



**EASTERN LOS ANGELES**  
REGIONAL CENTER

# **Purchase of Service (POS) Data Report Fiscal Year 2019-2020**

**June 1, 2021**

Gloria Wong, Executive Director

Carmen Luna, Family Services & Supports Unit Supervisor

Adriana Roman, Enhanced Service Coordinator

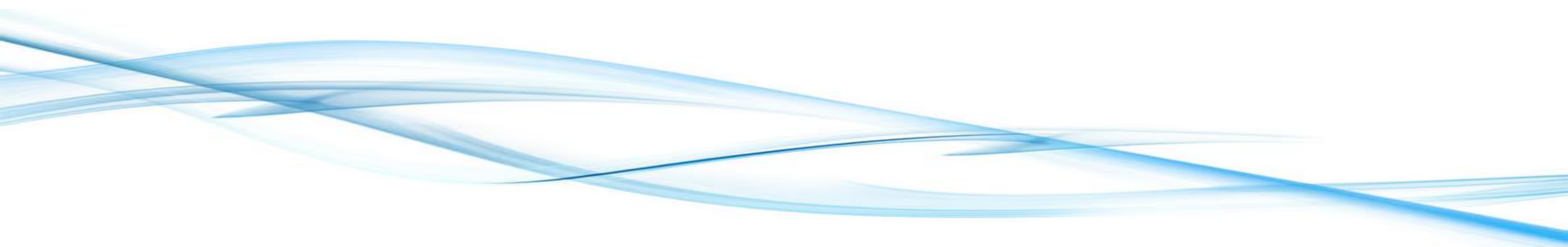
Candy Ng, Enhanced Service Coordinator

# Agenda

- |      |                           |   |
|------|---------------------------|---|
| I.   | Welcome & Introductions   | Gloria Wong                                 |
| II.  | Purpose of Meeting        | Gloria Wong                                 |
| III. | Data Overview             | Gloria Wong                                 |
| IV.  | ELARC Projects            | Carmen Luna, Adriana Roman, and<br>Candy Ng |
| V.   | Audience Discussion/Input | Carmen Luna                                 |
| VI.  | Closing Remarks           | Gloria Wong                                 |

# Purpose of Meeting

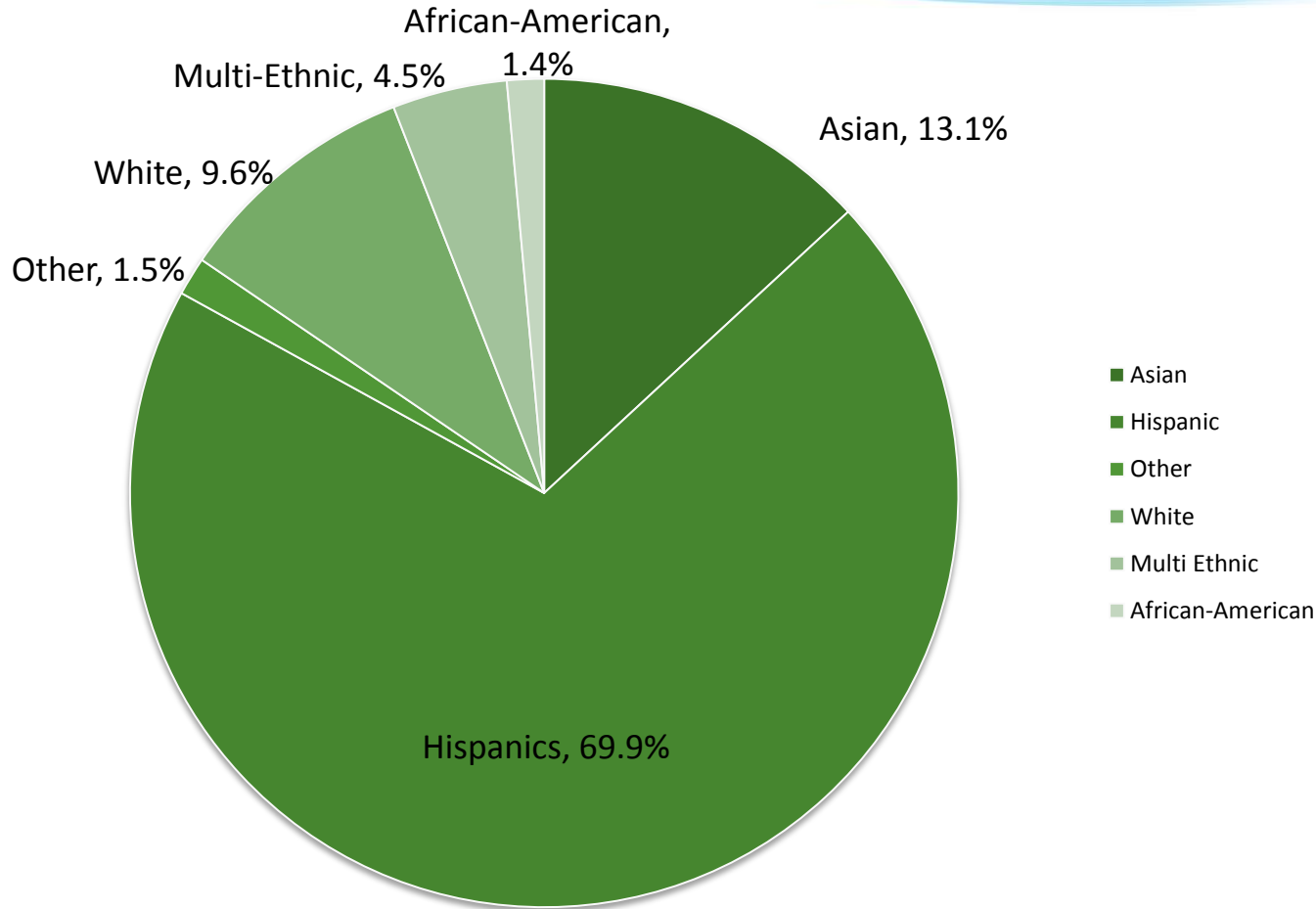
- Review POS Data Report Fiscal Year 2019/2020
  - ✓ Ethnicity
  - ✓ Age
  - ✓ Diagnosis Residence Type
  - ✓ Language
- Inform Community: ELARC POS expenditures based on ethnicity
- Share ELARC's efforts to reduce disparities
- Obtain feedback



