



# ELARC CONSUMER ADVISORY COMMITTEE NOTES

Date of Meeting: March 20, 2018

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## In Attendance

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**CAC Chair:** Virgilio Orlina

**CAC Vice Chair:** N/A

**Members Present:** Sandy De Jesus, Marisol Guerro, Amanda Guerro,

**Guests present:** Gisel Robles, Alejandra Billalobos, Johnny Sanchez, Anthony Reyes, Desirae Lopez, Rosana Zamarripo, Martin Zamorripo, Yahir Zamarripo, Rocio Atenco, Jesse Perez, Thomas Sandoval George G. Maria Guerrero, George Sanchez, Angela Gardner, Joshua Ortiz, Nadia A.

**Guest Speaker:** Officer Gonzalez, Alhambra Police Department

**ELARC Staff:** Jesse Padilla, Brendali Maldonado, Roxy Ortiz, Mary Hosokawa, Gerard Torres

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## Consumer Advocate Report – Jesse Padilla

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- **Employment Outcomes Workgroup:**

We had our Employment Workgroup meeting February 27<sup>th</sup> and in that meeting we discussed how we are going to conduct the survey and the criteria of how we're going to select Consumers to form those focus groups.

- **Employment:**

I attended our internal Employment Committee and there will be an ELARC Employment brochure coming out soon. I also sat in on a Conference call last month with the DDS CAC and Elizabeth Mard presented on Employment. She explained several documents having to do with the CIE (Competitive Integrated Employment) in the Toolbox of Employment resources. It was very informative but bland. She asked us for input of what we thought about the Real Work and Real Pay written guide document to make it more consumer friendly.

There will be an opportunity for folks to show off their artwork skills having to do with Real Employment and they can submit their artwork to DDS after signing a consent form for permission for the department to share their art publicly. DDS will send an email out to all Regional Centers informing us of that opportunity.

- **Outreaches:**

I'm conducting Outreaches and currently doing presentations at the CAPC, Ability First, and Buena Vida in the next month. The CAPC groups that I met with are fairly small groups and they each have some experience in leadership.

- **Consultations:**

I'm doing Case Consultations in the areas of Transportation, Peer Advocacy, and Access Services and for those of you who may benefit from my Consultation please talk to or meet with your Service Coordinator so that they can go through the proper channels by sending me a referral form.

- **Self Determination:**

I attended a Self Determination session as part of our efforts to educate our Staff since they are anticipating a late summer/ fall rollout. I learned a few things about Self Determination... like how

participants can use the budget to get a service even when that service comes from an agency that is not a vendor with Regional center.

With Self Determination on the horizon we are holding three public information sessions: one in late February, one in mid-March and another one in April. Nancy Bargman, Director of the California Department of Developmental Services announced that the Waiver application for the Self Determination Program was submitted to the Centers for Medicare and Medicaid Services (CMS) on March 13, 2018. The CMS has 90 days to either take action.

- **Access Services:**

For those of you who ride Access Services I attended the CAC of Access and the presented on these topics:

- Where My Ride App: a convenient way to check the status of your vehicle 15 minutes before it arrives.
- Driverless Vehicles (Pilot Project): They will start a set route in LA that will shuttle riders to and from a local mass transit station.
- A strategic plan of how they see operations in the next 5 years.
- Operations update: In that update they shared that they met with Access Taxi Subcontractor to discuss safety and Customer Service.
- A new Redesign and improved Access Website: the goal is to have a more readable site while taking out old content that is no longer needed.

- **Proposed Community Development Funds Input:**

I would like to introduce Frances Jacobs Manager of Community Services to give us info on the ELARC Proposed Community Development Resource Fund Plan.

- **Election for CAC Vice Chair conducted.**

- Outcome will be posted on Facebook

- **Jesse Padilla surveyed the group about Questions for Executive Director Gloria Wong.**

- “What is important to you?”

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## **Presentation – How to Interact Safely with Law Enforcement by Office Gonzalez, Alhambra Police Department**

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Presentation highlights:

- Understanding Police Officer Roles and Duties
  - Conduct patrol of city streets as a deterrent to crime
  - Respond to calls for service
  - Respond to crime scenes
  - Respond to crimes in progress
  - Emergency situations; medical and non-medical
- Emergency Situations – how citizens should respond depending if they are involved or not involved.
- If Contacted by an Officer
  - If you are stopped by a police officer
    - Follow every instruction you are given but if you don’t understand ask the officer to repeat them.
    - Do not start off asking questions, and do not approach the officer.

- The officer needs to make the scene safe first. If you are placed in handcuffs it does not mean you are in trouble, under arrest or going to jail.
- When the scene is safe the officer may ask you questions.
- Give your full name and explain to the officer you are served by regional center or you can explain that you are a person with a disability. The officer will let you know when the scene is safe and you can ask questions.

- Interaction with Officers
  - It's ok to approach a police officer if you see him/her in the community like a coffee shop just approach slowly face them say hello. They are friendly and open to talking if they are not involved on a call
- Presentation ended with contact information;
  - Emergency call 911
  - Non-emergency line: 626-570-5151
  - H.O.M.E Officer Gonzalez/DMH Clinician Olivas 626-300-1525

➤ Members' comment/questions:

Q: Are you trained to work with people with disabilities?

A: We are actively getting trained. It is a state requirement. Officers do know about regional centers and their services

➤ Other questions had to do with hypothetical situations and about recent mass shootings.

## Announcements/ Burning Issues

No announcements or burning issues.

## Next Meeting

The next meeting will be on Tuesday, July 17, 2018 4:00pm held in our Alhambra and Whittier via videoconferencing. The topic will be on *Interacting with Law Enforcement*.

### OTHER ELARC COMMITTEES and UPCOMING MEETINGS

CAC	July 17, 2018	4:00pm-6:00pm	Video Conference: Both Alhambra and Whittier Boardrooms
ELARC Board	June 12, 2018	6 pm	Alhambra Boardroom

VAC	May 24, 2017	10:00am - 11:30am	Video Conference: Both Alhambra and Whittier Boardrooms
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## **GLOSSARY OF ABBREVIATIONS**

ARCA:	Association of Regional Center Agencies
ASA:	Autism Society of America
BOD:	Board of Directors
CAC:	Consumer Advisory Committee
CPAD:	Chinese Parents Association for the Disabled
CMSD:	ELARC Community Services Department (Resource Development and Quality Assurance)
CSD:	ELARC Consumer Services Department (Service Coordination)
DDS:	Department of Developmental Services
ELARC:	Eastern Los Angeles Regional Center
FAC:	Family Advisory Committee
FRC:	Family Resource Center
GHL:	Guide to Healthy Living
I & T:	ELARC Information and Training Unit
OPS:	Regional Center Operating Budget
PICI:	Partners in Community Inclusion
POS:	Regional Center Purchase of Service Budget
SD:	Self-Determination
TASK:	Team of Special Advocates for Kids
VAC:	Vendor Advisory Committee
VLF:	Vendor Leadership Forum