EASTERN LOS ANGELES
REGIONAL CENTER

2021-2022财年购买服务数据公开会议的后续会议

2023年5月16日

Gloria Wong，执行董事

Edith Hernandez-Daniels，客户服务主管

Carmen Luna，增强服务和社区参与部门主管

Jessica Barba，社区服务主管

Adriana Roman，文化专家

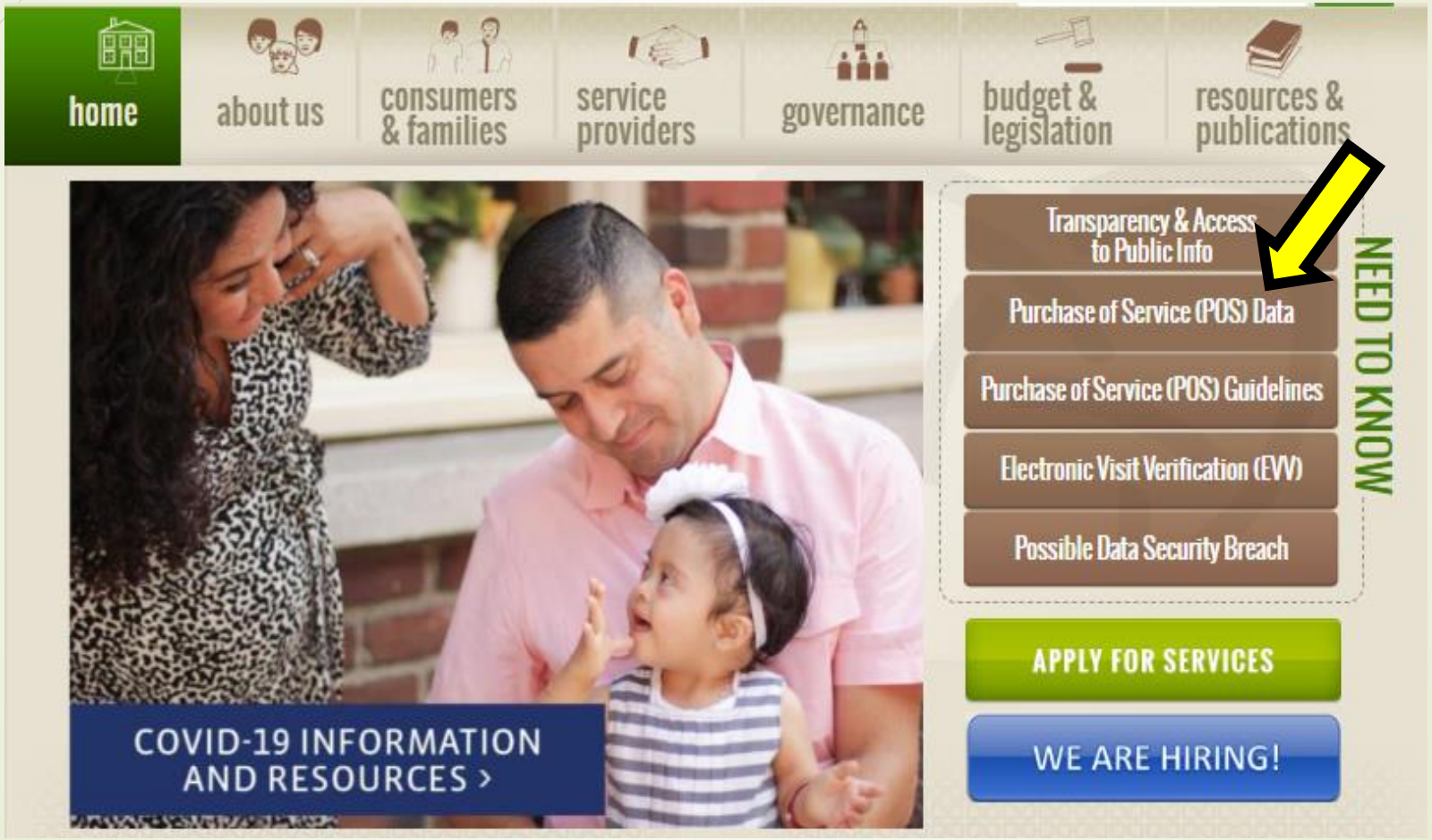
议程

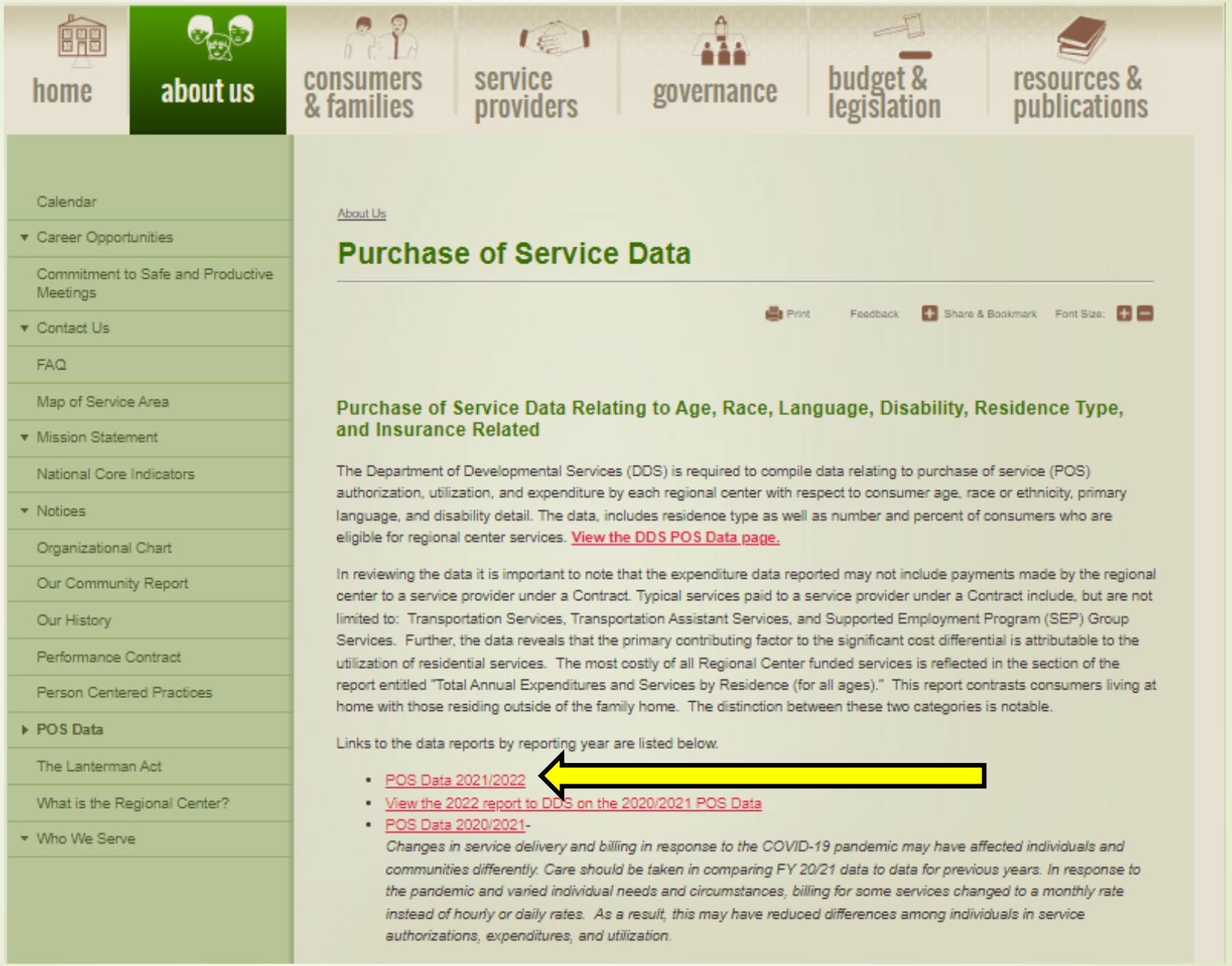
I. 欢迎和介绍
II. **会**议目的
III. 购买服务数据和ELARC项目的简要概述
IV. **社区提出的**问题
V. 讨论和受众反馈
VI. **最**终观察报告

会议目的

- 简要总结上次会议上提供的信息
- **回答我**们社区在上次公开会议上提出的常见问题和主题
- 让我们的社区有机会表达自己的意见并提供反馈

www.elarc.org上的POS数据

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Purchase of Service Data Relating to Age, Race, Language, Disability, Residence Type, and Insurance Related
The Department of Developmental Services (DDS) is required to compile data relating to purchase of service (POS) authorization, utilization, and expenditure by each regional center with respect to consumer age, race or ethnicity, primary language, and disability detail. The data, includes residence type as well as number and percent of consumers who are eligible for regional center services. View the DDS POS Data page.
In reviewing the data it is important to note that the expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to: Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services. Further, the data reveals that the primary contributing factor to the significant cost differential is attributable to the utilization of residential services. The most costly of all Regional Center funded services is reflected in the section of the report entitled "Total Annual Expenditures and Services by Residence (for all ages)." This report contrasts consumers living at home with those residing outside of the family home. The distinction between these two categories is notable.