# **ELARC**

# **Demographics**

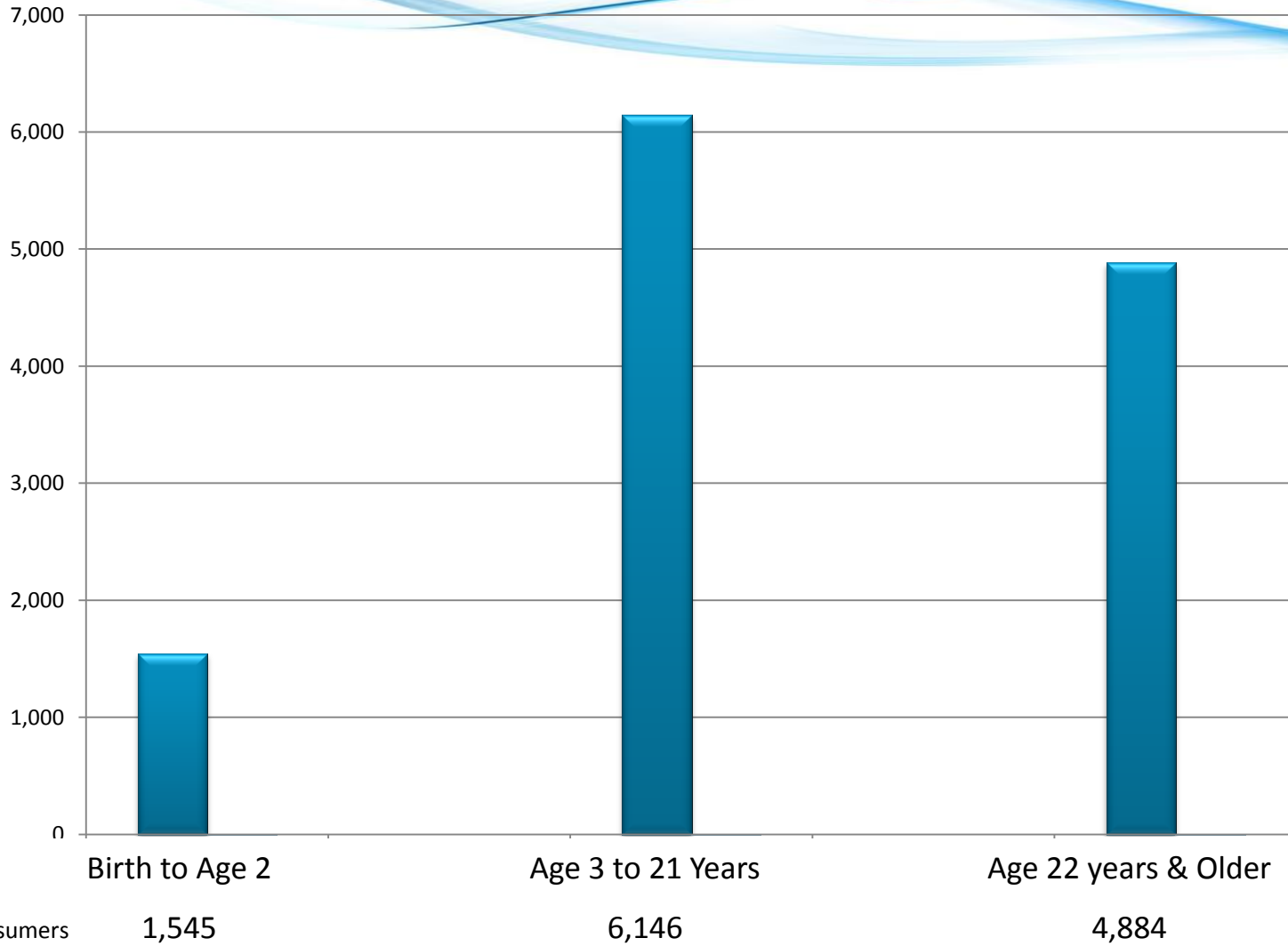
# Ethnicity of Persons Served by ELARC



Ethnicity	Total (Percentage)
Hispanic	8,769 (69.9%)
Asian	1,646 (13.1%)
White	1,200 (9.6%)

