



EASTERN LOS ANGELES
REGIONAL CENTER

2021-2022财年购买服务数据公开会议的后 续会议

2023年5月16日

Gloria Wong, 执行董事

Edith Hernandez-Daniels, 客户服务主管

Carmen Luna, 增强服务和社区参与部门主管

Jessica Barba, 社区服务主管

Adriana Roman, 文化专家

议程

- I. 欢迎和介绍
- II. 会议目的
- III. 购买服务数据和ELARC项目的简要概述
- IV. 社区提出的问题
- V. 讨论和受众反馈
- VI. 最终观察报告



会议目的

- ❖ 简要总结上次会议上提供的信息
- ❖ 回答我们社区在上次公开会议上提出的常见问题和主题
- ❖ 让我们的社区有机会表达自己的意见并提供反馈

www.elarc.org上的POS数据

home about us consumers & families service providers governance budget & legislation resources & publications

COVID-19 INFORMATION AND RESOURCES >

NEED TO KNOW

- Transparency & Access to Public Info
- Purchase of Service (POS) Data
- Purchase of Service (POS) Guidelines
- Electronic Visit Verification (EJV)
- Possible Data Security Breach

APPLY FOR SERVICES

WE ARE HIRING!

[Calendar](#)[▼ Career Opportunities](#)[Commitment to Safe and Productive Meetings](#)[▼ Contact Us](#)[FAQ](#)[Map of Service Area](#)[▼ Mission Statement](#)[National Core Indicators](#)[▼ Notices](#)[Organizational Chart](#)[Our Community Report](#)[Our History](#)[Performance Contract](#)[Person Centered Practices](#)[► POS Data](#)[The Lanterman Act](#)[What is the Regional Center?](#)[▼ Who We Serve](#)[About Us](#)

Purchase of Service Data

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Purchase of Service Data Relating to Age, Race, Language, Disability, Residence Type, and Insurance Related

The Department of Developmental Services (DDS) is required to compile data relating to purchase of service (POS) authorization, utilization, and expenditure by each regional center with respect to consumer age, race or ethnicity, primary language, and disability detail. The data, includes residence type as well as number and percent of consumers who are eligible for regional center services. [View the DDS POS Data page.](#)

In reviewing the data it is important to note that the expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to: Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services. Further, the data reveals that the primary contributing factor to the significant cost differential is attributable to the utilization of residential services. The most costly of all Regional Center funded services is reflected in the section of the report entitled "Total Annual Expenditures and Services by Residence (for all ages)." This report contrasts consumers living at home with those residing outside of the family home. The distinction between these two categories is notable.

Links to the data reports by reporting year are listed below.

- [POS Data 2021/2022](#)
- [View the 2022 report to DDS on the 2020/2021 POS Data](#)
- [POS Data 2020/2021-](#)

Changes in service delivery and billing in response to the COVID-19 pandemic may have affected individuals and communities differently. Care should be taken in comparing FY 20/21 data to data for previous years. In response to the pandemic and varied individual needs and circumstances, billing for some services changed to a monthly rate instead of hourly or daily rates. As a result, this may have reduced differences among individuals in service authorizations, expenditures, and utilization.



购买服务数据和 ELARC项目 的简要概述

人口统计数据汇总

- ❖ 西班牙裔占ELARC人口的70%
- ❖ 按年龄组划分的ELARC客户：
 - 0-2岁占总人口的20%
 - 3至21岁占总人口的46%
 - 22岁及以上人口占总人口的33%
- ❖ 按诊断划分的ELARC客户：
 - 自闭症：42%，智力障碍：31%，癫痫：1%，
脑瘫：1%，第5类：2%
- ❖ 按语言划分的ELARC客户：
 - 英语：72%
 - 西班牙语：23%

按语言划分居家个人的年度总支出和授权服务 审查

Eastern Los Angeles
Regional Center

按居住类型：居家的语言划分的年度总支出和授权服务

2021-2022财年
页1/1

适合所有年龄段

语言	客户数量	总支出	总授权服务	人均支出	人均授权服务	使用率
英语	9,963	\$88,636,344	\$137,731,431	\$8,897	\$13,824	64.4%
西班牙语	3,246	\$35,307,592	\$52,650,193	\$10,877	\$16,220	67.1%
亚洲和太平洋岛民语言	725	\$5,932,737	\$9,825,771	\$8,183	\$13,553	60.4%
其他印欧语言	13	\$99,065	\$134,177	\$7,620	\$10,321	73.8%
其他语言	49	\$900,970	\$1,255,991	\$18,387	\$25,632	71.7%
总计：	13,996	\$130,876,708	\$201,597,563	\$9,351	\$14,404	64.9%



