# Coordinated Family Supports (CFS) Service Webinar for Consumers, Families, and their Advocates

October 6, 2022 October 7, 2022















For English: please click on the white globe at the bottom of the screen labeled "interpretation." Next, select English.



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Seleccione su idioma y seleccione "Mute original audio."



聽中文國語. 普通話. 請點擊熒幕下方圓圈. 選擇葡萄牙語之翻譯頻道. 並將原始英文頻道靜音. 謝謝



Đối với tiếng Việt, hãy nhấp vào quả địa cầu màu trắng có nhãn "thông dịch" ở cuối màn hình Thu phóng, chọn tiếng Pháp, sau đó nhấp vào "Tắt âm thanh gốc"



Hmong:Mloog ib qho kev nthuav qhia nyob rau hauv koj hom lus, thov nias rau lub ntiaj teb dawb ntawm qhov screen uas hais tias "Txhais lus". Ntxiv mus, xaiv koj hom lus thiab nias "MUTE thawj audio"



Japanese: あなたの言語でプレゼンテーションを聴くには、画面の下部にある「通訳」と書かれた白い地球儀をクリックしてください。次に、言語を選択し、「元のオーディオをミュート」をクリックします。

#### MEETING DETAILS



ASL interpreters have been "Spotlighted" and live closed captioning is active



•REC This meeting is being recorded

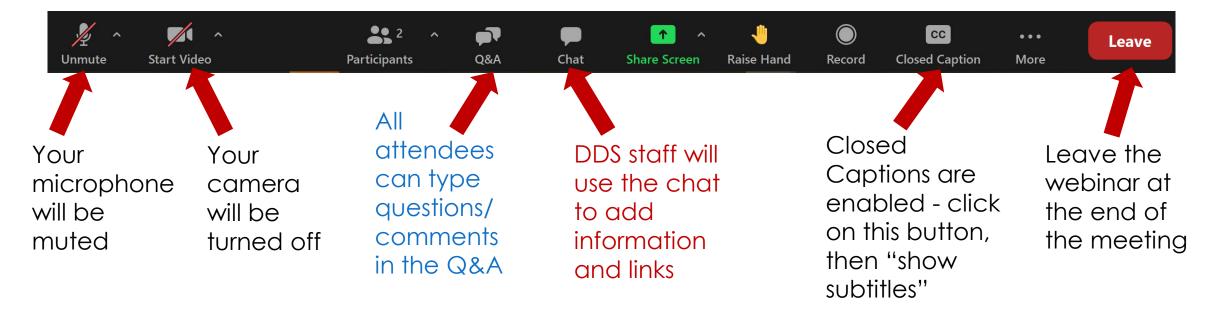


Materials are available at: insert link



Submit written comments via email to <a href="mailto:cfs@dds.ca.gov">cfs@dds.ca.gov</a>

#### **ZOOM TIPS**





- For attendees, your video and microphone will not be available
- You will only see/hear DDS staff and presenters on screen



- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

#### AGENDA

- > Welcome
- ➤ Purpose of Today's Webinar
- What is Coordinated Family Supports (CFS) service?
- ➤ Where is CFS available?
- ➤ Who can get CFS service?
- > When is CFS available?
- ➤ How do I get CFS if I need it?
- > CFS Input
- > Closing

#### PURPOSE OF TODAY'S WEBINAR

CFS is for adults who are served by a regional center & live with their family

Reviewing a draft description of CFS

Giving you an opportunity to provide feedback to DDS about the CFS service

Sharing information about a new service called "Coordinated Family Support" (CFS)

#### STAKEHOLDER MEETINGS

# DDS met with stakeholder groups throughout 2022 to hear ideas for designing CFS

#### Special thanks to:

- Consumer Advisory Committee of DDS
- Self and Family Advocates with Autism Society Inland Empire
- Hlub Hmong Center
- African-American Focus Group of DDS
- Deaf+ community
- Latina Moms Group
- Japanese Speaking Parents Association of Children with Challenges (JSPACC)
- Chinese Parents Association for the Disabled (CPAD)
- Coalition for Dementia Care Services
- CDCAN Marty Omoto