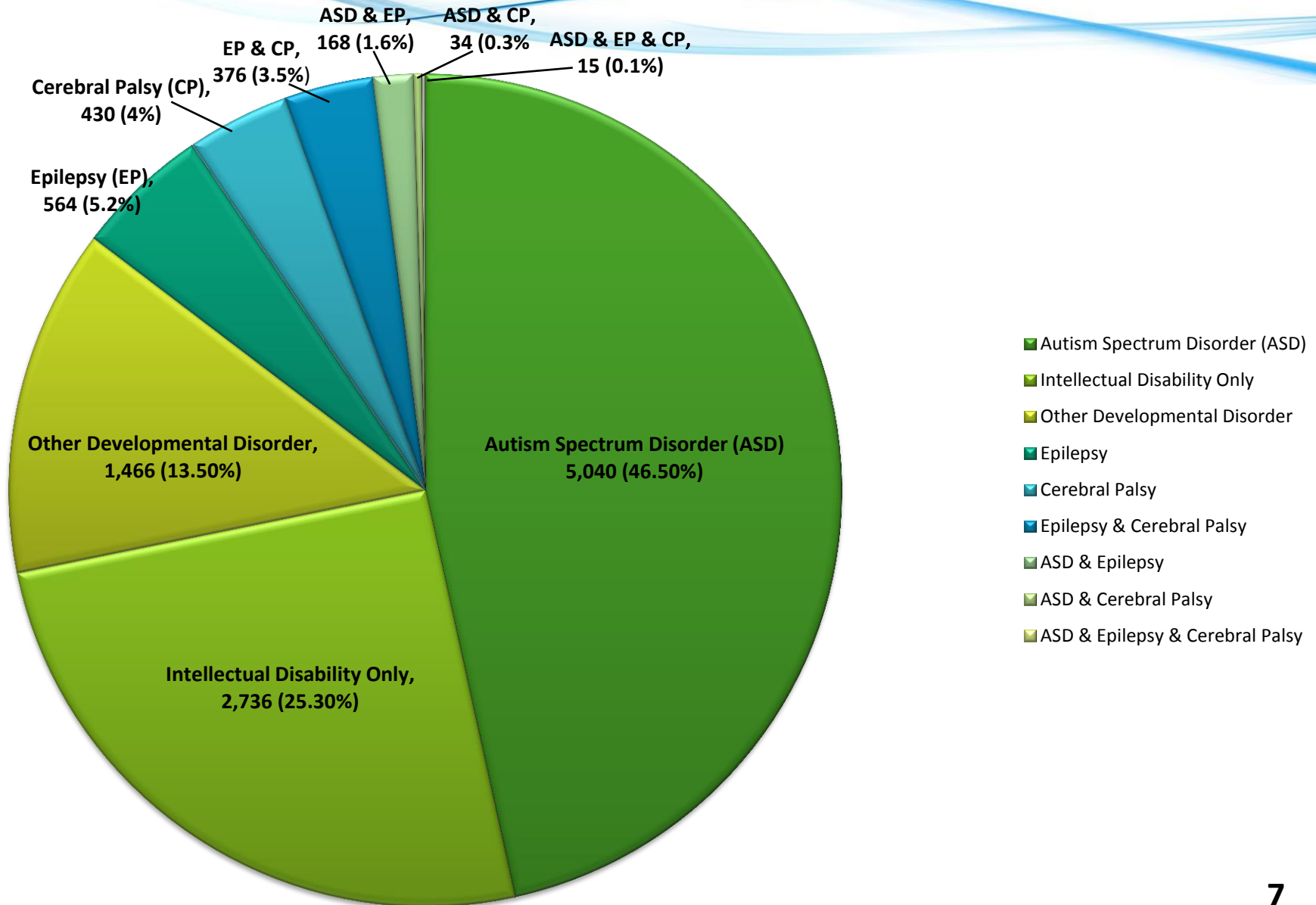
Total Consumers: 12,546

# ELARC Consumers by Age Group - FY 19/20

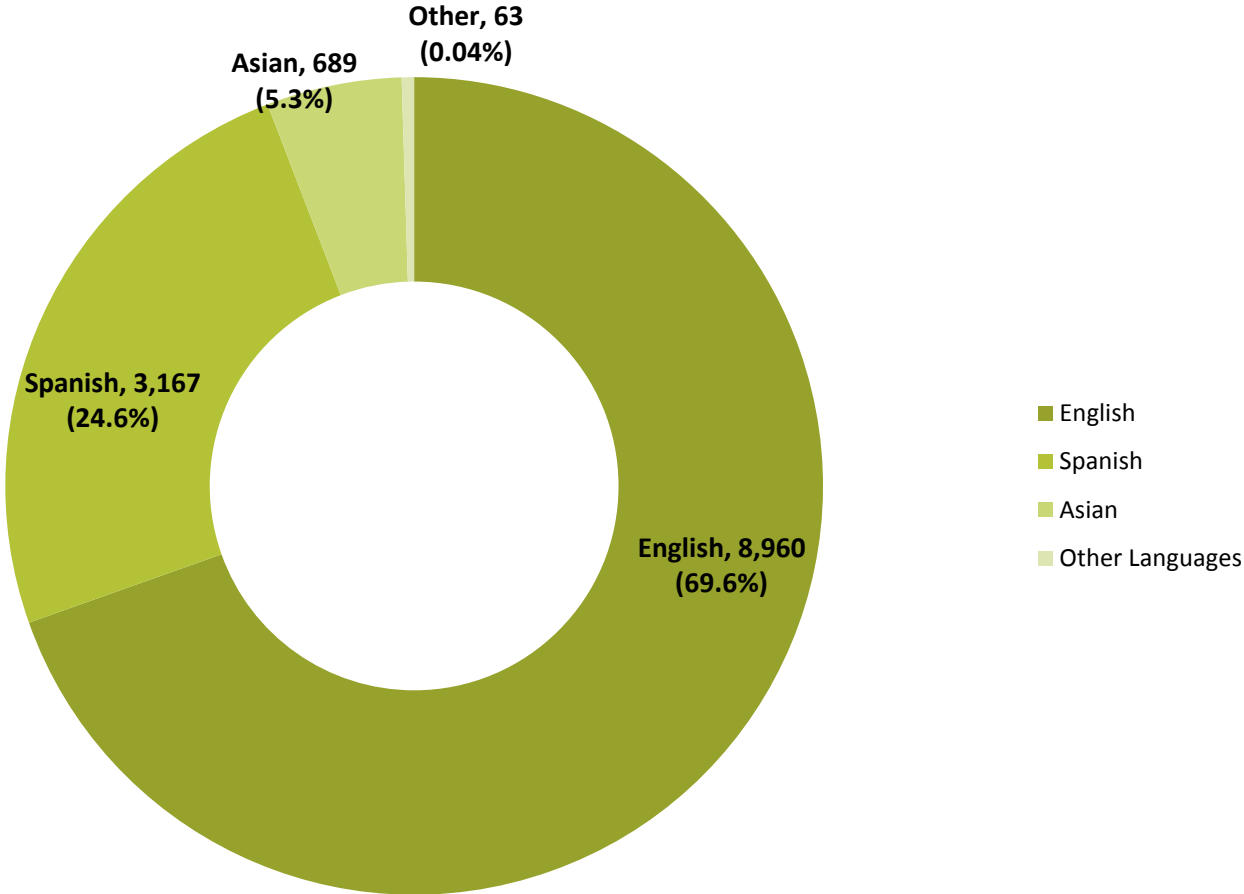


Total Consumers: 12,546 **6**

# ELARC Consumers by Diagnosis for All Ages - FY 19/20



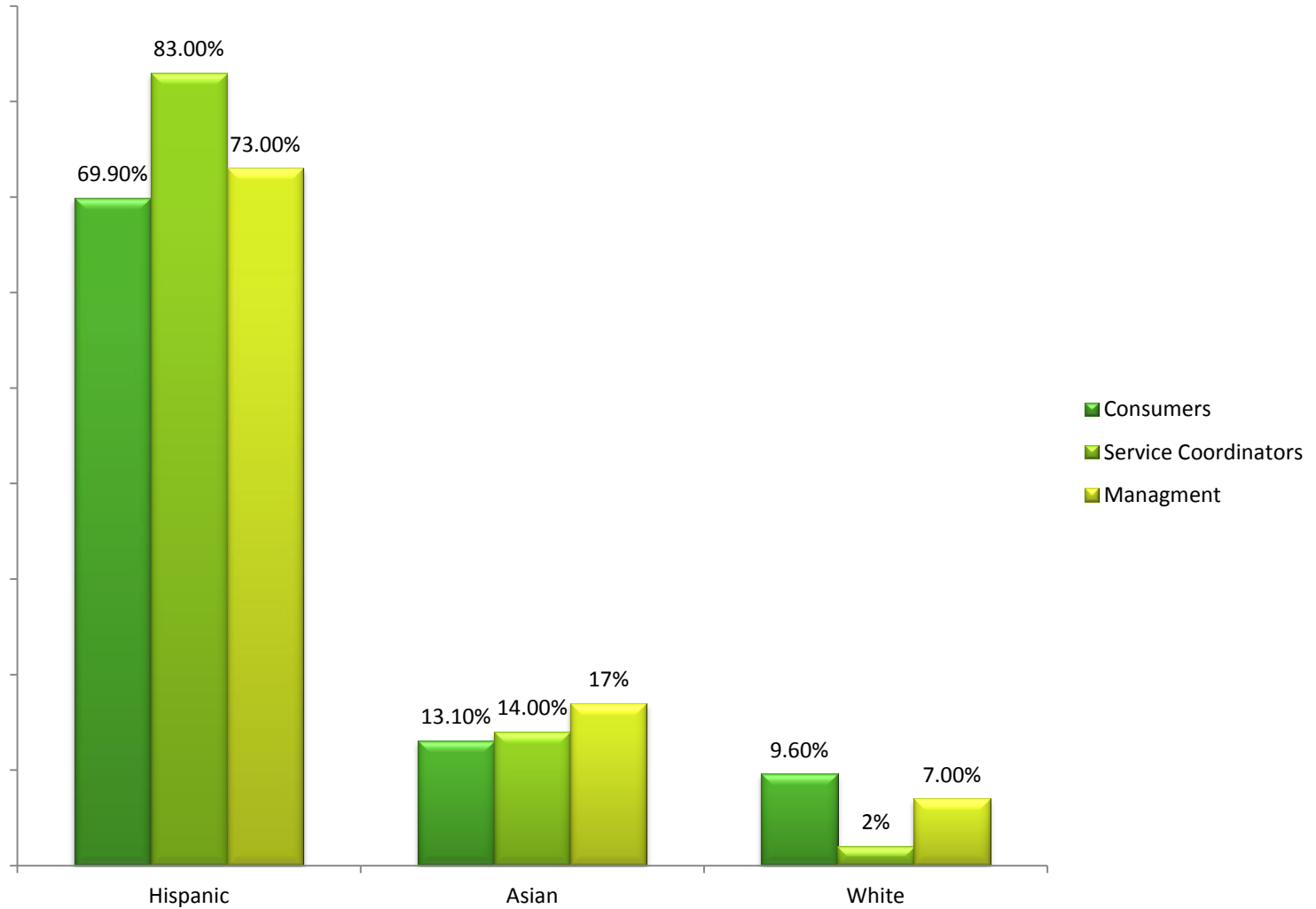
# ELARC Consumers by Language – FY 19/20



Total Consumers: 12,879



# ELARC Employees & Consumers Ethnicity Comparison





**ELARC**

**Purchase of Services (POS)**

## Total Annual Expenditures and Authorized Services By Ethnicity or Race

**For All Ages**

Ethnicity	1 Consumer Count	2 Total Expenditures	3 Total Authorized Services	4 Per Capita Expenditures	5 Per Capita Authorized Services	6 Utilized
American Indian or Alaska Native	12	\$249,920	\$294,693	\$20,827	\$24,558	84.8%
Asian	1,815	\$28,001,935	\$35,217,237	\$15,428	\$19,403	79.5%
Black/African American	193	\$6,484,095	\$7,390,077	\$33,596	\$38,291	87.7%
Hispanic	9,799	\$139,720,881	\$171,372,172	\$14,259	\$17,489	81.5%
Native Hawaiian or Other Pacific Islander	10	\$781,076	\$820,019	\$78,108	\$82,002	95.3%
Other Ethnicity or Race/Multi-Cultural	853	\$9,185,075	\$12,260,348	\$10,768	\$14,373	74.9%
White	1,322	\$52,291,843	\$59,277,428	\$39,555	\$44,839	88.2%
<b>Totals:</b>	<b>14,004</b>	<b>\$236,714,824</b>	<b>\$286,631,976</b>	<b>\$16,903</b>	<b>\$20,468</b>	<b>82.6%</b>

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, Supported Employment Program (SEP) Group Services and Crisis Response Plan (CRP). Total payments made by ELARC for contract services: \$6,145,657.78  
This amount not reflected in above figures.

