals that the primary contributing factor to the significant cost differential is attributable to the utilization of residential services. The most costly of all Regional Center funded services is reflected in the section of the report entitled "Total Annual Expenditures and Services by Residence (for all ages)." This report contrasts consumers living at home with those residing outside of the family home. The distinction between these two categories is notable.

Links to the data reports by reporting year are listed below.

- [POS Data 2022/2023](#)
- [View the 2023 report to DDS on the 2021/2022 POS Data](#) (You may also view it in [Spanish](#), [Chinese](#), [Vietnamese](#), or [Korean](#))
- [POS Data 2021/2022](#)
- [View the 2022 report to DDS on the 2020/2021 POS Data](#)
- [POS Data 2020/2021-](#)





EASTERN LOS ANGELES
REGIONAL CENTER

감사합니다!

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