Links to the data reports by reporting year are listed below.
POS Data 2021/2022
View the 2022 report to DDS on the 2020/2021 POS Data
POS Data 2020/2021-
Changes in service delivery and billing in response to the COVID-19 pandemic may have affected individuals and communities differently. Care should be taken in comparing FY 20/21 data to data for previous years. In response to the pandemic and varied individual needs and circumstances, billing for some services changed to a monthly rate instead of hourly or daily rates. As a result, this may have reduced differences among individuals in service authorizations, expenditures, and utilization.

购买服务数据和ELARC项目的简要概述

人口统计数据汇总

- 西班牙裔占ELARC人口的70%
- 按年龄组划分的ELARC客户：
  - -0-2岁占总人口的20%
  - -3至21岁占总人口的46%
  - -22岁及以上人口占总人口的33%
- 按诊断划分的ELARC客户：
  - -自闭症：42%，智力障碍：31%，癫痫：1%，脑瘫：1%，第5类：2%
- 按语言划分的ELARC客户：
  - -英语： 72%
  - -西班牙语：23%

按语言划分居家个人的年度总支出和授权服务审查

Eastern Los Angeles Regional Center

按居住类型：居家的语言划分的年度总支出和授权服务

2021-2022财年
页1/1

适合所有年龄段

语言	客户数量	总支出	总授权服务	人均支出	人均授权服务	使用率
英语	9,963	$88,636,344	$137,731,431	$8,897	$13,824	64.4%
西班牙语	3,246	$35,307,592	$52,650,193	$10,877	$16,220	67.1%
亚洲和太平洋岛民语言	725	$5,932,737	$9,825,771	$8,183	$13,553	60.4%
其他印欧语言	13	$99,065	$134,177	$7,620	$10,321	73.8%
其他语言	49	$900,970	$1,255,991	$18,387	$25,632	71.7%
总计：	13,996	$130,876,708	$201,597,563	$9,351	$14,404	64.9%