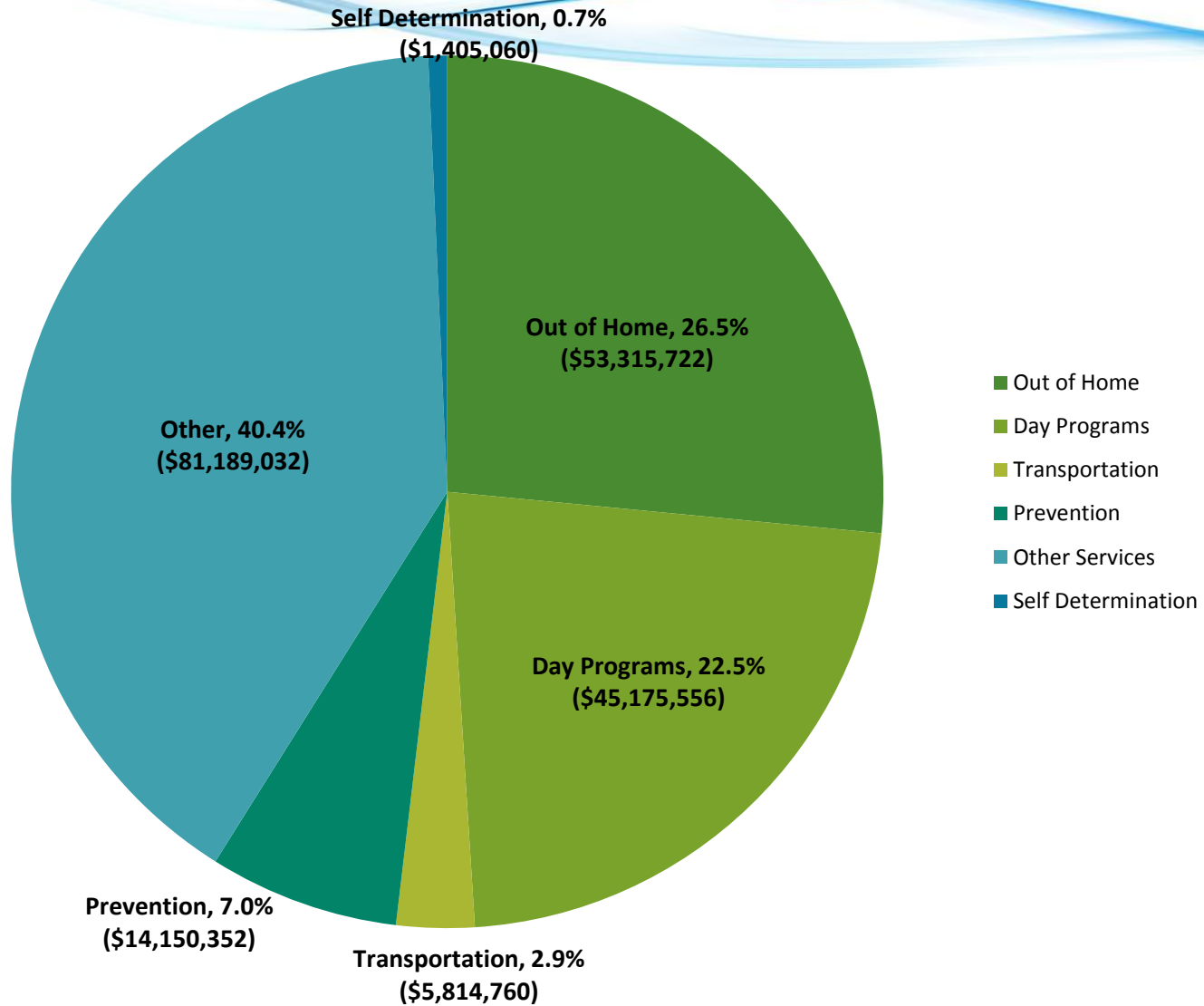
# Definitions

Reference to slide 12

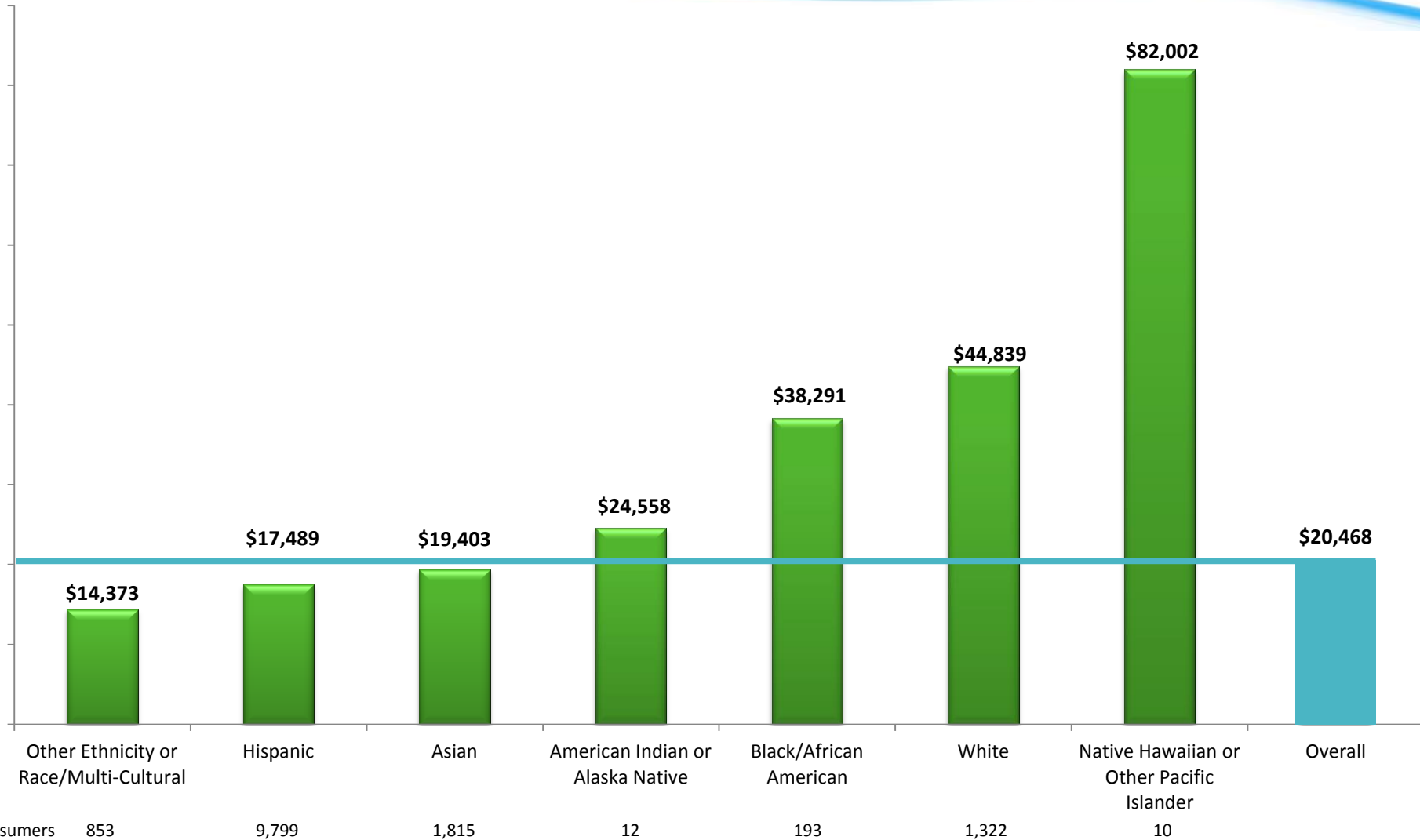
## Column #

- (1) Consumer Count: Number of consumers who received services in Fiscal Year (FY) 2019-20.
- (2) Total Expenditures: **Actual** Purchase of Services (POS) expenses for all consumers in FY 2019-20.
- (3) Total Authorized Services: POS services **approved** for all consumers in FY 2019-20.
- (4) Per Capita Expenditures:  
Total expenditures (Col 2) ÷ consumer count (col 1) = Per Capita Expenses (Col 4).
  - Average cost of **actual** services paid for each group
- (5) Per Capita Authorized Services:
  - Total Authorized Services (Col 3) ÷ consumer count (Col 1) = Per Capita Authorized Services (Col 5)
  - Average amount **approved** for each group
- (6) Utilized
  - Total Expenditures (Col 2) ÷ total authorized services (Col 3) = UTILIZATION RATE (Col 6).