倡议摘要

- ❖ 语言获取与文化能力倡议
- ❖ 社会娱乐服务
- ❖ 服务获取和股权授予：
 - 自决试点项目



社区确定的常见问题和主题



▶ 区域中心客户可以获得哪些服务？

- 满足IPP会议期间确定和商定的需求的服务
- 这些服务是“专门的服务和支持或特殊的适应……旨在缓解发展障碍或个人康复……实现独立、富有成效、正常的生活。”
- 服务种类繁多，提供各种有偿和无偿服务和支持

在哪里可以找到服务列表？

The screenshot shows the website for the Eastern Los Angeles Regional Center. The header includes the logo, navigation links (E-NOTIFICATION, CALENDAR, NOTICES, FAQ, CONTACT US, TRANSLATE), and social media icons. A search bar is located in the top right. The main navigation bar features icons and labels for: home, about us, consumers & families, service providers, governance, budget & legislation, and resources & publications. The 'consumers & families' menu is expanded, listing various services and resources. A yellow arrow points to the 'Services and Supports by Age Range' item. To the right, a 'NEED TO KNOW' section contains buttons for: Transparency & Access to Public Info, Purchase of Service (POS) Data, Purchase of Service (POS) Guidelines, Electronic Visit Verification (EUV), and Possible Data Security Breach. Below this are buttons for 'APPLY FOR SERVICES' and 'WE ARE HIRING!'. The footer area includes 'NOTICES' and 'EVENTS' sections with links to 'see all news' and 'full calendar'.

EASTERN LOS ANGELES REGIONAL CENTER

E-NOTIFICATION | CALENDAR | NOTICES | FAQ | CONTACT US | TRANSLATE | FONT SIZE: + -

Search...

home about us **consumers & families** service providers governance budget & legislation resources & publications

Apply for Services
Consumer Handbook
Consumers Involved in a Crime
Coordinated Family Support Services Pilot Program
Deaf and Hard of Hearing (DHH)
ELARC U
Early Start
Intake Ages 3 and Above
Health and Safety Waivers
Medicare Part D
Notices for Consumers & Families
Purchase of Service Guidelines
Risk Management
Self Determination
Services and Supports by Age Range
Social & Recreational
Your Rights: Appeals, Complaints, & Whistleblower
Community Resource Development: Unmet Needs Survey

COVID-19 INFO AND RESOURCES

Transparency & Access to Public Info
Purchase of Service (POS) Data
Purchase of Service (POS) Guidelines
Electronic Visit Verification (EUV)
Possible Data Security Breach

NEED TO KNOW

APPLY FOR SERVICES
WE ARE HIRING!

Ensure Your Emails are Getting to ELARC
Laws Regulation
Board of Directors
Gallagher Verify Advising
Consumer Advisory Committee
E-Billing

NOTICES ----- see all news
Service Providers: Updated Rates for Participant-Directed Services

EVENTS ----- full calendar
May 25
Self Determination Orientation Part 2/2da Parte de la Orientacion



home



about us



consumers
& families



service
providers



governance



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resources &
publications

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▼ ELARC U

Early Start

Intake Ages 3 and Above

Health and Safety Waivers

Medicare Part D

Notices for Consumers & Families

Purchase of Service Guidelines

Risk Management

Consumers & Families

Services and Supports by Age Range

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The following services and supports are representative of services provided by regional center for which consumer may be eligible based upon need, related to the nature of the qualifying developmental disability and identified and agreed to by the interdisciplinary planning team.

This is not a complete listing. Needs identified by assessment may identify other services.

