

# Crisis Response Project

## WHAT WILL CRP DO DURING CRISIS?

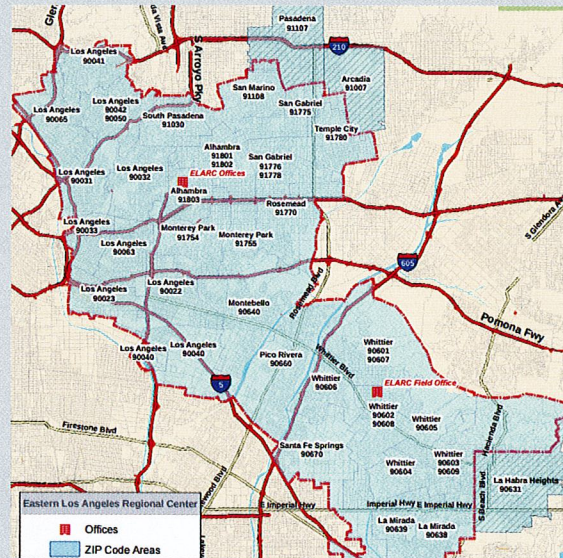
- Intervene utilizing behavioral interventions
- De-escalate the situation so consumers/caregivers can remain safe
- Provide crisis counseling using redirection and positive planning
- Attempt to stabilize a potentially volatile environment
- Offer support to family members and/or staff

## WHAT WILL CRP NOT DO ?

- Prone restraints
- Provide extra staffing
- Be left alone with a consumer
- Authorize hospitalizations
- Search for runaways

## MANDATED REPORTING

CRP counselors are mandated reporters by the State of California. This means CRP counselors must report any form of abuse that is witnessed, disclosed, or suspected to the proper state agencies.



## CRISIS RESPONSE PROJECT

### Eastern Los Angeles

Crisis Hotline: (626) 508-1964

Fax: (626) 508-1969

[crpela@ciwp.org](mailto:crpela@ciwp.org)

[www.crisisresponseproject.com](http://www.crisisresponseproject.com)

CRP is a program of CIWP, Inc.



## CRISIS RESPONSE PROJECT, EAST L.A.

Serving consumers of the Eastern Los Angeles Regional Center

Crisis Hotline  
(626) 508-1964



# THE MOBILE CRISIS TEAM

## OUR COMMITMENT

The Crisis Response Project (CRP) is dedicated to providing intensive crisis prevention, emergency response intervention, and follow-up services as support for Regional Center consumers in the greater Los Angeles area.

## HOW CRP WORKS

CRP utilizes a proactive approach to crisis prevention and intervention. CRP works to decrease police involvement and unnecessary hospitalizations. CRP also strives to increase the success of consumers in the community and caregivers' ability to handle future crises.

## CRISIS HOTLINE ONLY

For non-crisis situations, CRP will refer all concerns to the consumer's Service Coordinator.

## HOW TO USE CRP WHEN A CRISIS IS OCCURRING

Call CRP when a consumer is in some way a danger to self or others.

Examples include:

- Threatening bodily harm
- Having thoughts of suicide
- Physical aggression
- Feeling depressed or anxious
- Attempting to run away
- Engaging in property destruction
- Self-injurious behavior

When the CRP Hotline is called, the caller will be directly connected to a crisis counselor that will address the specific situation.

## CRISIS HOTLINE

**(626) 508-1964**

**Available 24/7**

***Including Holidays***

## WHEN WILL CRP ARRIVE?

CRP prioritizes calls with the goal of reaching the crisis within the hour, depending on the proximity and the availability of the team. CRP also prioritizes crises, based on the severity of the call. CRP gives precedence to family homes over residential facilities.

## WHEN TO CALL 911?

If the consumer is:

- In the act of attempting to commit suicide
- Engaging in assault which could potentially result in hospitalization
- Threatening someone with a deadly weapon

*\*Please call CRP even after 911 has been called. CRP will assist in facilitating the police interaction.*