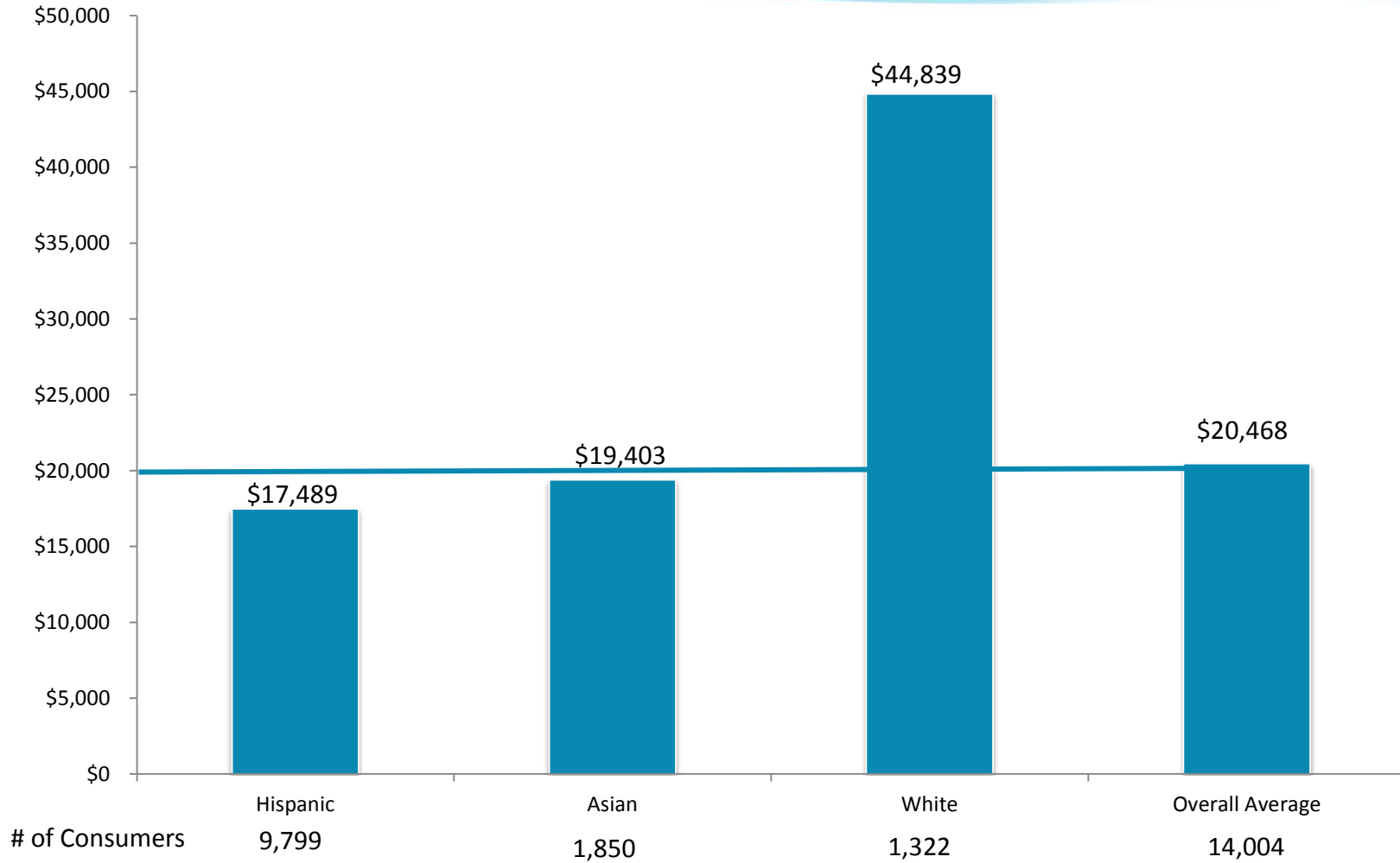
# ELARC POS Expenditures – FY 2019/20



# Per Capita Authorized Services – FY 19/20

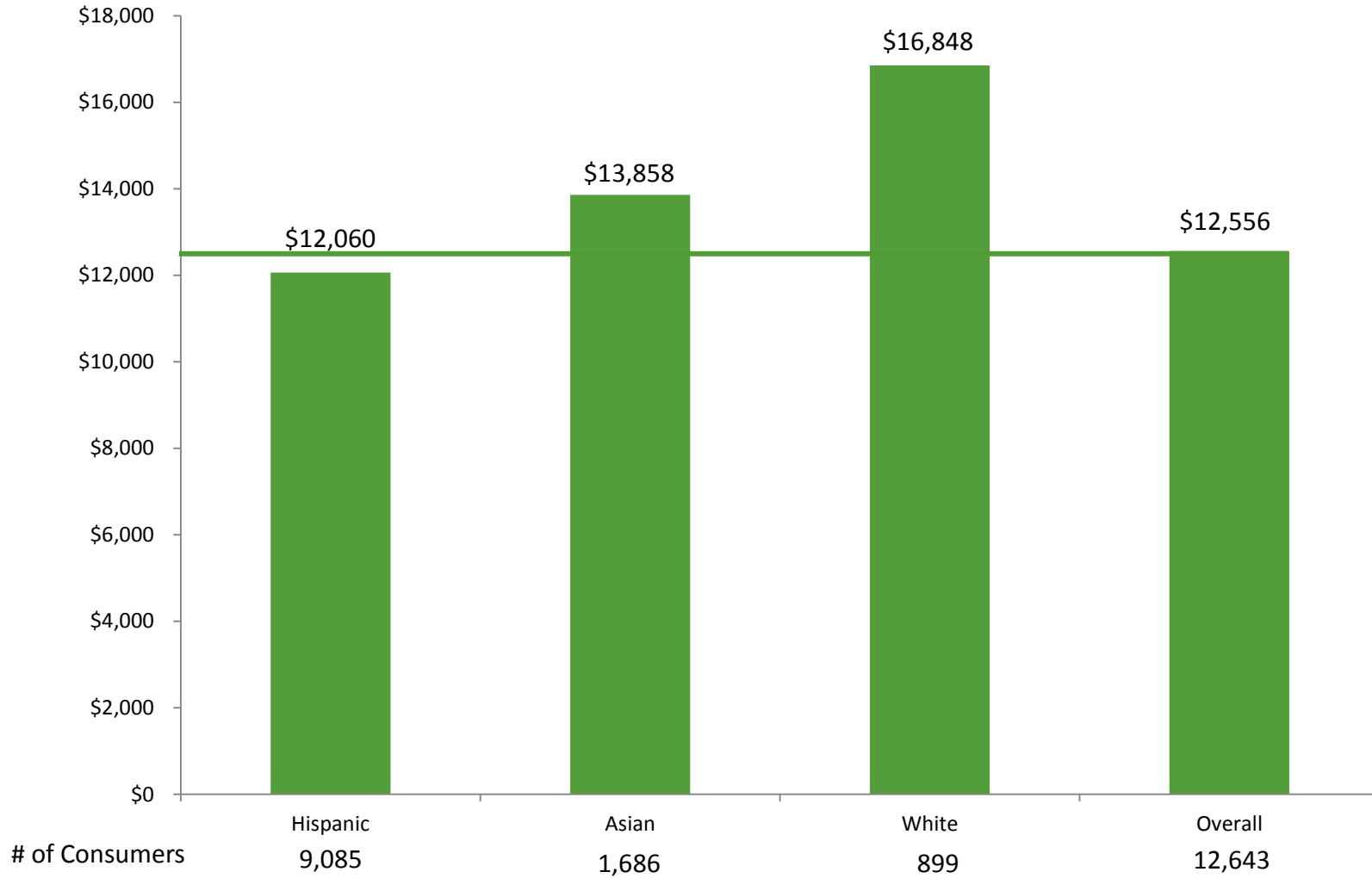


# Per Capita Authorization by Ethnicity for All Ages FY 2019/20



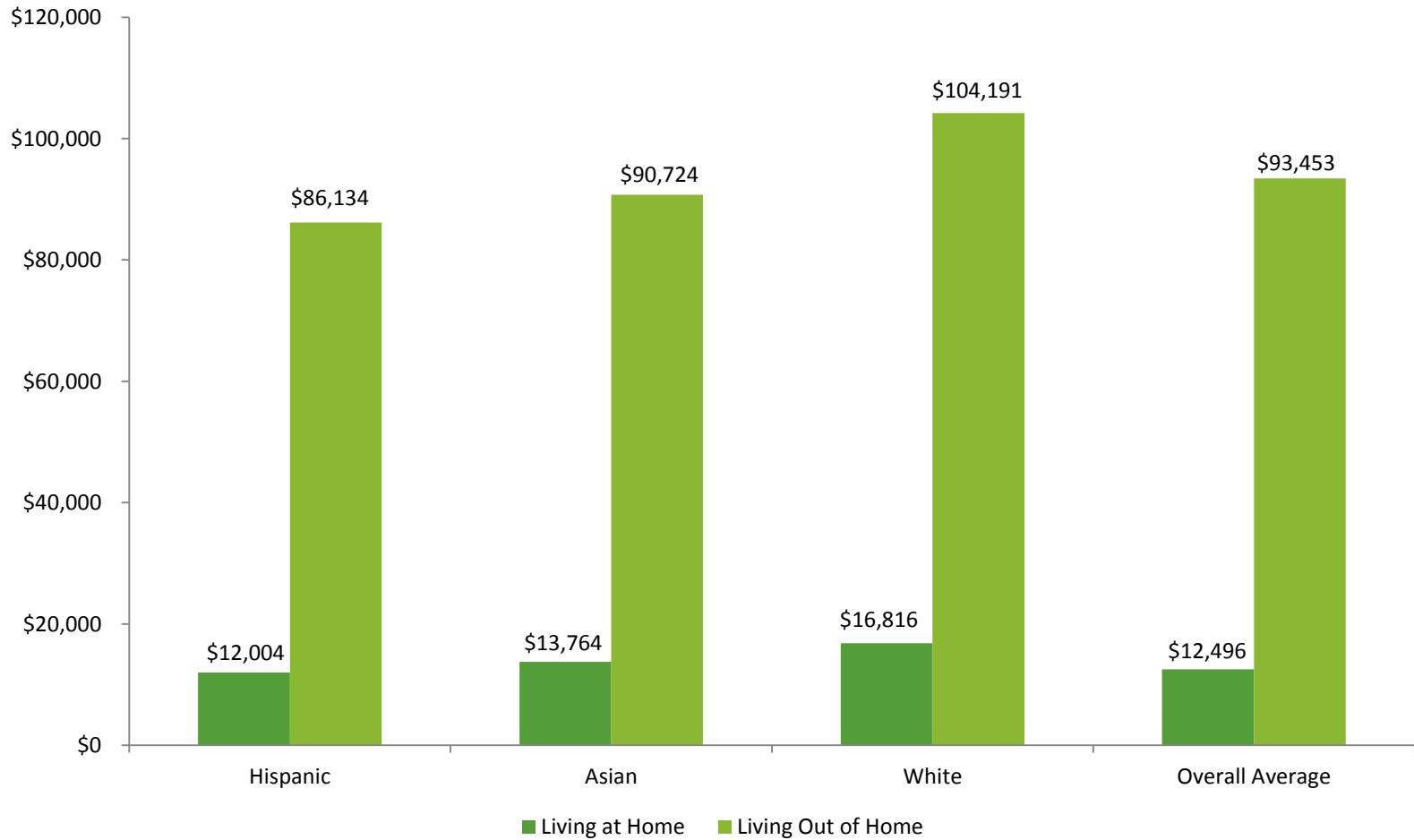
# Per Capita Authorized Services for All Ages Living at Home

## FY 2019/20





## Average Cost of Services for Persons Served by Ethnicity, Residence Type and Across All Ages



# By Ethnicity For All Ages- Per Capita Authorized Services



# POS Disparity Projects 2019-20

DDS allocated \$11 million to regional centers and community based organizations for projects to reduce POS disparity



# POS Disparity Projects Update

## 2019-20

### **Enhanced Service Coordination/ Reduced Caseload**

- ❖ Ongoing support to help those already served by ELARC to understand and access supports and services

