



ELARC CONSUMER ADVISORY COMMITTEE NOTES

Date of Meeting: January 16, 2018

In Attendance

CAC Chair: Virgilio Orlina

CAC Vice Chair: N/A

Members Present: Sandy De Jesus, Sergio Marrero, Marisol Guerra, Amanda Guerra, Stephanie Hernandez

Guests present: Gisel Robles, Alpa Shah, , Evern Arat, Nicholas Vasquez, Diana Herrera, Chia Hong Sun, Shih Ten Sun, Desirae Lopez, Jennifer Acosta, Calvin Cervantes, Delfino Martinez

Guest Speaker: Monica Marroquin

ELARC Staff: Jesse Padilla, Brendali Maldonado, Roxy Ortiz, Mary Hosokawa, Gerard Torres

Consumer Advocate Report – Jesse Padilla

- **ELARC Consumer Services Meeting:**

I attended the Consumer Services meeting and the topic was Conservatorship. There were many factors that go into someone becoming conserved. A conservator is a person that is appointed by a judge to take care of someone's wellbeing and financial matters. There are many types of conservatorships, an example of one is a limited court arrangement where the conservator cares for the individual's affairs and has access the conservatee's records. At the end of the meeting there was a mock Person Centered Planning IPP meeting involving parents of the consumer who was not present. Finally, there was a memorial slideshow on consumers who had passed away in the last few years.

- **Employment:**

One of the things ELARC is focusing on right now is getting Service Providers to apply for the Paid Internship Program (PIP) and Competitive Integrated Employment (CIE). To be able to provide PIP and CIE support to consumers. The goal is to have consumers working in real jobs.

- **Self Determination:**

I attended a Self Determination session as part of our efforts to educate our Staff which includes me and the Individuals we serve since they are anticipating a late summer/ fall rollout. I have learned a few things about Self Determination for example how will a consumer receive their money? Also participants can use the budget to get a service that is not a vendor with Regional center. With Self Determination on the horizon we are holding three public information sessions: one in late February, one in mid-March and another one in April.

- **Access Services:**

I attended the CAC of Access and they presented the 2017 Customer Satisfaction Survey based on the numbers gathered via phone calls made to riders on how satisfied they are with the Service from 2011 to 2017. There were a lot of concerns about the survey and the ACCESS Board is planning on looking into it further. I expressed at the meeting that I'm glad the Board is looking into this deeper because I also had concerns. There was also a presentation on customers traveling outside the Los Angeles County using other ADA Paratransit Transportation. They showed what riders can do if they want to visit another County or even if they want to go out of State using the Paratransit there. It was highly encouraged that costumers visiting another county or State plan ahead. There was also a brief presentation on how they are improving the security and safety of

Access vehicles through the use of audio and video recording. The topic of privacy versus safety was brought up at this point by many members. They are going to look into the matter further and bring it up at the next meeting.

- No voting for Vice Chair position due to no quorum. There were enough consumers in attendance, but they need to assist at least 3 meetings.

➤ Gloria Wong - Report

- Budget: 13.5 billion dollar fund for “rainy day.” Funding has increased by 7.3 billion dollars for regional centers. End of February beginning of March there will be hearings, and then followed by the May revision. It may be adjusted up or down. 2nd set of hearings will follow. Final approval by assembly and senate by June 15. Consumers can go to the DDS website for up to date information on the budget. No cuts right now. Modest increases only.
 - Grassroots day will be on March 20. We also have activities at the local level. Talking points will be developed through ARCA. Emphasis on 18/19 fiscal year will be the restoration of social recreational programs and camp.
 - Our system has become very reliant on federal funds; 50%. Debates going on with the federal level. If there is a pullback on Medicaid waiver, the rainy day funds will have to be accessed. California has been hit with fires and mudslides. The state will have to assist with this. It could impact the budget.
 - Due to this being a voting year, ARCA is working on a forum to find out where candidates stand with our system.
 - Self Determination: probably will take until June or July to implement the program.
- Questions: does the RC provide services for married couples. Gloria directed them to speak with their service coordinator.

Presentation – Monica Marroquin

Questions: where’s my ride app, will that be part of the class? She stated that she does not know if the app is ready to be promoted. She needs to do more research. She will talk to her manager about adding that app to the training.

When do the trainings occur? It is individually based, so it depends on the individual.

Do you provide services to transition age individuals? Yes, all ages.

The program can teach parents and support staff routes as well. They have taught parents of minors. They do not discriminate on legal status, age, income, or disability.

Announcements/ Burning Issues

No announcements or burning issues.

Next Meeting

The next meeting will be on Tuesday, March 20, 2018 4:00pm held in our Alhambra and Whittier via videoconferencing. The topic will be on *Interacting with Law Enforcement*.

OTHER ELARC COMMITTEES and UPCOMING MEETINGS

CAC	May 15, 2018	4:00pm-6:00pm	Video Conference: Both Alhambra and Whittier Boardrooms
ELARC Board	April 10, 2018	6 pm	Alhambra Boardroom
VAC	March 22, 2017	10:00am - 11:30am	Video Conference: Both Alhambra and Whittier Boardrooms

GLOSSARY OF ABBREVIATIONS

ARCA:	Association of Regional Center Agencies
ASA:	Autism Society of America
BOD:	Board of Directors
CAC:	Consumer Advisory Committee
CPAD:	Chinese Parents Association for the Disabled
CMSD:	ELARC Community Services Department (Resource Development and Quality Assurance)
CSD:	ELARC Consumer Services Department (Service Coordination)
DDS:	Department of Developmental Services
ELARC:	Eastern Los Angeles Regional Center
FAC:	Family Advisory Committee
FRC:	Family Resource Center
GHL:	Guide to Healthy Living
I & T:	ELARC Information and Training Unit
OPS:	Regional Center Operating Budget
PICI:	Partners in Community Inclusion
POS:	Regional Center Purchase of Service Budget
SD:	Self-Determination
TASK:	Team of Special Advocates for Kids

VAC: Vendor Advisory Committee

VLf: Vendor Leadership Forum