2021-2022财年数据报告第5页

倡议摘要

- 语言获取与文化能力倡议
- **社会**娱乐服务
- **服**务获取和股权授予：
  - **自决**试点项目

社区确定的常见问题和主题

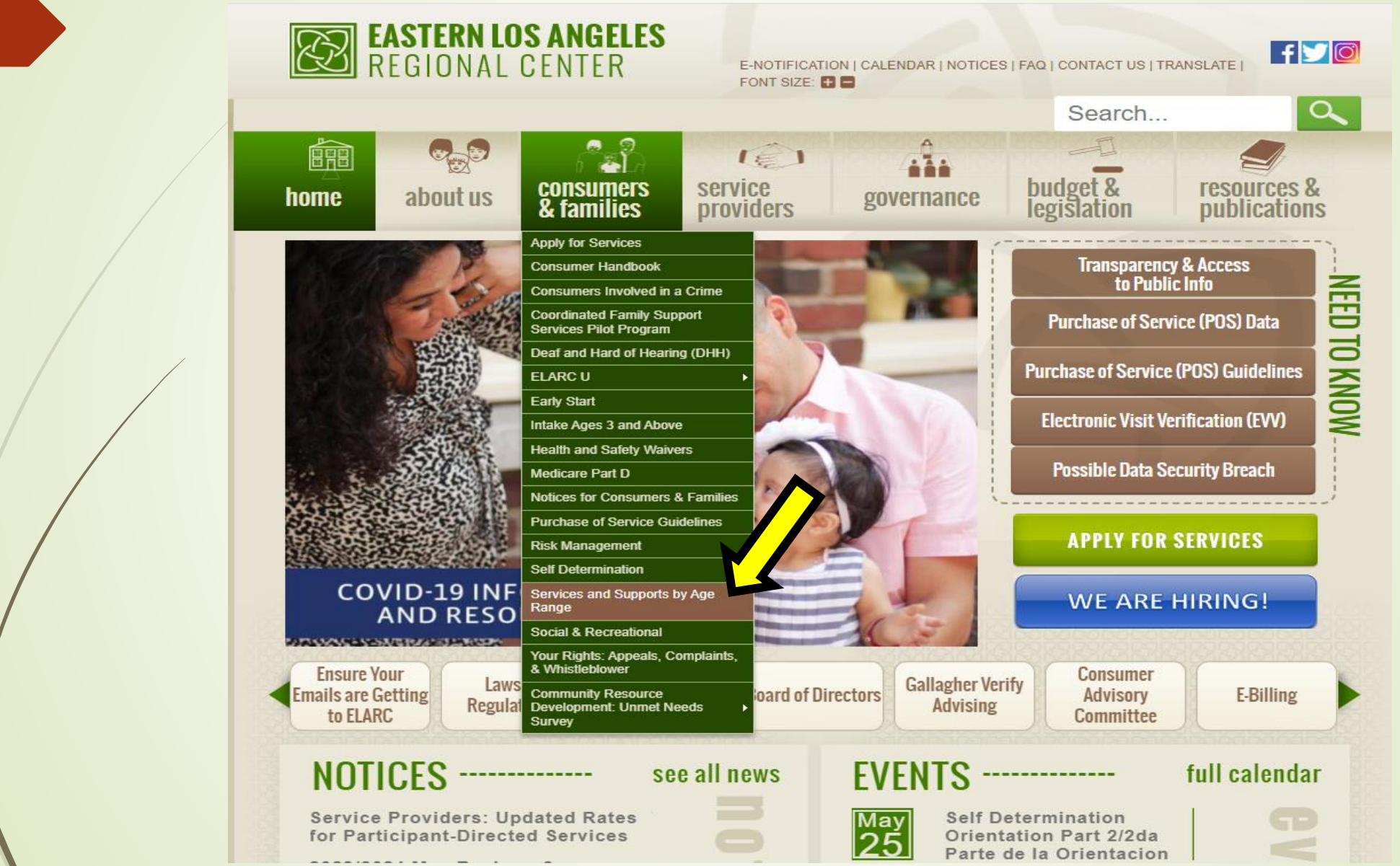
区域中心客户可以获得哪些服务？

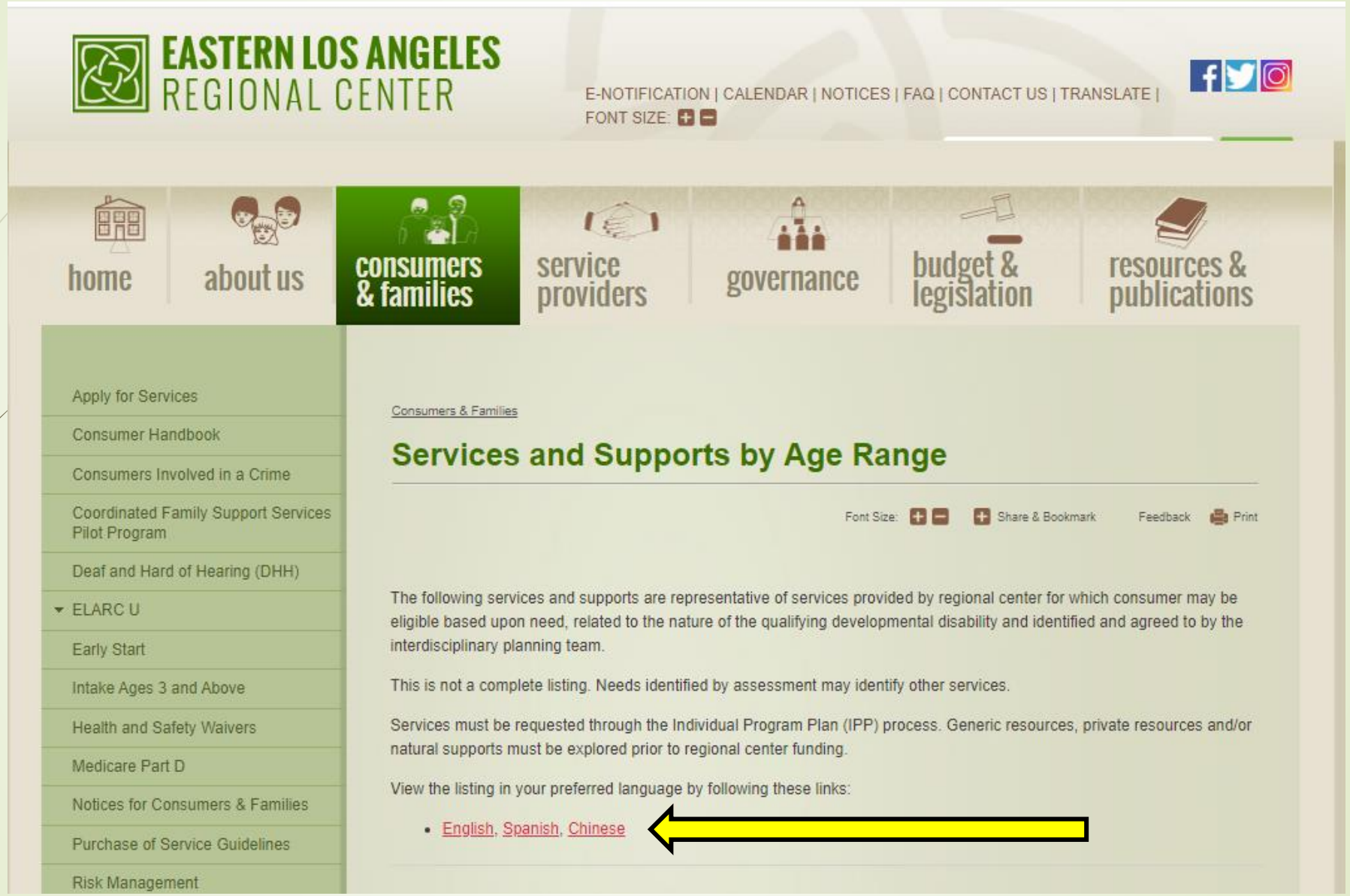
-满足IPP会议期间确定和商定的需求的服务

-这些服务是“专门的服务和支持或特殊的适应……旨在缓解发展障碍或个人康复……实现独立、富有成效、正常的生活。”