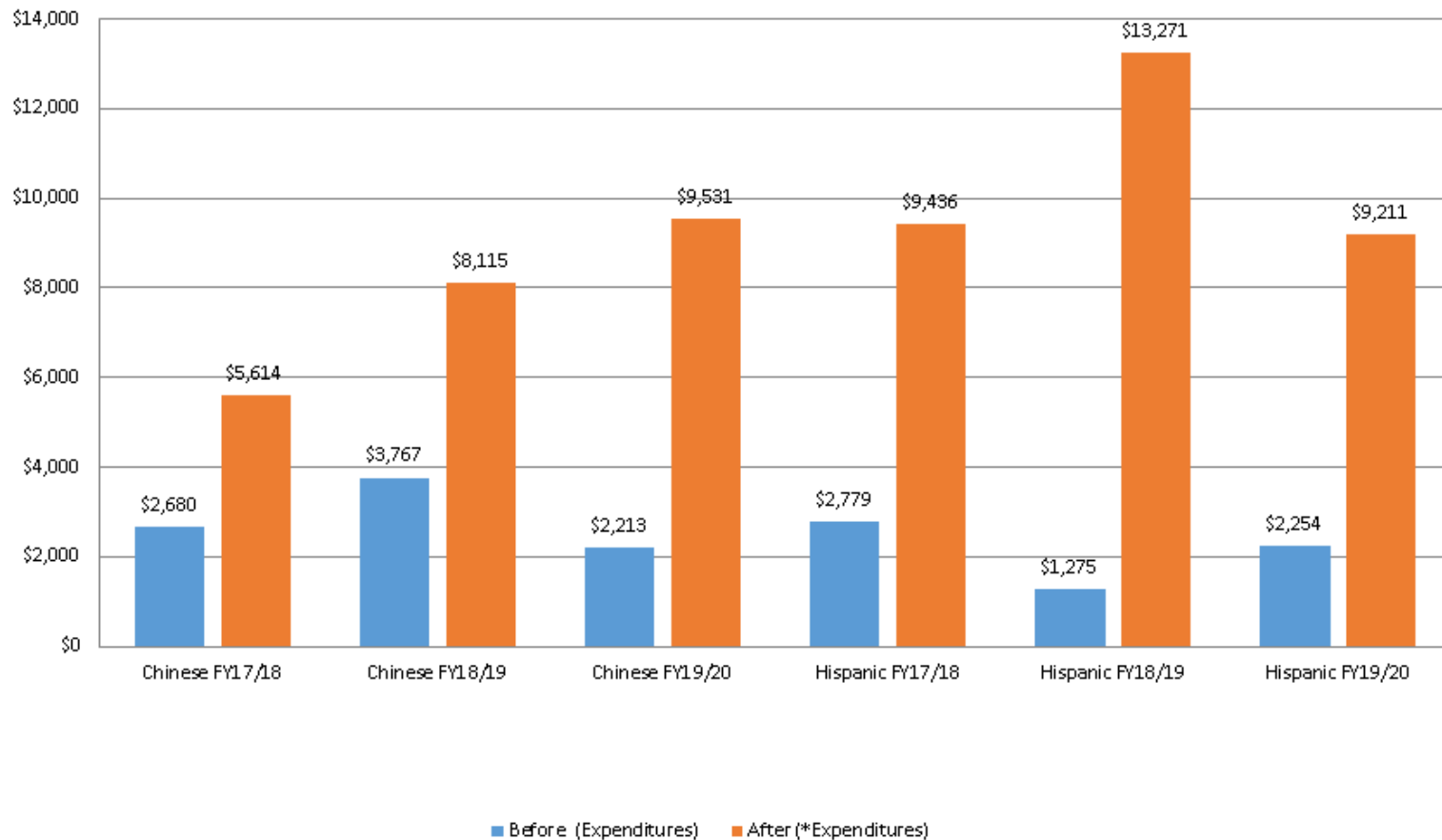
# Reduced Caseload Project

- Project started in March 2017
- Working with 200 Participants at a time
- Focus is on monolingual Spanish and Cantonese speaking Consumers/families who have had either low to no POS in previous Fiscal Year (FY)
- Five Specialized caseloads with ratio of 1:40 have been established
- Five Enhanced Service Coordination positions were developed
- 181 Participants have transitioned out of the Project. As one Participant transitions another one is brought into the Project
- Purchase of Service (POS) expenditures have increased every year that Project has been in place

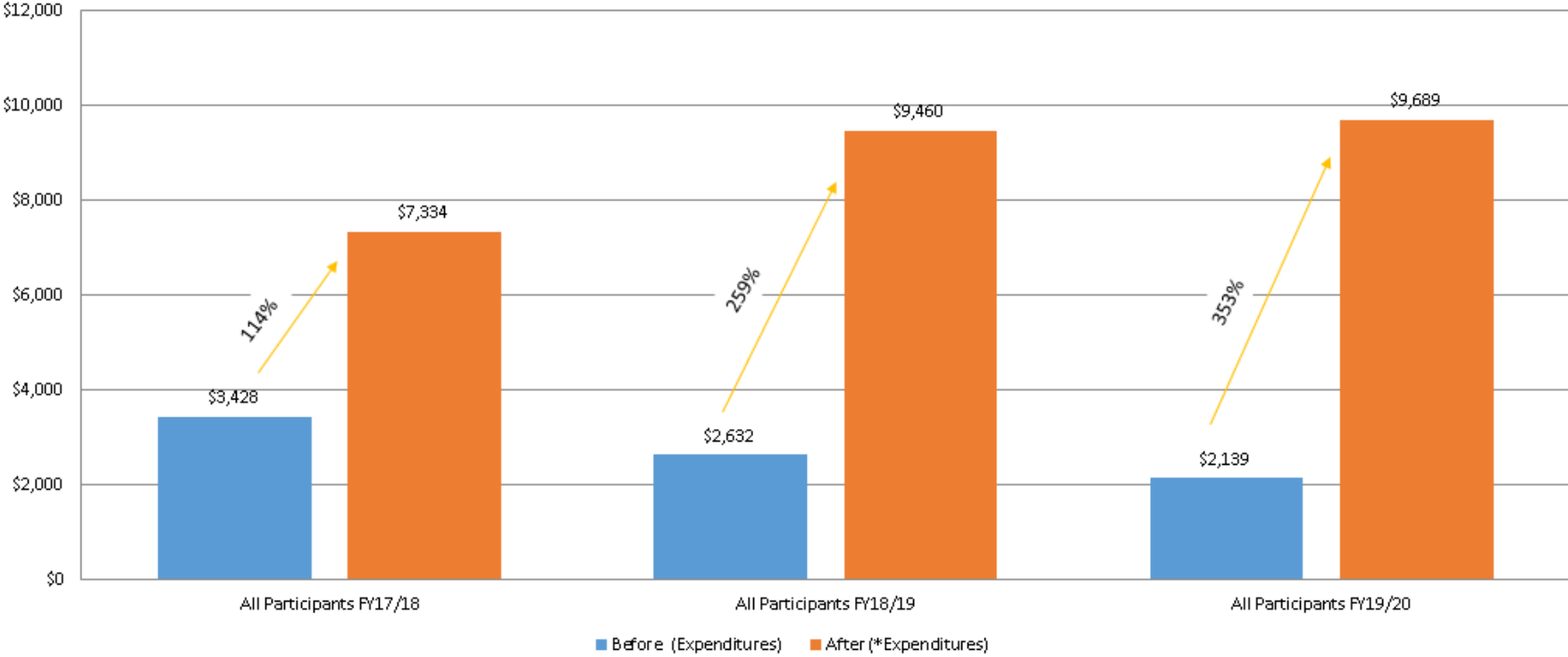
# Reduced Caseload Project Objectives

- Provide Enhanced case management services that focus on understanding the needs of the whole family.
- Provide education about the Regional Center system
- Gain a better understanding of barriers to accessing Regional Center services.

