



4 Key Principles Essential for Compliance with the HCBS Final Rule:

Choices

Choice is the right, power, or opportunity to choose; option.

Rights

A person's right is that which is morally, legally, or ethically proper.

Opportunities

An opportunity is a good position, chance, or prospect, as for advancement or success; "a set of circumstances that makes it possible to do something".

Integration

Integration means to give or cause to give equal opportunity and consideration to.

Home and Community Based Services (HCBS) September Agenda Item



Person Centered Thinking allows the opportunity to evaluate what is working well and what is not and to make the adjustments needed. Spend some time listening to the feedback received from the individuals receiving your services and reflect on all the positives you hear. This feedback is invaluable as you make changes towards coming in compliance with the HCBS final rule.

Here is feedback received from individuals and families about what is working well with providers:

- When the One page profile information is provided by the individual, family member or natural support.
- When an individual is able to create a list of his/her current needs to a potential provider.
- Being informed of specific areas in which potential provider will be able to help.
- When an individual is informed and understands what to expect from a provider.

From Families:

- When a family member or natural support is able to create a list of the individual's current needs in order to present them to a potential provider.
- When a family member or natural support is informed or educated on specific areas in which potential provider will be able to help the individual.
- When a provider supports the family member or natural support in being knowledgeable of the individual's developmental diagnosis.
- Family member is informed of what to expect from provider.
- When a provider has an open, consistent, and appropriate communication system with consumer, natural support, and service coordinator.
- When the provider is present during IPP meetings in order to address any questions, specific matters, or concerns.

What are things that are working well in your agency?

Please discuss this item with your team, and assign a note taker to compile questions, concerns or thoughts about the information above. Please provide to [Maribel Garcia](mailto:margarcia@elarc.org) at margarcia@elarc.org by 10/31/2020. Thank you.