-服务种类繁多，提供各种有偿和无偿服务和支持

在哪里可以找到服务列表？

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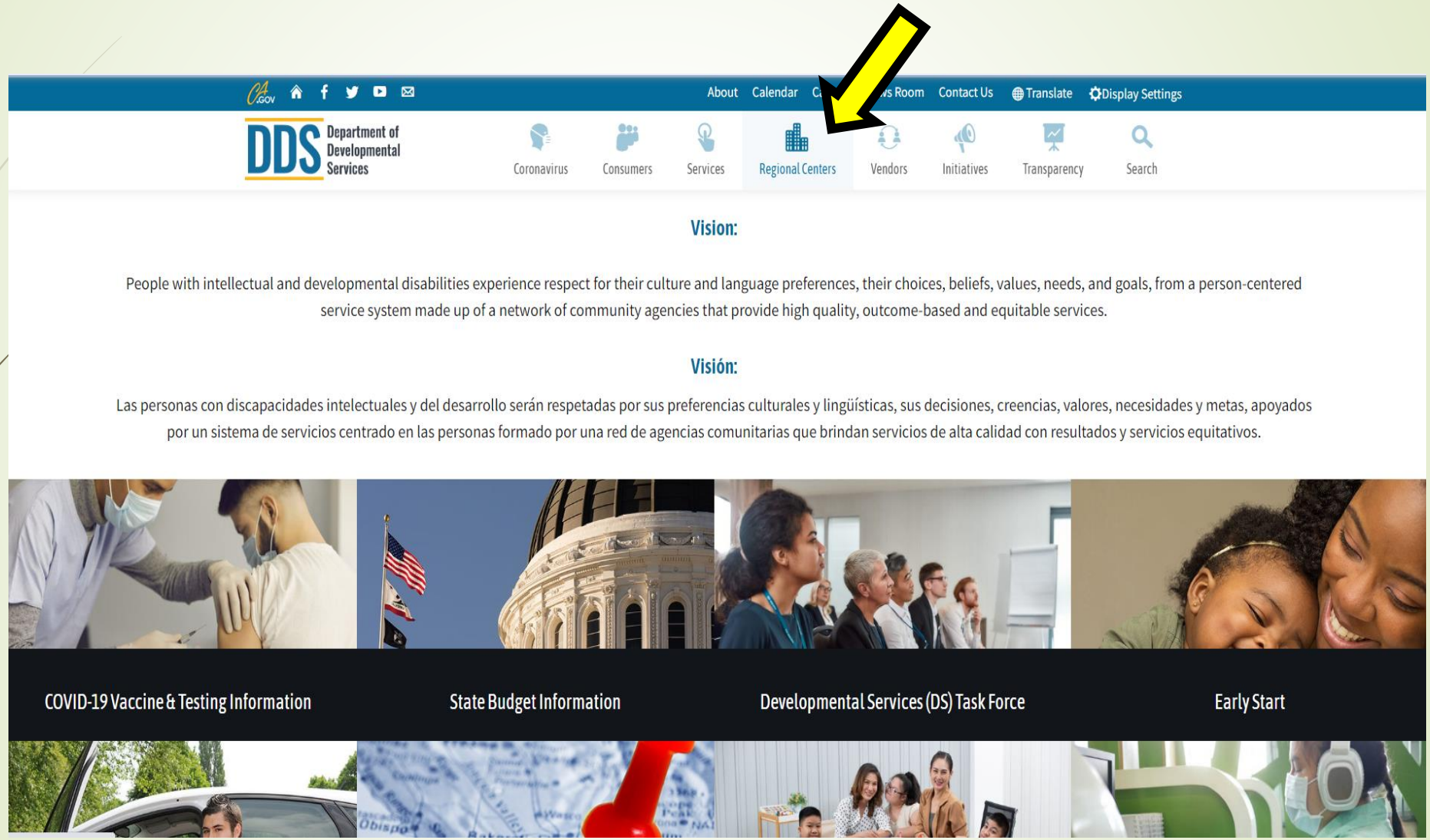
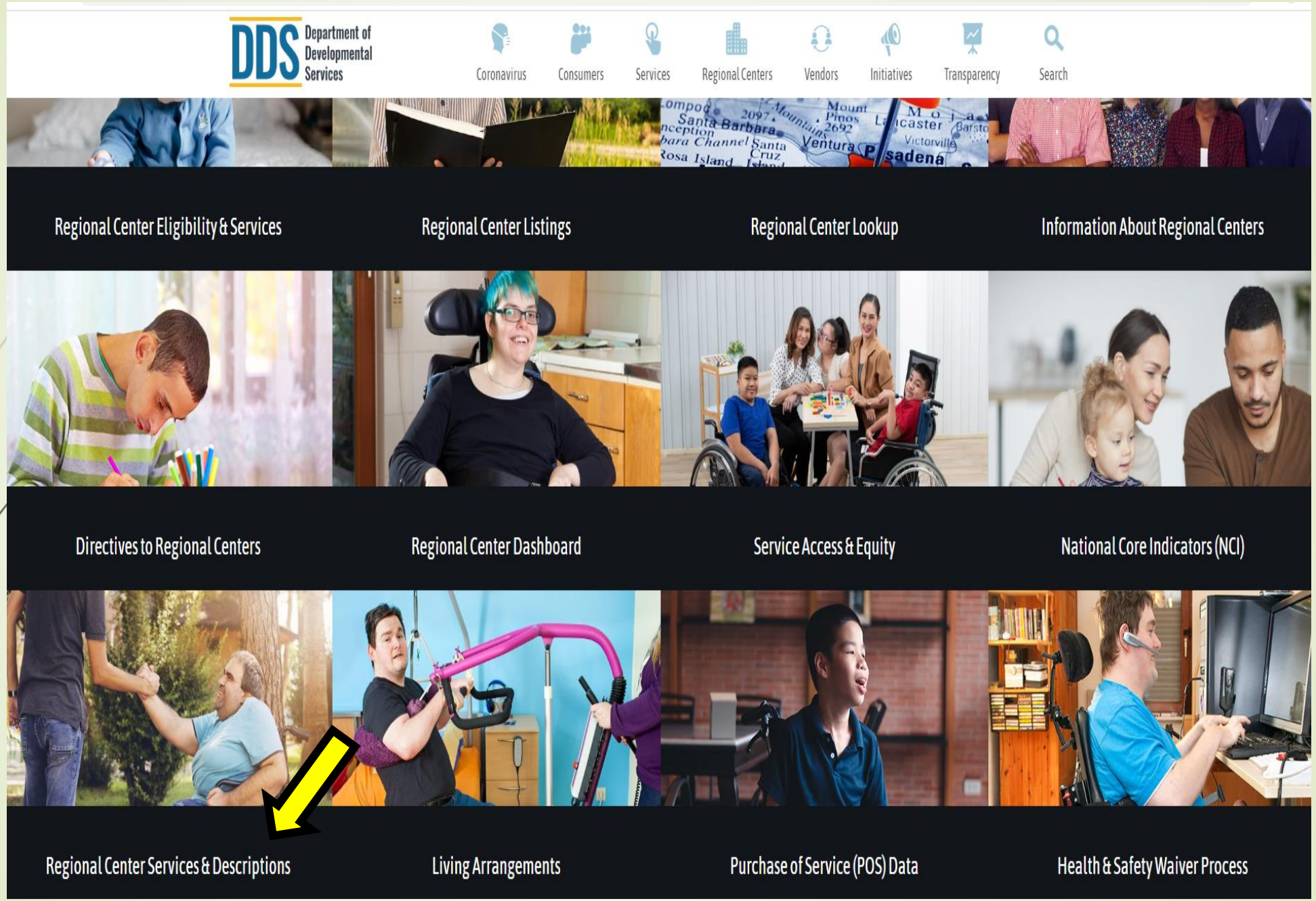
The following services and supports are representative of services provided by regional center for which consumer may be eligible based upon need, related to the nature of the qualifying developmental disability and identified and agreed to by the interdisciplinary planning team.
This is not a complete listing. Needs identified by assessment may identify other services.
Services must be requested through the Individual Program Plan (IPP) process. Generic resources, private resources and/or natural supports must be explored prior to regional center funding.
View the listing in your preferred language by following these links:
English, Spanish, Chinese

在DDS网站上哪里可以找到有关区域中心服务的信息？ (www.dds.ca.gov)

