



EASTERN LOS ANGELES REGIONAL CENTER

1000 S. FREMONT AVE. ● P.O. BOX 7916 ● ALHAMBRA, CA 91802-7916 ● (626) 299-4700 ● FAX (626) 281-1163

Appeals Process Information Sheet

The regional center must send you a Notice of Action (NOA) when the regional center makes a decision without your written agreement. The NOA must tell you the regional center's decision, the date the decision will happen, the reason for the decision, the facts and law that support the decision, and the NOA must be in plain language and in your preferred language.

The Regional Center will send a Notice of Action Form ([DS1820](#)) within 5 working days after denying a service you want or decides you are not eligible to become a regional center consumer **OR** 30 days before Regional Center stops or changes your services or ends your eligibility for regional center services.

You may then request an appeal via this form; [Request an Appeal Form](#) within 60 days after receiving the Notice of Action from the regional center. Current services shall continue during the appeal process **IF** the Request for Appeal is sent within 30 days after receiving the Notice of Action from the regional center.

You have rights during an appeal:

- to be provided with an interpreter,
- to access your regional center records,
- to have help during an appeal,
- to request a different mediator or hearing officer,
- beginning October 1, 2022, the regional center cannot use an attorney unless you do,
- your rights at the hearing to provide written documents as evidence,
- to have witnesses testify,
- to ask the regional center's witnesses questions.

Enclosed are sample forms used in the appeals process:

- [DS1820 Notice of Action](#)
- [DS1821 – Request an Appeal](#)
- [DS1822 Notice of Resolution](#)

Additional info and resources on the appeals process:

- [DDS Appeals Process](#)
- [Lanterman Act Appeals Information Packet](#)
- [Your Appeal Rights](#)
- [Appeals Process Flow Chart](#)

Resources which provide support and advocacy to families during the appeals process:

[Office of Clients' Rights Advocacy](#)

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[The Ombudsperson Office](#)

(877) 658-9731

[Family Resource Center | Eastern Los Angeles Regional Center \(elarc.org\)](#)

(626) 300-9171

Form #22-3014