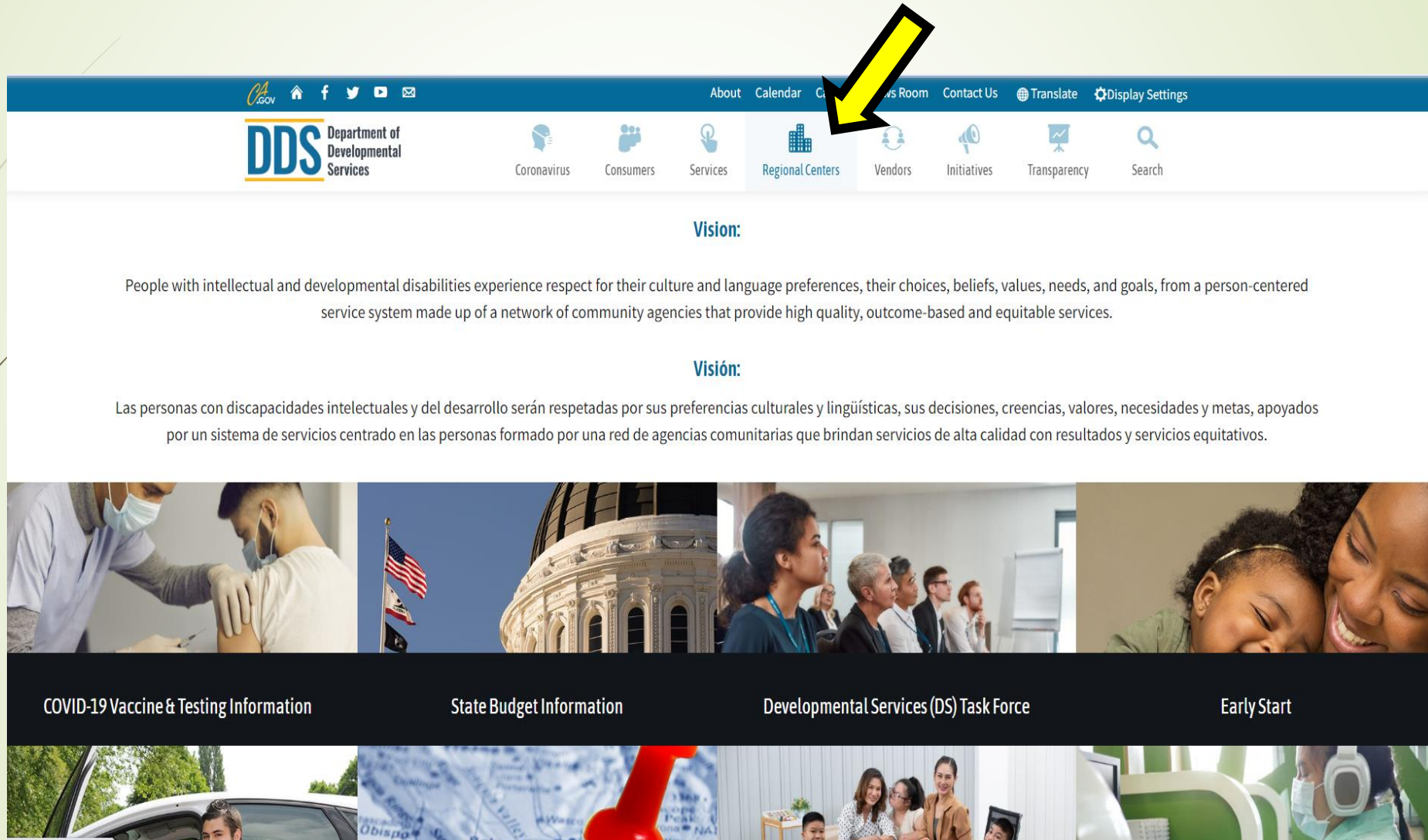
Services must be requested through the Individual Program Plan (IPP) process. Generic resources, private resources and/or natural supports must be explored prior to regional center funding.

View the listing in your preferred language by following these links:

- [English](#), [Spanish](#), [Chinese](#)



在DDS网站上哪里可以找到有关区域中心服务的信息？ (www.dds.ca.gov)



The screenshot shows the top navigation bar of the DDS website. A yellow arrow points to the 'Regional Centers' menu item, which is highlighted. Below the navigation bar, the 'Vision' and 'Visión' sections are displayed, followed by a row of four featured content tiles: 'COVID-19 Vaccine & Testing Information', 'State Budget Information', 'Developmental Services (DS) Task Force', and 'Early Start'.

Navigation Bar: Home, Facebook, Twitter, YouTube, Email, About, Calendar, News Room, Contact Us, Translate, Display Settings

DDS Department of Developmental Services

Menu Items: Coronavirus, Consumers, Services, **Regional Centers**, Vendors, Initiatives, Transparency, Search

Vision:
People with intellectual and developmental disabilities experience respect for their culture and language preferences, their choices, beliefs, values, needs, and goals, from a person-centered service system made up of a network of community agencies that provide high quality, outcome-based and equitable services.

Visión:
Las personas con discapacidades intelectuales y del desarrollo serán respetadas por sus preferencias culturales y lingüísticas, sus decisiones, creencias, valores, necesidades y metas, apoyados por un sistema de servicios centrado en las personas formado por una red de agencias comunitarias que brindan servicios de alta calidad con resultados y servicios equitativos.