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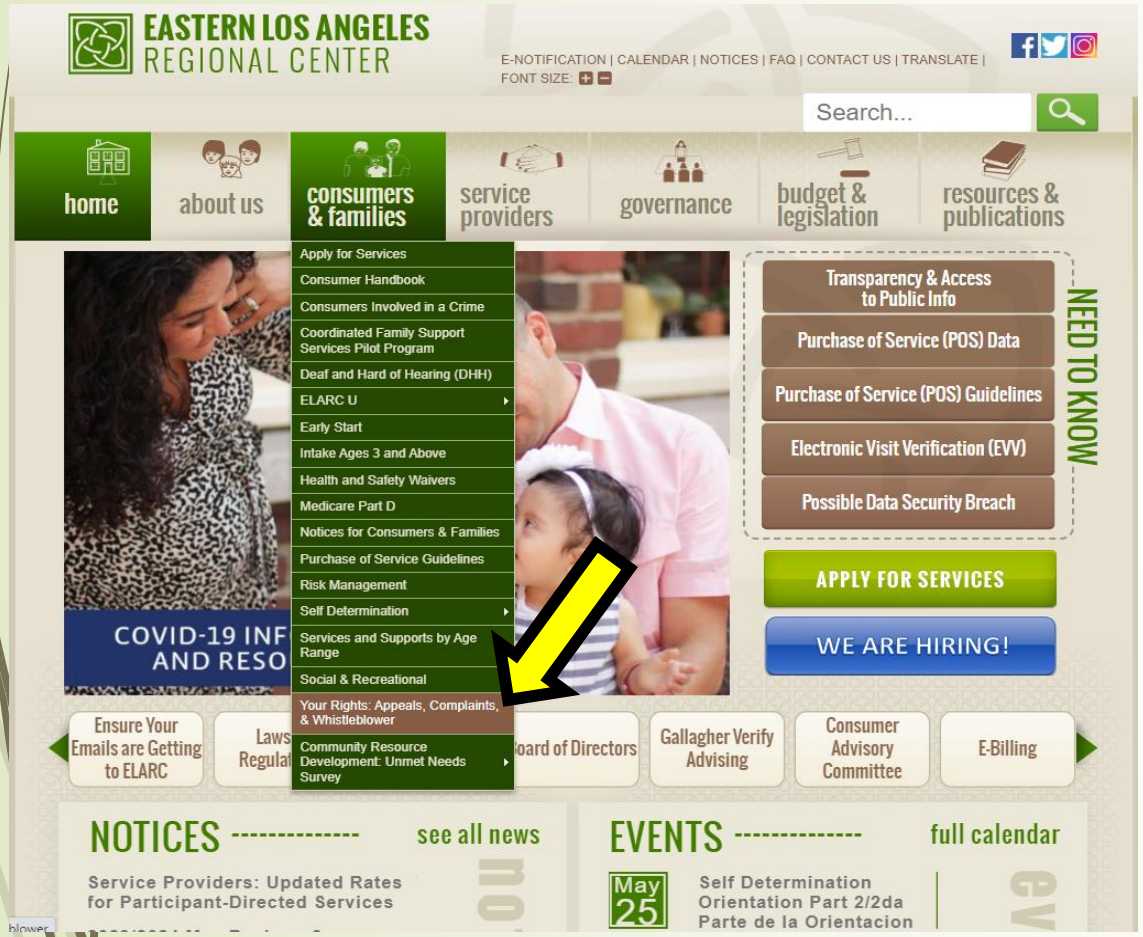
Regional Center Listings
Regional Center Lookup
Information About Regional Centers
Directives to Regional Centers
Regional Center Dashboard
Service Access & Equity
National Core Indicators (NCI)
Regional Center Services & Descriptions
Living Arrangements
Purchase of Service (POS) Data
Health & Safety Waiver Process

区域中心资助的服务是如何获得批准的？

- 购买服务指南
- 制定个人项目计划（IPP）
- 替代资金来源已用尽
- 《兰特曼法案（Lanterman Act）》指出，区域中心必须确保“成本效益”的服务
- 进行上诉程序的权利