# ELARC Reduced Caseload Project Average per Capita per Ethnicity



# Average Expenditures - All Participants

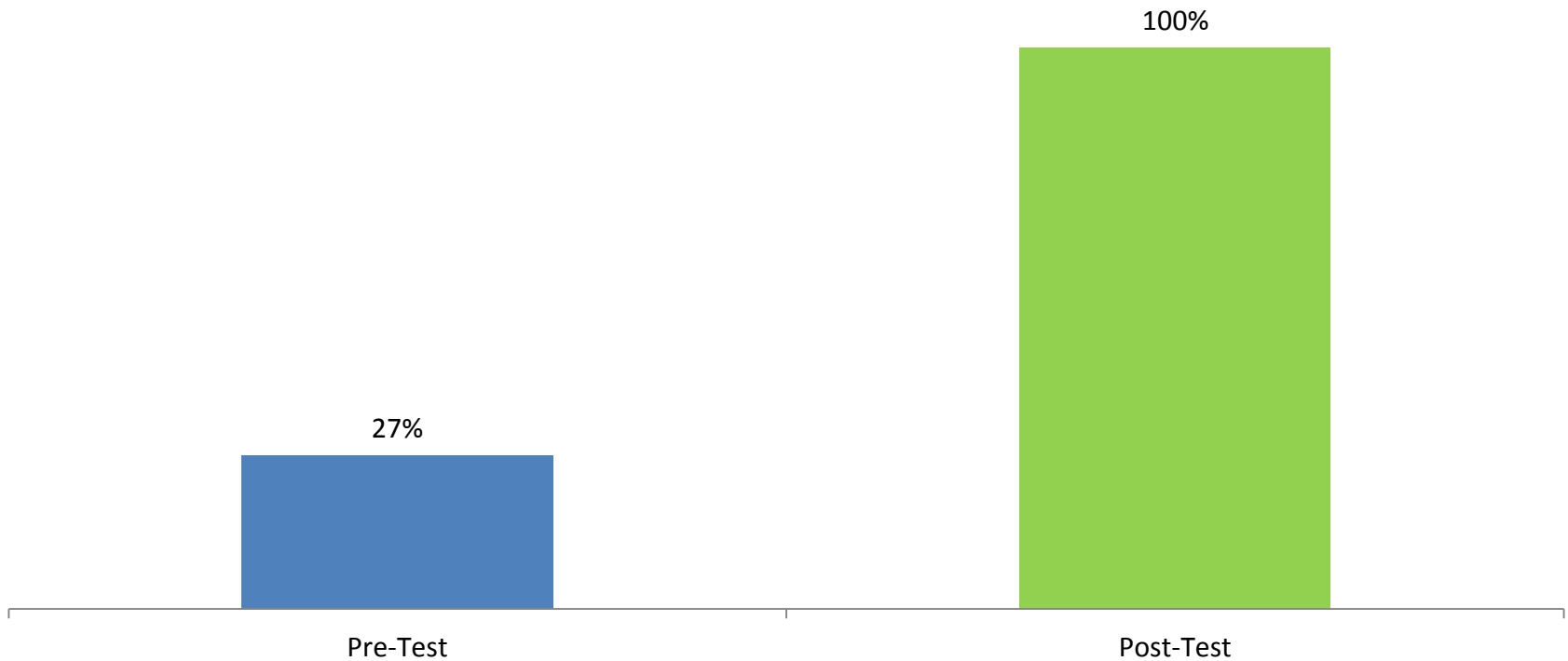




# Reduced Caseload Project Pre & Post Survey F/Y 2019/20

**Who is your primary contact with the regional center?**

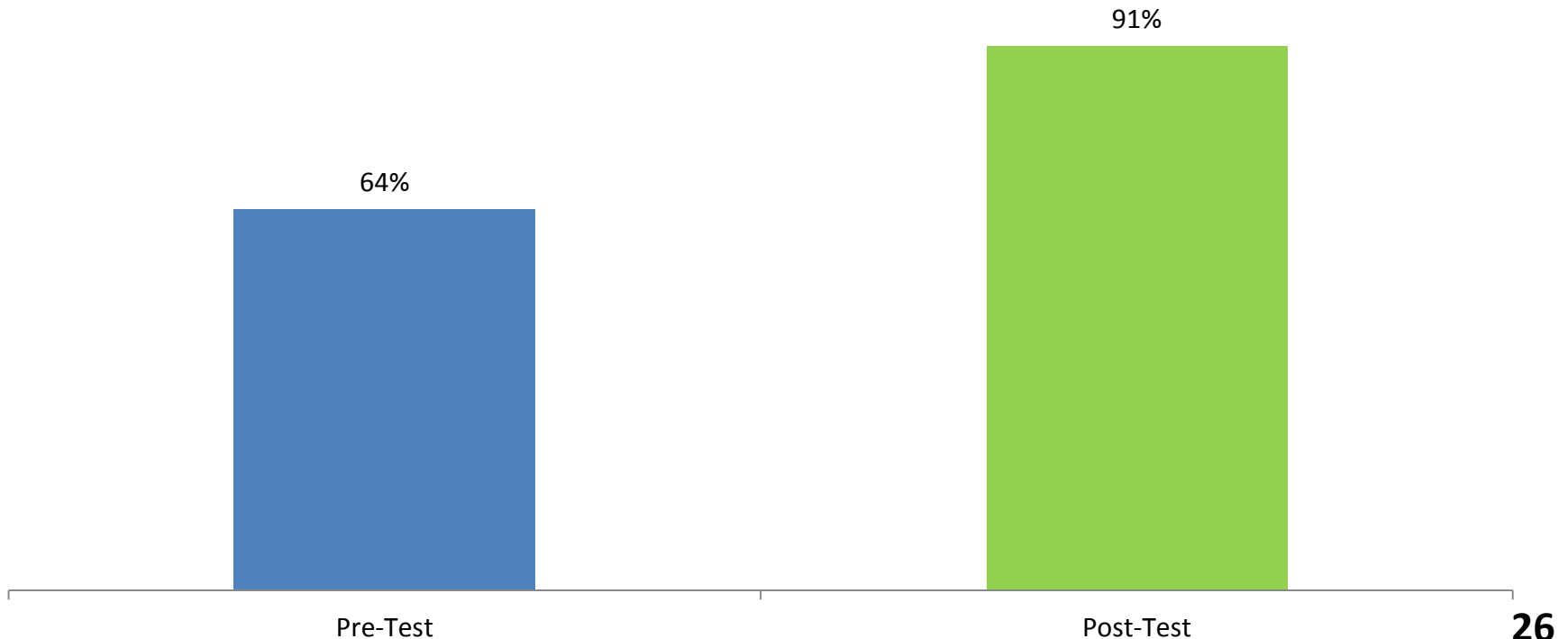
Answer: Service Coordinator



# Reduced Caseload Project Pre & Post Survey F/Y 2019/20

**What is the name of the diagnosis that makes you eligible to receive services from a regional center?**

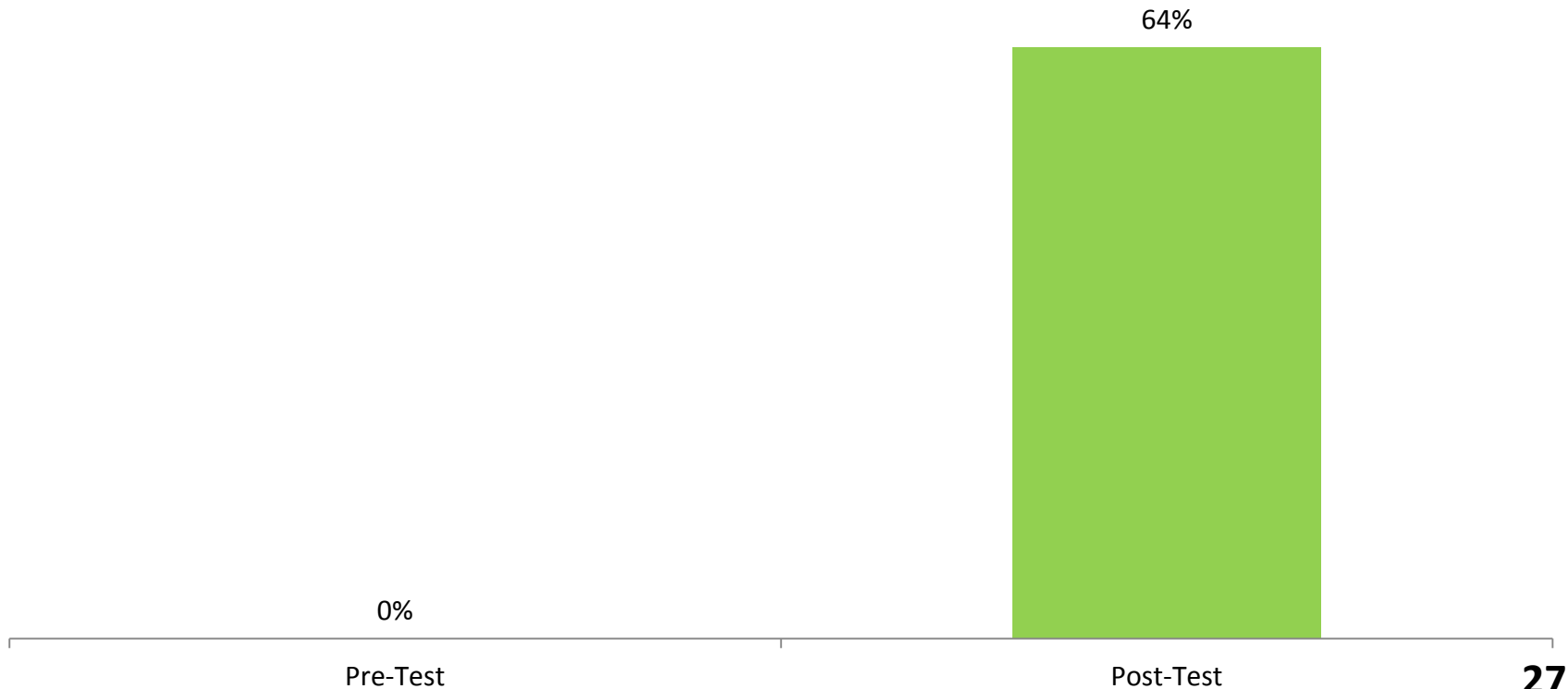
Answer: (Name of diagnosis)