- Colaboración, Liderazgo, Abogacía, Servicio y Educación (CLASE)
- Boat People SOS for Community Advancement
- Friends of Children with Special Needs (FCSN)
- Exceptional Family Resource Center
- UC Davis MIND Institute Spanish-Speaking parent group
- Coalition for Dementia Care Services
- Disability Voices United (DVU)
- Regional Centers and ARCA
- Advocacy groups and partners like DRC, OCRA, and SCDD

## WHAT IS COORDINATED FAMILY SUPPORTS (CFS) SERVICE?

#### CFS is:

- > tailored to the unique needs of the consumer and their family
- > provided in a manner that respects their language and culture
- > primarily provided in a person's home and community

CFS shall not replace or duplicate any natural support, generic service, or any other regional center funded service

At minimum, the need for CFS shall be assessed annually, with progress being reported quarterly

## WHAT IS CFS SERVICE? (Cont'd)

#### CFS may include, but is not limited to:

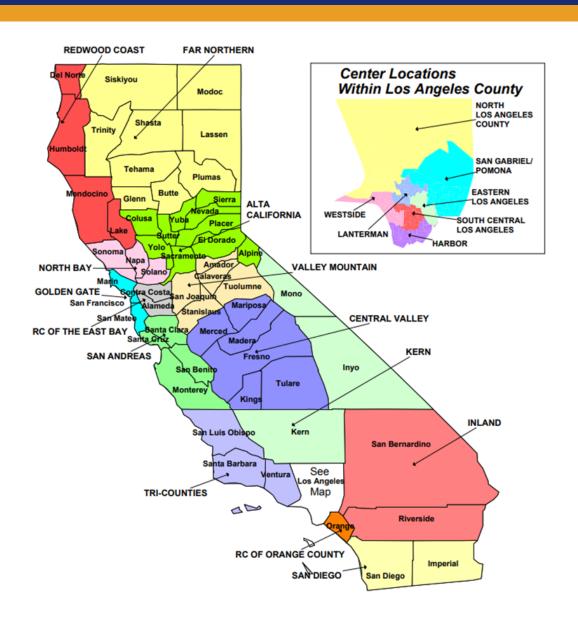
- 1. Providing supports necessary to successfully reside in the family home
- 2. Providing assistance & training to consumers & their families in navigating comprehensive services and supports tailored to meet their unique needs
  - a) Including creating pathways to overcoming barriers to accessing generic & other resources
- 3. Providing additional information on the consumer's diagnosis & identified supports
- 4. Coordinating consistency in training across providers specific the consumer & family's needs
- 5. Assisting with scheduling of service delivery (including medical and other appointments)
- 6. Identifying transportation
- 7. Identifying backup providers to be available
- 8. Providing futures planning for consumers living with aging caregivers
- 9. Providing training to consumers to maximize independence

## WHAT IS CFS SERVICE? (Cont'd)

- Minimum qualifications for CFS direct care staff include speaking the primary language of the consumer and their family and knowledge of the regional center system
- Within the first 30 days of working with a consumer and their family, CFS providers shall provide training to their direct care staff on service delivery systems including, but not limited to, behavioral health services and local Area Agencies on Aging
- CFS may not be provided by an individual who resides in the same home as the consumer

#### WHERE IS CFS AVAILABLE?

CFS is available in all 21 regional centers



# CFS is for adults (18+ years old) who:

Choose to live in their family home

Are served by a Regional Center

#### WHEN WILL CFS BE AVAILABLE?

# Fall of 2022

 DDS will issue guidance to the 21 Regional Centers

# Beginning of 2023

CFS pilot begins

#### HOW DO I GET CFS?

# If you live at home with your family & think you need CFS:

 Let your Regional Center Service Coordinator know you are interested in the CFS service

# If you know a person or organization that might be interested in becoming a CFS provider:

 Ask them to reach out to the Resource Developer at your local Regional Center

### **CFS INPUT**



## **Discussion**

Share Your Thoughts & Suggestions

# Thank you!

Send any additional input or questions to <a href="mailto:CFS@dds.ca.gov">CFS@dds.ca.gov</a>