有关您权利的重要信息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Gallagher Verify Advising
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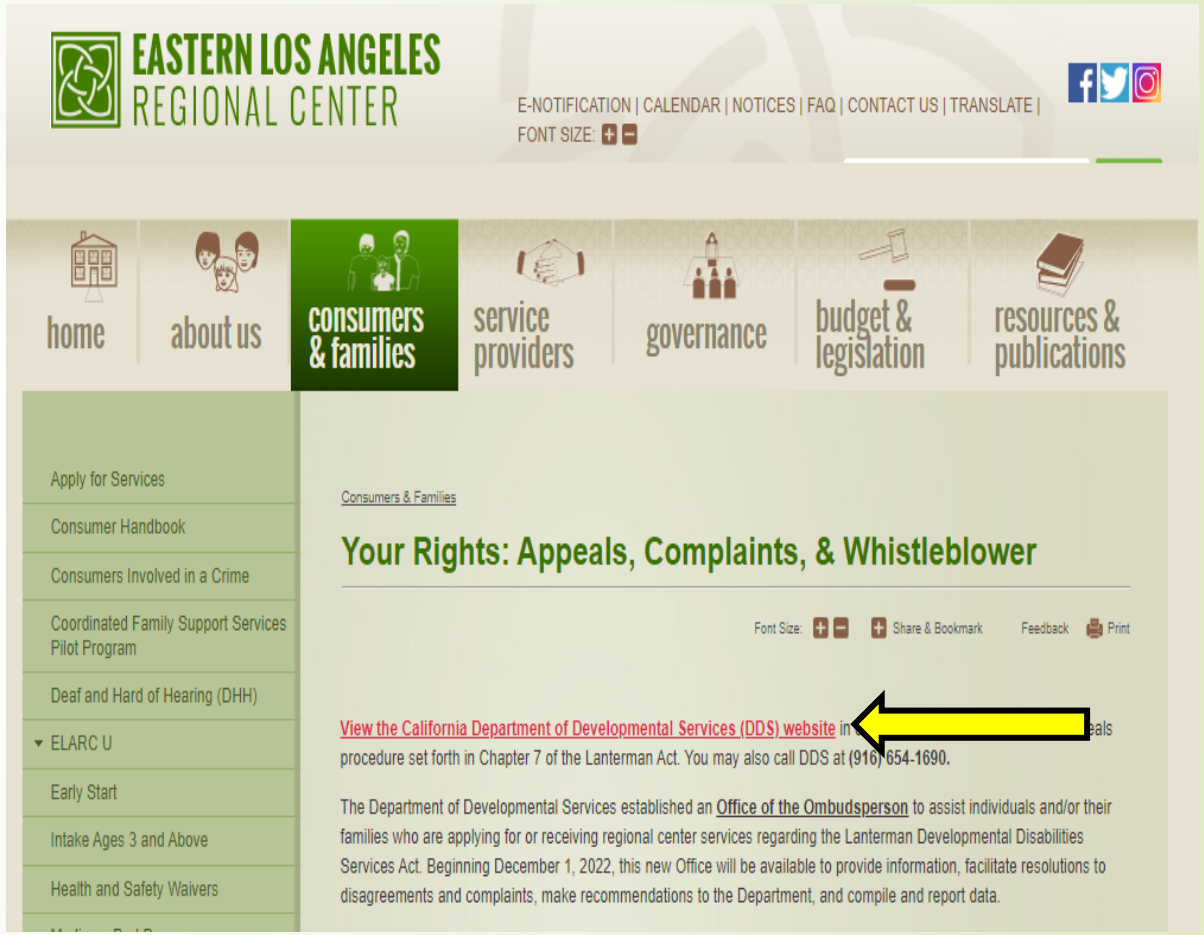
Service Providers: Updated Rates for Participant-Directed Services
EVENTS
full calendar
May 25
Self Determination Orientation Part 2/2da Parte de la Orientacion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View the California Department of Developmental Services (DDS) website
procedure set forth in Chapter 7 of the Lanterman Act. You may also call DDS at (916) 654-1690.
The Department of Developmental Services established an Office of the Ombudsperson to assist individuals and/or their families who are applying for or receiving regional center services regarding the Lanterman Developmental Disabilities Services Act. Beginning December 1, 2022, this new Office will be available to provide information, facilitate resolutions to disagreements and complaints, make recommendations to the Department, and compile and report data.