# Reduced Caseload Project Pre & Post Survey F/Y 2019/20

**What is the primary function of the Individual Program Plan (IPP)?**

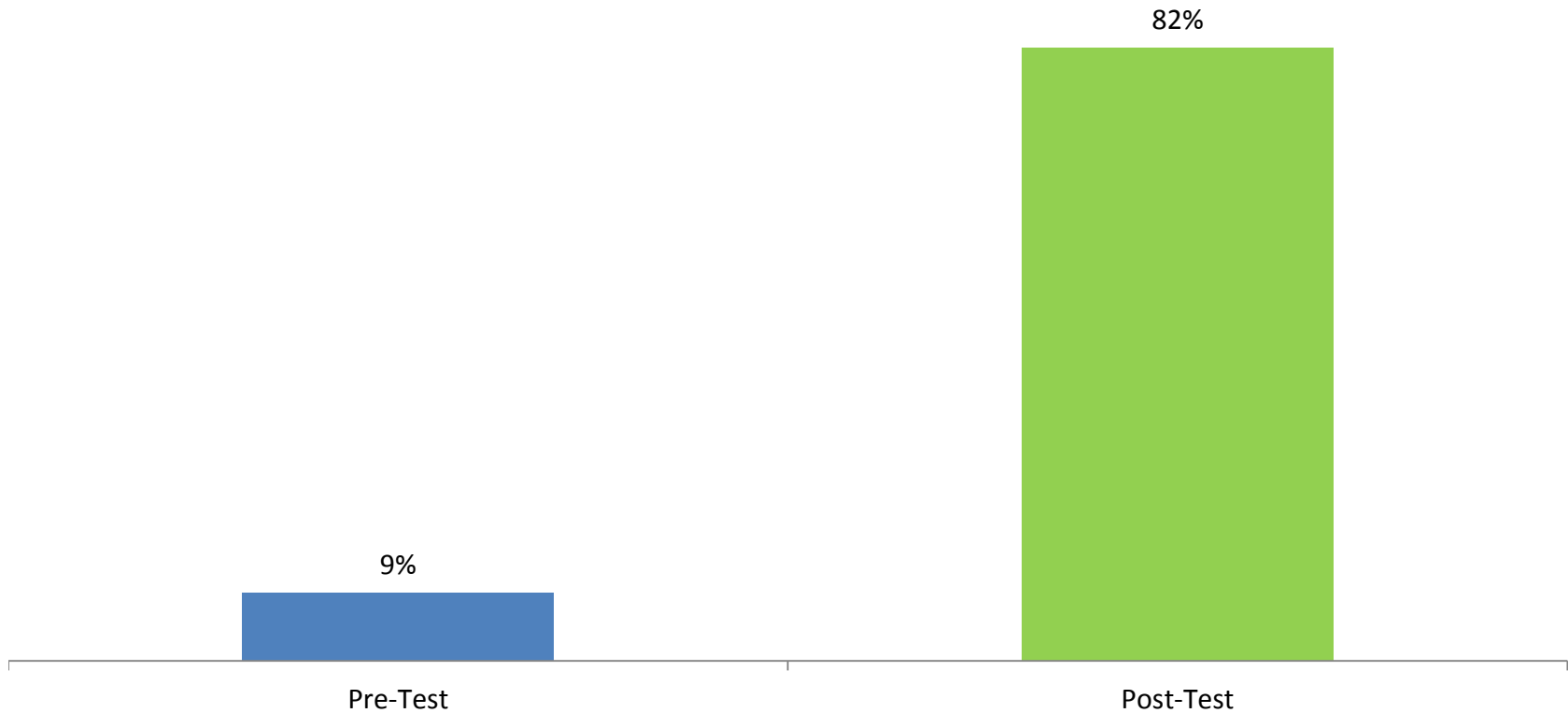
Answer: It drives services and supports



# Reduced Caseload Project Pre & Post Survey F/Y 2019/20

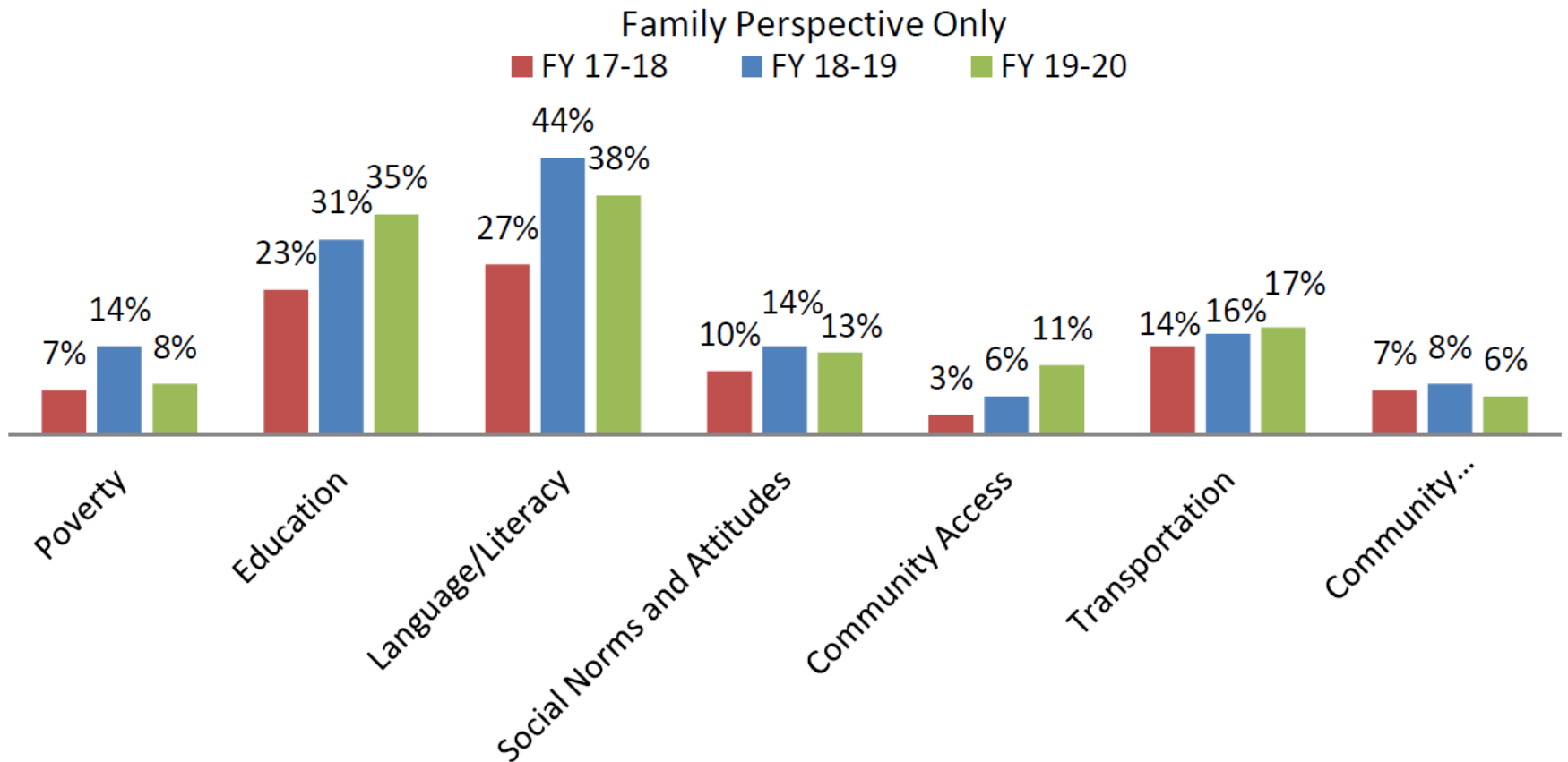
**How often can you have an IPP meeting?**

Answer: At any time



# POS Project Identified Barriers

## Identified Barriers



# POS Data on [www.elarc.org](http://www.elarc.org)

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National Core Indicators

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Organizational Chart

Our Community Report

Our History

Performance Contract

Person Centered Practices

► POS Data

The Lanterman Act

What is the Regional Center?

▼ Who We Serve

About Us

## Purchase of Service Data

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### Purchase of Service Data Relating to Age, Race, Language, Disability, Residence Type, and Insurance Related

The Department of Developmental Services (DDS) is required to compile data relating to purchase of service (POS) authorization, utilization, and expenditure by each regional center with respect to consumer age, race or ethnicity, primary language, and disability detail. The data, includes residence type as well as number and percent of consumers who are eligible for regional center services. [View the DDS POS Data page.](#)

In reviewing the data it is important to note that the expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to: Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services. Further, the data reveals that the primary contributing factor to the significant cost differential is attributable to the utilization of residential services. The most costly of all Regional Center funded services is reflected in the section of the report entitled "Total Annual Expenditures and Services by Residence (for all ages)." This report contrasts consumers living at home with those residing outside of the family home. The distinction between these two categories is notable.

Links to the data reports by reporting year are listed below.

- [POS Data 2018/2019](#)
- [View the 2019 report to DDS on the 2017/2018 POS Data](#)
- [POS Data 2017/2018](#)
- [View the 2018 report to DDS on the 2016/2017 POS Data](#)
- [POS Data 2016/2017](#)
- [View the 2017 report to DDS on the 2015/2016 POS Data](#)
- [POS Data 2015/2016](#)



POS Data on [www.elarc.org](http://www.elarc.org)



# Audience Discussion

- ❖ Comments

- ❖ Questions and Answers (Q&A)





**Thank You**