Featured Content Tiles:
COVID-19 Vaccine & Testing Information | State Budget Information | Developmental Services (DS) Task Force | Early Start



Regional Center Eligibility & Services

Regional Center Listings

Regional Center Lookup

Information About Regional Centers



Directives to Regional Centers

Regional Center Dashboard

Service Access & Equity

National Core Indicators (NCI)



Regional Center Services & Descriptions

Living Arrangements

Purchase of Service (POS) Data

Health & Safety Waiver Process



➡ 区域中心资助的服务是如何获得批准的？

- 购买服务指南
- 制定个人项目计划 (IPP)
- 替代资金来源已用尽
- 《兰特曼法案 (Lanterman Act) 》指出，区域中心必须确保“成本效益”的服务
- 进行上诉程序的权利

有关您权利的重要信息

EASTERN LOS ANGELES REGIONAL CENTER

E-NOTIFICATION | CALENDAR | NOTICES | FAQ | CONTACT US | TRANSLATE |
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Gallagher Verify Advising
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E-Billing

NOTICES ----- see all news
Service Providers: Updated Rates for Participant-Directed Services

EVENTS ----- full calendar
May 25 Self Determination Orientation Part 2/2da Parte de la Orientacion

EASTERN LOS ANGELES REGIONAL CENTER

E-NOTIFICATION | CALENDAR | NOTICES | FAQ | CONTACT US | TRANSLATE |
FONT SIZE: + -

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Consumers & Families

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[View the California Department of Developmental Services \(DDS\) website](#) in the appeals procedure set forth in Chapter 7 of the Lanterman Act. You may also call DDS at (916) 654-1690.

The Department of Developmental Services established an **Office of the Ombudsperson** to assist individuals and/or their families who are applying for or receiving regional center services regarding the Lanterman Developmental Disabilities Services Act. Beginning December 1, 2022, this new Office will be available to provide information, facilitate resolutions to disagreements and complaints, make recommendations to the Department, and compile and report data.



■ 服务协调员在呼叫多长时间内必须响应？如果电话没有回复，我可以与谁交谈？

-ELARC的做法是在24小时内尽快回复电话，具体取决于提出的请求


-如果服务协调员没有回拨电话，父母可以联系主管

如何联系服务协调员的主管？

1. 请致电**626-299-4700**联系我们的前台，并要求与您的服务协调员的主管交谈。

2. 访问我们的网站查看我们的员工电话簿。

The screenshot shows the website for the Eastern Los Angeles Regional Center. At the top, there is a navigation bar with the center's logo and name, followed by links for E-NOTIFICATION, CALENDAR, NOTICES, FAQ, CONTACT US, and TRANSLATE. A search bar is located on the right. Below the navigation bar is a main menu with icons for home, about us, consumers & families, service providers, governance, budget & legislation, and resources & publications. A large central image shows a man and a young girl. A dropdown menu is open under 'about us', with a yellow arrow pointing to 'Contact Us' and another yellow arrow pointing to 'Staff Directory'. To the right of the central image is a 'NEED TO KNOW' section with buttons for 'Transparency & Access to Public Info', 'Purchase of Service (POS) Data', 'Purchase of Service (POS) Guidelines', 'Electronic Visit Verification (EVV)', and 'Possible Data Security Breach'. Below this are buttons for 'APPLY FOR SERVICES' and 'WE ARE HIRING!'. At the bottom, there are several quick links: 'Ensure Emails are Getting to ELARC', 'Laws & Regulations', 'ELARC Staff Phone List', 'Board of Directors', 'Gallagher Verify Advising', 'Consumer Advisory Committee', and 'E-Billing'. The footer contains sections for 'NOTICES' and 'EVENTS'.



■ **如果服务协调员在我们要求某些服务时感到不安，我们该怎么办？**

-服务协调员在回应服务请求时应始终保持专业态度。如果认为服务协调员的行为不专业，客户/家庭可以联系服务协调员的直接主管进行报告。

Search...



home



about us



consumers
& families



service
providers



governance

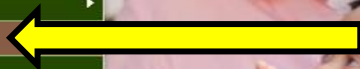


budget &
legislation



resources &
publications

- Calendar
- Career Opportunities
- Commitment to Safe and Productive Meetings
- Contact Us
- FAQ
- Map of Service Area
- Mission Statement
- National Core Indicators
- Notices
- Organizational Chart**
- Our Community Report
- Our History
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- The Lanterman Act
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- Who We Serve



Transparency & Access
to Public Info

Purchase of Service (POS) Data

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NOTICES

see all news

Service Providers: Updated Rates
for Participant-Directed Services


2023/2024 May Review Summary

EVENTS

full calendar

May
25

Self Determination
Orientation Part 2/2da
Parte de la Orientacion



➔ **区域中心服务协调员就向客户提供的服务和计划接受了哪些培训？**

- 当服务协调员开始在ELARC工作时，他们将接受通常在六个月内完成的培训/指导
- 综合培训包括基本了解区域中心的历史、提供的服务、法规和政策、提供服务的单位或部门的差异、可用的一般资源以及如何制定IPP
- 新的培训主管职位

➤ 如何了解ELARC和社区提供哪些服务和支持？

-联系您的服务协调员

-与社区组织建立联系

-访问我们的网站www.elarc.org，并关注我们的社交媒体帐户





讨论和受众反馈



感谢您加入我们！