- **服务协调员在呼叫多长时间内必须响应？如果电话没有回复，我可以与谁交谈？**

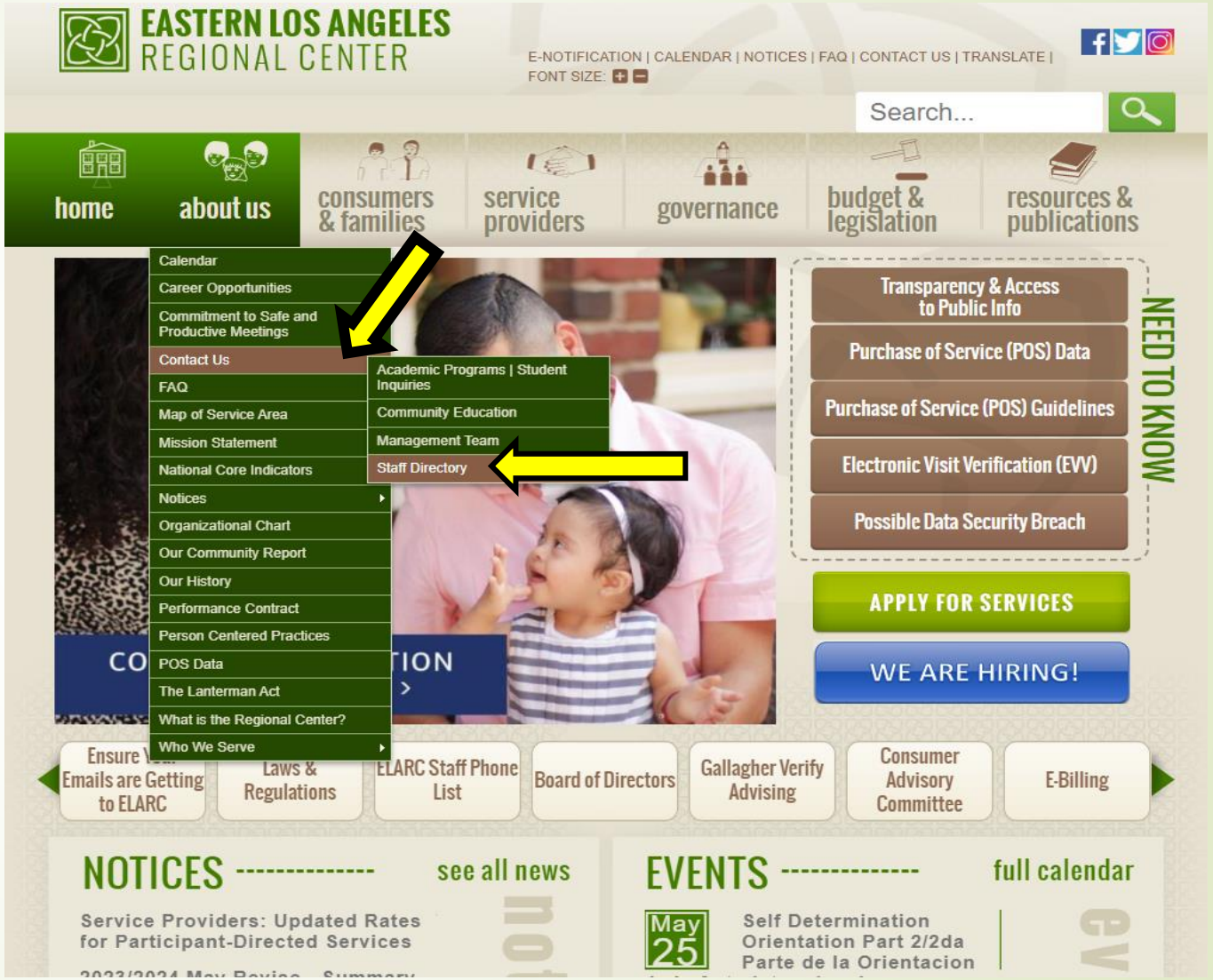
-ELARC的做法是在24小时内尽快回复电话，具体取决于提出的请求

-如果服务协调员没有回拨电话，父母可以联系主管

如何联系服务协调员的主管？

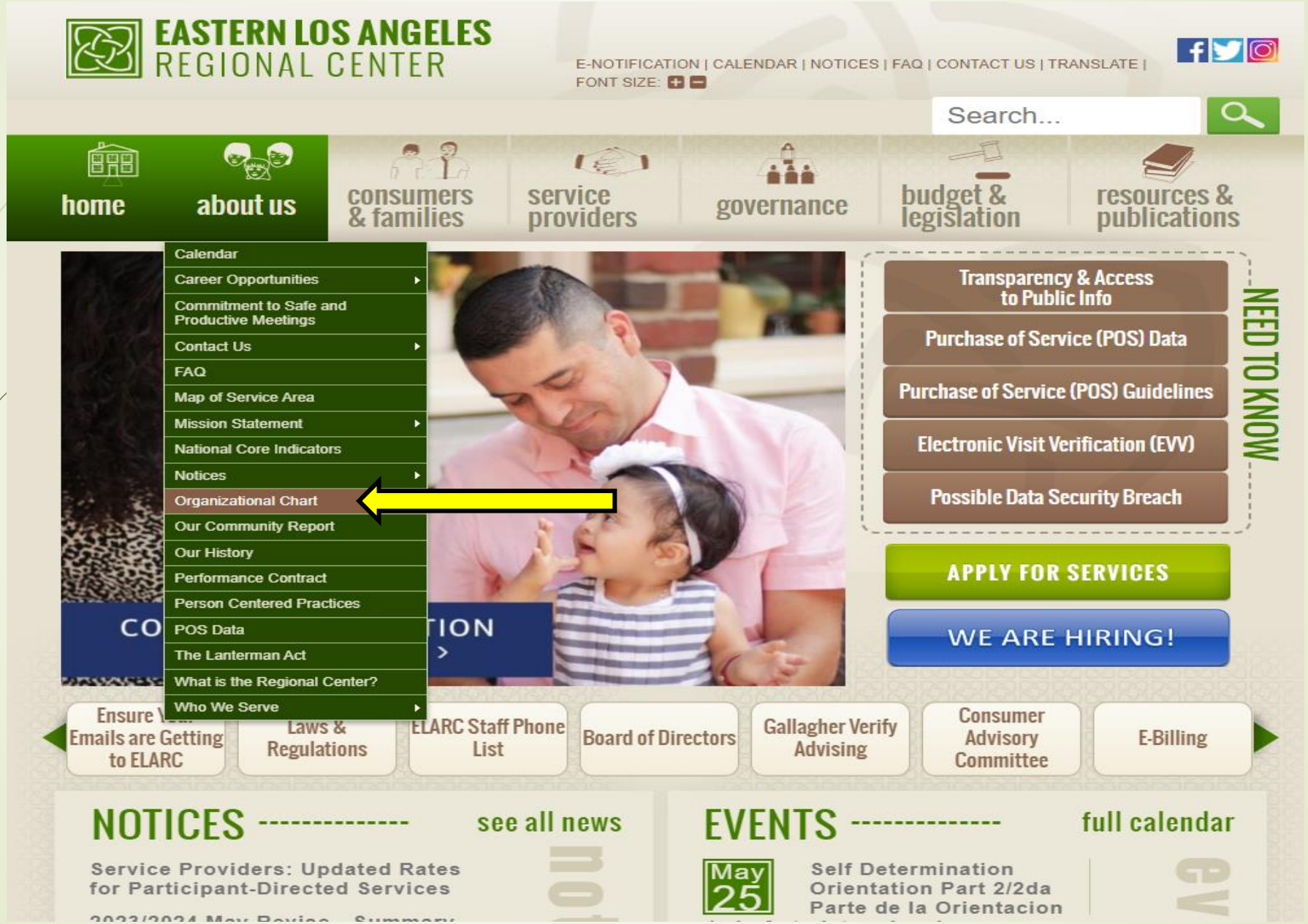
1.请致电**626-299-4700**联系**我**们的前台，并要求与您的服务协调员的主管交谈。

2.访问我们的网站查看我们**的**员工电话簿。



- **如果服务协调员在我们要求某些服务时感到不安，我们该怎么办？**

-服务协调员在回应服务请求时应始终保持专业态度。如果认为服务协调员的行为不专业，客户/家庭可以联系服务协调员的直接主管进行报告。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- **区域中心服务协调员就向客户提供的服务和计划接受了哪些培训？**

-当服务协调员开始在ELARC工作时，他们将接受通常在六个月内完成的培训/指导

-综合培训包括基本了解区域中心的历史、提供的服务、法规和政策、提供服务的单位或部门的差异、可用的一般资源以及如何制定IPP

-新的培训主管职位

如何了解ELARC和社区提供哪些服务和支持？

-联系您的服务协调员

-与社区组织建立联系

-访问我们的网站www.elarc.org，并关注我们的社交媒体帐户

讨论和受众反馈

感谢您加入我们！